



NASIG NEWSLETTER

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PRESIDENT'S CORNER

Eleanor Cook

It's always sad to come to the end of something enjoyable—be it a great vacation, a wonderful book, or a particularly exciting chapter in your life. My year as NASIG President certainly has been stimulating and challenging, and I am a little sad to be writing my last President's column. I guess every NASIG President gets comfortable having this chance to "speak" to the membership. I went back and looked at several of these June columns, and there are many with similar themes.

My last column will have many similarities, but also some major differences. Like past Presidents, I was absolutely thrilled by my experiences at the UKSG meeting, and I hope that NASIG might consider adopting some of UKSG's practices. I also must admit that the Brits have perfected the late-night social, and I stayed up later than I have in many a year trying to keep up! I drank nary a cup of coffee while there and relished their excellent hot tea. If only I could convince them that iced tea is a good idea in the heat of the summer...

Our NASIG conference this year in Portland is overshadowed by concerns that will have long-reaching implications for conference planning into the next decade. First, with continued economic strife affecting travel budgets, we may have a lower attendance this year, even though I hope we'll be surprised in the end (we often are!) I also closely followed ALA's deliberations as they considered what to do about their plight in Toronto. I cannot tell you how worried this had me—both selfishly for NASIG and also because I am a longtime ALA member. Ever since September 11, 2001, I have been thinking that NASIG should develop general contingency plans for conference arrangements, and I am more than ever convinced we need to address this. I know that Anne

McKee, your incoming President, is also concerned about these issues and will follow through as we begin a new year. We have to face the fact that we will need to ride through this year on last year's stunning returns on the Williamsburg conference. Fortunately, we are the "Southwest Airlines" of library organizations, and we have the financial depth to withstand such a hit. Be that as it may, we want to see our Portland conference break even. So please come to Portland if you can! If you cannot, we will miss you. And to think that earlier NASIG Presidents worried about the weather and lack of air conditioning! While these were certainly issues at the time, they pale in comparison with the geopolitical crises that affect us today and most likely will continue to have an impact.

On a more positive note, my enthusiasm for the strategic planning process has not waned. The Strategic Planning Task Force will be delivering a wonderful draft report in June—one that will help NASIG chart its course for the next few years. Members will have a chance to give feedback on this report. We are at a turning point in our organizational life, and I know we are in good hands. Our members remain dedicated, and our future leadership will be able to use the final draft resulting from the document the SPTF gives us as a blueprint for the future. I cannot thank this group, the Board, and our consultant, Betty

Kjellberg, enough for the creativity, vision, and energy they have brought to this task. We are pleased to be able to bring Betty back for a session in Portland to "reinvent" program planning with the incoming Program Planning Committee.

Another initiative that has just gotten off the ground is a task force to review our outreach efforts and membership activities. Stay tuned for more on this. You can see their charge on the NASIG Web site: <http://www.nasig.org/organization/publicrelations.htm>

I am also pleased that this spring we successfully streamlined our bylaws structure in order to set the stage for future bylaws changes as necessary. And to that end, we have also designated a membership category for "corresponding members" so that our friends in other countries and other types of organizations can interact with NASIG on a neutral basis.

And so, somewhat sadly, I conclude this last President's column. To all, I say a deeply felt thank you. It has been a privilege to serve you.

Eleanor I. Cook
 NASIG President, 2002/2003

TREASURER'S REPORT

Denise Novak, NASIG Treasurer

The financial picture of NASIG remains positive. To date there are over 1,200 paid memberships. 2003 conference registrations are coming in at a steady rate. There will, of course, be more income and expenditures as we move closer to the actual conference date.

Our balance sheet currently shows:

Balance Sheet
 (includes unrealized gains)
As of 4/30/03

ASSETS		
Cash and Bank Accounts		
Charles Schwab-Cash		31,501.69
CHECKING-264		88,097.04
One year CD		0.00
SAVINGS-267		92,022.68
TOTAL Cash and Bank Accounts		211,621.41
Investments		
Charles Schwab		16,841.90
TOTAL Investments		16,841.90
TOTAL ASSETS		228,463.31

LIABILITIES & EQUITY		
	LIABILITIES	0.00
	EQUITY	228,463.31
TOTAL LIABILITIES & EQUITY		228,463.31

Committee expenditures are in line with 2003 budget allocations.

NASIG Budget Expenditures
1/1/03 - 4/30/03

Admin – Board Expenses	-9403.32
Awards & Recognition	-97.25
By-Laws	-2,432.94
Continuing Education	-1,176.74
Conference Planning	-73.60
Conference Site 2004	-43.20
Electronic Communications	-8,507.43
Finance	-1,420.99
Nominations & Elections	-734.54
Database & Directory	-196.37
Proceedings	-84.83
Reg. Council & Memberships	-330.47
Strategic Planning Task Force	-227.00
OVERALL TOTAL	-24,728.68

**2003 Portland Conference
1/1/03 - 4/30/03**

INCOME		
	Conference Registration	74,797.80
	Pre-conference Income	2,000.00
	Conference - Tours	2,025.00
	TOTAL INCOME	78,822.80

EXPENSES		
	Conference - Temporary Help	25.00
	Conference - Photocopying and Printing	2,394.20
	Conference - Refund	880.00
	Postage	304.34
	TOTAL EXPENSES	3,603.54
	TOTAL INCOME - EXPENSES	75,219.26

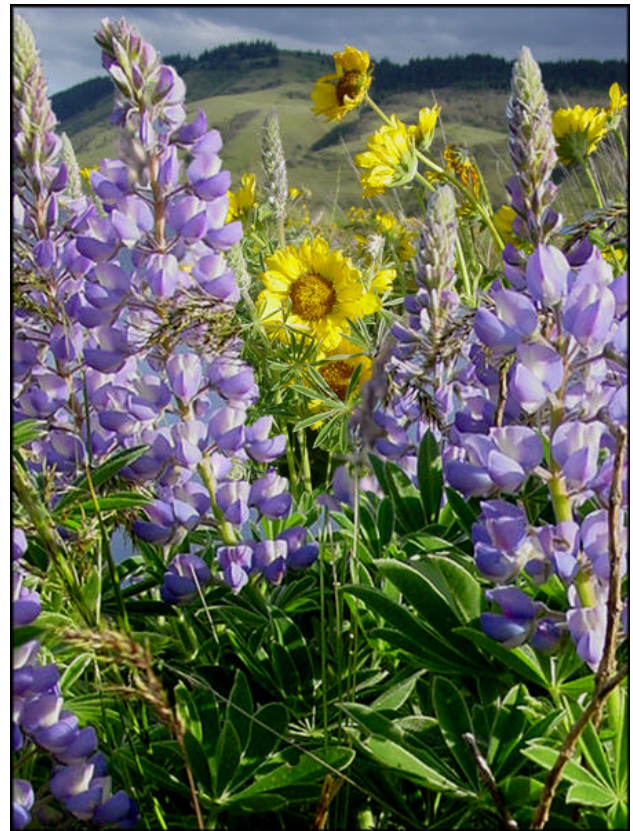
**NASIG 18TH ANNUAL CONFERENCE (2003)
CPC UPDATE**

Kris Kern and Wendy Stewart, CPC Co-Chairs



Columbia River Gorge

Well, here it is May 1, and Portland is gearing up for next month's Rose Festival and *Serials in the Park*, NASIG 2003. Registration numbers are growing and plans are being finalized. If you have questions about the conference or Portland please feel free to contact Kris Kern, kernk@pdx.edu, 503-725-5218, or Wendy Stewart, 503-725-5785, stewartw@pdx.edu. You can also check the NASIG Community Forum on the conference Web site, <http://www.nasig.org/conference/index.html>, by clicking on the "Find a Roommate" button. Kris and Wendy check the messages there frequently and post replies and new topics as appropriate. We want to invite you to use the forum for your questions, because chances are if you're wondering about something, someone else is wondering the same thing. So if you haven't registered yet, you should. It's going to be a great conference full of great programs and events, and Portland State University is looking forward to hosting *Serials in the Park*, NASIG 2003.



NASIG COMMITTEE ANNUAL REPORTS

ARCHIVES

Holley R. Lange, Archivist

Over the past year the focus of activities has been in three areas: 1) Reorganizing the archives in accordance with the series arrangement proposed by past archivist Marilyn Fletcher and approved by the Board; 2) Seeking a permanent location for the archives; and 3) Adding new materials to the archives, while continuing to review the files.

Reorganizing the files according to the proposed arrangement allowed for a careful review of materials. Hopefully, this arrangement will serve well when we send our collection on to its permanent location.

More time was given to seeking a permanent location for the archives, now that it is too large a collection to move

easily. Discussions with the University of Illinois, Urbana-Champaign are ongoing, and it is anticipated, with the final approval of the NASIG Board, that the collection will be transferred to them in the coming year.

In addition to these activities, the usual acceptance and incorporation of new materials took place over the year, as well as some time dedicated to reviewing the archives to remove clear duplicates and resolve filing anomalies in preparation for the move to a new location.

Thanks to Bea Caraway, Board liaison, for her assistance over the past year.

BYLAWS COMMITTEE

Alice J. Rhoades, Chair

Committee Members: Elizabeth Snipes Burnette, Linda Hulbert, Sharon McCaslin, Alice J. Rhoades (Chair), Virginia Rumph, Peter Whiting, and Daniel H. Jones (Board Liaison).

I am pleased to submit the annual report of the Bylaws Committee for 2002/2003.

The committee received a request for two proposed bylaws changes in January 2003 from the NASIG Executive Board: Proposal #1: Creation of Corresponding Member Category, which would create a special membership category for representatives of peer organizations with waived dues and limited privileges; and Proposal #2: Change Method of Notification of Proposed Bylaws Changes, which would allow the option of notifying NASIG members of proposed bylaws changes by means other than mailings (e.g., e-mail). The committee prepared drafts for the two proposals, which were approved by the NASIG Executive Board at its January meeting. Notification of the proposed changes was sent to all voting members along with the Nominations and Elections ballots that went out in mid-February 2003. Ballots for the bylaws changes were mailed to voting members in mid-March, and returned ballots were to be postmarked no later than April 15.

The results of that election were received April 29, 2003, and are as follows:

Proposal #1

Creation of Corresponding Member Category:

346 Yes (to create the new member category)

29 No (against creating the new member category)

Total proposal #1 votes received: $346 + 29 = 375$

Proposal #2

Change Method of Notification of Proposed Bylaws Changes:

364 Yes (to change the method of notification)

13 No (against changing the method of notification)

Total proposal #2 votes received: $364 + 13 = 377$

Total votes received: 377

Ballots not counted (postmarked after the April 15, 2003, deadline): 6

In other business, the Bylaws Committee met at the NASIG annual conference on June 22, 2002. During that meeting, Peter Whiting was reappointed as committee Web liaison, the Bylaws Committee's mailing procedures were modified to conform more closely to the general NASIG mailing procedures, and a list of strategic plan items was prepared, which was later submitted to the Chair of the Strategic Planning Committee. The bylaws calendar on the Web page was modified later in June.

The committee will meet at the annual conference in Portland, Oregon, on Saturday, June 28, at 12:30 p.m.

No current members of the Bylaws Committee are scheduled to leave this year. Alice Rhoades will continue as Chair for 2003/2004 and has one more year to serve on the committee.

I would like to thank the committee and our Board liaison, Danny Jones, for their helpful comments for our various revisions.

CONTINUING EDUCATION COMMITTEE

Wen-ying Lu, Meg Mering, Co-Chairs

Co-Chairs:

Wen-ying Lu (Michigan State University), 00/02–02/04
(Co-Chairship ending 2003)

Meg Mering (University of Nebraska-Lincoln), 02/04

Members: (* members rotating off)

*Carole Bell (Temple University), 99/01 – 01/03

Janie Branham (Southeastern Louisiana University),
02/04

Maria Collins (Mississippi State University), 00/02 –
02/04

Deborah England (Wright State University), 00/02 –
02/04

*Lisa Furubotten (Texas A&M University), 99/01– 01/03

*Karen Harrell (Nelson-Atkins Museum of Art), 01/03

Kim Maxwell (Massachusetts Institute of Technology),
02/04

Keiko Okuhara (University of Pittsburgh), 02/04

*Elizabeth Parang (Pepperdine University), 99/01 – 01/03
Victoria Peters (Swets/Blackwell), 02/04

Nathan Rupp (Cornell University), 02/04 [Web Liaison]

Marsha Seamans (University of Kentucky), 01/03-03/05

Mary Williams (Minot State University), 00/02 – 02/04

Board Liaison: Kevin Randall

CEC Events and Projects Successfully Sponsored and Completed: May 2002-April 2003

- At the Association of Caribbean University, Research and Institutional Libraries (ACURIL) 2002 annual conference, May 27-June 1, in Ocho Rios, Jamaica, Lisa Furubotten arranged for NASIG to sponsor an SCCTP Electronic Serials Workshop, presented simultaneously in Spanish by Robert Endean (Hemeroteca Nacional de Mexico) and in English by Lisa Furubotten.
- In Mexico, NASIG sponsored a presentation and the SCCTP Electronic Serials Workshop at the annual Jornadas of the Mexican Library Association (AMBAC), June 3-5, in Monterrey, Mexico. Dr. Elizabeth Steinhagen presented a paper on a bilingual distance reference project. Lisa Furubotten and Joe Hinger presented an SCCTP workshop. Lisa arranged for the programs.

- Carole Bell and Pat Loghry chaired the 2002 mentoring program. Janie Branham assisted them. They put out a call for mentors and mentees and paired up partners. More than 120 people signed up for the program. Evaluations of the program were positive. Most people feel the program is very beneficial for both newcomers and longtime conference attendees.

- The 2002 NASIG-Mexico Student Conference Grant was awarded to Paula de la Mora Lugo from the Colegio de Bibliotecología at Universidad Nacional Autónoma de México (UNAM). Elizabeth Parang and Lisa Furubotten worked with the Awards & Recognition Committee and UNAM faculty members. Considering the delay encountered for Paula's visa application, the Board recommended the deadline for the 2003 grant application be moved up. The application deadline for 2003 was changed from April 1 to March 15.

- With the Bibliographic Center for Research (BCR), NASIG cosponsored an SCCTP Basic Serials Cataloging Workshop June 4-5, 2002, and an SCCTP Serials Holdings Workshop June 6, 2002, at the Las Vegas Library, Las Vegas, Nevada. Wen-ying Lu arranged for the cosponsorship.

- NASIG cosponsored a one-day program held at Mississippi State University Libraries July 19, 2002, titled, "Mapping the Journey to EJournal Access." Maria Collins coordinated the program.
- Oct. 5, 2002: NASIG sponsored a program at the MPLA/NDLA/SDLA Tri-Conference in Fargo, North Dakota. Becky Bell of MnSCU PALS presented a program titled, "Migration of Serials ... It Isn't Just for the Birds." Elizabeth Parang and Wen-ying Lu arranged for this sponsors hip.
- Oct. 16, 2002: NASIG cosponsored an SCCTP Electronic Serials Cataloging Workshop as a preconference to the Kentucky Library Association's fall conference in Louisville. Ann Ercelawn was the

workshop presenter. Marsha Seamans arranged for this workshop.

- Oct. 21, 2002: NASIG sponsored three speakers for two programs at the New England Library Association's annual conference held in Sturbridge, Massachusetts. Jean Hirons and Ann Sandberg-Fox gave a talk titled, "Reclaiming the Past and Reshaping the Future: Revisions to AACR2 Chapter 9 and 12." Albert Joy, Jay Schafer, and Leslie Knapp presented a panel discussion, "Serials Reviews in Uncertain Economic Times Two Different Approaches, Plus Advice for Avoiding Fiscal Nightmares." Birdie MacLennan, CEC's former Co-Chair, coordinated these programs with Carol Hryciw-Wing of the New England Technical Services Librarians group.
- Nov. 19, 2002: NASIG sponsored an SCCTP Electronic Serials Cataloging Workshop presented by Lisa Furubotten and held in Oklahoma City. Victoria Peters coordinated the workshop with the Serials Interest Group of Academic Libraries in Oklahoma.
- NASIG provided some financial support for Canadians attending the SCCTP train-the-trainer workshops for integrating resources. Trina Grover attended the workshop in Philadelphia in Jan. 2003. Carol Baker, Lisa O'Hara, Elena Romaniuk, Nancy Stuart, and Linda Woodcock attended the workshop in Seattle in February 2003.
- April 25, 2003: NASIG cosponsored a one-day workshop at the Mississippi State University Libraries titled, "Working Together to Solve the E journal Puzzle." Maria Collins coordinated the program.

Programs in Transition

Mentoring Program

Carole Bell and Alice Tucker (RC&M) have solicited mentors and mentees for the 2003 program. The mentoring program was to have transferred to RC&M after the 2003 conference. However, the Board has decided to phase out RC&M. The 2004 mentoring program will report directly to the NASIG President.

Mexico Student Conference Grant

After the 2003 annual conference, the Mexico Student Conference Grant will be moved to the Awards & Recognition Committee (A&R). Lisa Furubotten and Elizabeth Parang have been working with Joe Hinger of A&R.

NASIG Human Resource Directory

In early 2003, Nathan Rupp and Meg Mering coordinated with the Publications Committee to transfer the NASIG *Human Resource Directory* to the Publications Committee's Web site. The Publications Committee is now responsible for the *Directory*.

Library School Student Outreach

At the 2002 annual conference, CEC members had some concerns about the Board's recommendation in moving the Library School Student Outreach to RC&M. Past outreach attempts have not been successful. With RC&M being phased out at the end of 2003, Deberah England and Kim Maxwell recommend a revision of the Library School Outreach program in CEC. As they state in their proposal, "For this initiative to succeed, we need grass-roots support from members with established contacts or who reside or work near library schools to contact and mentor library schools. This program would function similarly to the mentor program at NASIG conferences. However, instead of a few days mentoring a first-time conference attendee, volunteer mentors would form liaisons with library schools on a year-round basis." The proposal is submitted with this annual report to the Board.

CEC Events and Projects in the Pipeline for May 2003-Dec. 2003

- Lisa Furubotten, Elizabeth Parang, and Joe Hinger (A&R) worked with Mexican colleagues over procedures and selection of a recipient for the Mexico Student Conference Grant award. The Board approved A&R's recommendation of Pablo Carrasco Rentería in early April. The details of travel and accommodations for Pablo from Mexico to Portland are being arranged.
- The Online Resources Web site (<http://library.tamu.edu/cataloging/TUTORIAL/index.htm>) is still a pending project. The intent is to experiment with the possibility of distributing training and continuing education resources of interest to NASIG members over the Internet.
- May 2, 2003: a program exploring the trends in scholarly communication was presented at the University Libraries Scholarly Communication Symposium at the University of Nebraska-Lincoln. Julia Blixurd and Richard Fyffe spoke at the symposium.
- May 15, 2003: NASIG sponsored the keynote speaker, Dick R. Miller, at the 2003 Ohio Valley Group of Technical Services Librarians (OVGTSL) Conference in Terre Haute, Indiana. Deberah England arranged for this program.

- May 13-16, 2003: three workshops were presented at the 2003 Mexican Library Association Meeting. They are Introduction to Cataloging for Electronic Serials, Introduction to MARC21, and SCCTP Train-the-Trainer for Advanced Serials Cataloging.
- June 5-6, 2003: Keiko Okuhara will assist with the arrangements of a two-day SCCTP Advanced Serials Cataloging Workshop at PALINET in Philadelphia, Pennsylvania. NASIG funds will not be spent on this event.
- Oct. 4, 2003: NASIG will cosponsor a session at the Pennsylvania Library Association. The title of the program is, "Managing, Controlling, and Cataloging the Elusive Electronic Journal." Keiko Okuhara will coordinate this session.
- October 2003: NASIG will cosponsor an SCCTP Integrating Resources preconference workshop at the Kentucky Library Association fall conference.
- Nov. 10-13, 2003: NASIG will sponsor a program on management and cataloging of e-journals at the Pennsylvania Library Association Annual Conference.

Programs with Budget Allocations Lacking Firm Dates or Commitments

Program in Puerto Rico (\$1000): Due to potential high expenses in sending speakers to the annual conference of the Association of Caribbean University, Research and Institutional Libraries (ACURIL), CEC is exploring other options for Puerto Rico outreach.

Program in Illinois (\$750): The original proposal lacks commitment from a local cosponsor. CEC is exploring another program proposal for Illinois.

Cosponsorship Cancelled; Funds Reallocated

Due to miscommunication among members of local cosponsors, NYLA and PTPL had to decline CEC's offers of cosponsorship this year. PALINET withdrew their request for funding, as the new policy that NASIG does

not reimburse honoraria to speakers outside of the NASIG annual conference took effect. The funds disencumbered were reallocated to the newly proposed Kentucky program, and leftover funds will be reallocated or redistributed (see <http://www.nasig.org/education/cec/budget2003.htm>).

Meg Mering asked for program ideas on NASIG-L in April 2003. Although little response was received, CEC feels that seeking input from the membership is important. CEC will send out a call for input again this summer for programs in 2004.

A goal of CEC is to have more balance in the types of programs it sponsors. The committee would like to sponsor more acquisition-related programs in 2004.

Conclusion

Committee Co-Chairs Wen-ying Lu and Meg Mering would like to thank all CEC members and their friends and collaborators who worked with us to achieve our goals of regional outreach and program planning. Special appreciation and many thanks to the three members who are rotating off CEC: Carole Bell, Co-Chair of the mentoring program, who has established and left a great model for future mentor program coordinators to follow; Lisa Furubotton, whose enthusiasm, expertise, productivity, and sense of humor made working with her such a delightful experience; and Elizabeth Parang, whose dedication, networking experience, and insightful recommendations will be missed. We would also like to thank the NASIG Board, and especially our Board liaison, Kevin Randall, who always responded to our questions with timeliness, thoughtfulness, and insight. Lu, whose Co-Chairship ends with the 2003 annual conference, would like to thank everyone she has worked with, and she looks forward to continuing to make contributions under the new leadership.

Respectfully submitted,
Wen-ying Lu, Meg Mering, NASIG CEC Co-Chairs
May 1, 2003

ELECTRONIC COMMUNICATIONS COMMITTEE

David M. Bynog and Sarah George, Co-Chairs

The ECC membership currently consists of Mary Bailey, David Burke, David M. Bynog (Co-Chair and list manager), Kittie Canepi, Lisa Finder, Anne Frohlich, Charles Gaudin, Sarah George (Co-Chair and

Webspinner), Lorraine Hirling, Yumin Jiang, Eric Lease Morgan, Merle Steeves, Jie Tian, Micaela Waldman, and Margaret Willingham. Our Board liaison has been Bob

Persing, who deserves special thanks for his significant amount of expertise and assistance this year.

NASIGWeb

Sarah George and her backup Webspinner, Merle Steeves, have updated the Web pages regularly and been involved in supporting several projects from other committees and the Strategic Planning Task Force. The backup Webspinner continues to compile monthly statistics for the Web site. David Burke continues to do a great job maintaining the Jobweb with the assistance of several volunteers from the committee.

Online Conference registration

Sarah George served as liaison to the Online Registration Implementation Group and assisted with system testing. A new e-mail list was created to assist with online payment of registration fees. In the future, a member of ECC will

serve as online registration manager to provide technical assistance in coordination with the Conference and Program Planning Committees.

E-mail lists

David Bynog took over as list manager this year, with Bob Persing serving as backup list manager for a period and Kitti Canepi filling out the term. List activity remained brisk and required consistent and regular monitoring. There were many changes and improvements this year, including the addition of several new discussion lists and removal of defunct ones. Our ISP installed new filtering software, which has virtually eliminated several minor problems with spam. We also renewed our domain name, nasig.org, for an additional three years and continue to receive excellent service from Bee.Net, our ISP.

NASIG NEWSLETTER EDITORIAL BOARD

Char Simser, Editor-in-Chief

Board Members: Beth Bernhardt (Submissions Editor), Pam Cipkowski (Copy Editor), Carol MacAdam (Columns Editor), James Michael (PDF Editor), Stephanie Schmitt (HTML Editor), Char Simser (Editor-in-Chief), Eleanor Cook (Board Liaison).

Production schedule

All four issues were available to the NASIG membership on schedule in html format, including the large September issue, which included reports from many of the 2002 conference sessions. We experienced a delay with the December pdf version due to the holidays, staff workload, and illnesses. Many thanks to all submitters who generally met our deadlines! The *Newsletter's* production staff also deserves a round of applause!

Major developments during the year:

Staff Changes

The 2002 conference marked the beginning of Char Simser's term as Editor-in-Chief. Step Schmitt assumed the HTML editor position; Beth Bernhardt began working as submissions editor; Allison Sharp assumed duties as the profiles editor; and John Harrison stepped down as distribution editor.

The 2003 conference marks the end of several staff members' terms. Carol MacAdam, longtime columns editor, and Step Schmitt, html production editor, will move to members-at-large positions on the NASIG Board. Pam Cipkowski, copy editor, will take a one-year leave of absence from the *Newsletter* to assume duties as CPC Co-Chair for the 2004 conference.

Beginning with the 2003 conference, Maggie Rioux will replace Allison Sharp as profiles editor. Sharon Heminger will assume duties as copy editor during Pam's "sabbatical." The HTML and columns editors positions remain open, but applications are being reviewed at this time. The distribution editor position will not be filled—most of those duties were related to our previous incarnation as a print publication.

Layout Change

The format of the html version changed with the December issue. The new format, which includes a table of contents sidebar, makes navigation between articles much easier.

Conversion of Back Issues

This project was completed in January of this year. Step Schmitt, who volunteered to assume responsibilities for the conversion of back issues along with her HTML editor duties, completed scanning and indexing of the remaining 37 issues in record time. Every issue of the *Newsletter* is now available as a pdf file; issues for 1993 and beyond are also available as html files.

Plans for Next Year

1. HTML and Columns Editors positions: find and train new volunteers to fill these positions.
2. Complete work on the *Newsletter* manual.
3. Continue efforts to increase the number of NASIG profiles in each issue.

Conclusion

Thank you to the staff of the *Newsletter* Editorial Board for putting up with me during this first year as Editor-in-Chief. Thank you to Eleanor Cook, our Board liaison,

and to other members of the Board who provide valuable feedback and are very supportive.

NOMINATIONS & ELECTIONS COMMITTEE

Beverley Geer, Chair

Committee members: Sandy Barstow, Donnice Cochenour, JoAnne Deeken, Pat Frade, Beverley Geer (Chair), Katy Ginanni, Fran Wilkinson.
Board Liaison: Maggie Rioux

Nominations and Candidate Selection

1. Call for nominations posted to NASIG-L and the Web site on July 16, 2002; reminders posted to NASIG-L on Aug. 29, 2002, and Sept. 16, 2002.
2. Call for nominations published in September issue of *NASIG Newsletter*, along with the nominations and elections section from the Bylaws (Article VII).
3. Nominations were received for 73 people, 3 of whom were eliminated because they were not members. The number of nominations received was 26% fewer than last year (98).
4. Each committee member contacted 10 nominees about consideration for the ballot. Thirty-five nominees agreed to be considered; two of the nominees agreed to be considered for more than one office, resulting in 37 profile forms. Of the 35 nominees, 4 agreed to be considered for Vice President/President-Elect/Past President, 4 agreed to be considered for treasurer, and 29 agreed to be considered for member-at-large (2 member-at-large nominees were also being considered for Vice President/President-Elect/Past President).
5. The nominee profile forms were put into the N&E Web space, which made for easy access. Each committee member evaluated all the forms and sent the results to the Chair. The Chair averaged the scores and presented the results to the committee. After some discussion, the ballot was constructed. Decision to present 7 candidates for member-at-large (which is allowed by the Bylaws) was made in order to present membership with 2 non-library-based candidates.
6. Ballot was sent to Board for their information on Dec. 19.
7. Letters to unsuccessful nominees were mailed on Jan. 4. Successful nominees were notified and given deadline of Jan. 15 to revise profile documents.

Balloting

1. The ballots and nomination profile information were mailed to 1036 NASIG members on Feb. 13, 2003, using a mailing service. The membership was notified of the mailing via a NASIG-L

- announcement. Postmark deadline was March 15, 2003.
2. A total of 475 ballots were returned (a return rate of 45%), 3 of which were postmarked past the March 15, 2003, deadline.
3. The Chair counted the 472 ballots twice, and a non-NASIG member confirmed the count. There were 5 write-in candidates for the MAL position, 2 of whom were not NASIG members.
4. The Chair notified the NASIG President of the results, after which she contacted each candidate by phone, and followed up with letters. Results were announced to the membership via NASIG-L and the Web site and were submitted to the *Newsletter* Editor-in-Chief for publication. In addition, a press release was prepared and sent to the publicist for distribution outside NASIG.

Election Results

Vice President/President-Elect: **Steve Savage**
Treasurer: **Denise Novak**
Members-at-Large: **Carol MacAdam**
Mary Page
Stephanie Schmitt

Budget

	Budgeted	Spent
Temporary Help	0	73.34*
Office supplies	450.00	**
Postage	500.00	662.70***
Printing	640.00	236.50*
Total	\$1590.00	\$972.54

*Mailing service fees

**Office supplies (letterhead, envelopes received from NASIG secretary)

***Postage per piece exceeded the base rate for one ounce due to the extra weight contributed by an insert from the Bylaws Committee (\$.60 per item for domestic delivery rather than the base rate of \$.37 per item).

Activities and Recommendations

1. Submitted items affecting Nominations & Elections to Strategic Planning Task Force on July 13, 2002.
2. Discussed the need to codify a true petition process that goes beyond the write-in process accounted for in the bylaws. A petition process and a write-in process are two different things. Write-in slots for

each position are always supplied on the ballot, which means that anyone can write in anyone's name regardless of whether there is the support of 10 members or the consent of the write-in candidate. The American Association of Law Libraries has a pertinent statement in their bylaws at the following link (see section 2b): <http://www.aallnet.org/about/bylaws.asp>. The committee sees the need for a process that allows N&E to publish the ballot to the membership and gives individual members time to submit a petition(s) to add a person(s) to the ballot before it is officially distributed for voting. The committee strongly suggests that such a process be codified in the bylaws.

3. The committee plans to revise the weighting system used to evaluate the nominee profile form because of a concern that too much weight is given to non-NASIG activities. The weighting system will offer more value to NASIG activities and the position statement and less to non-NASIG activities.
4. Discussed "automatic" nominations of Board incumbents. The general consensus is that no Board member should automatically be re-nominated: at least one nomination form should be submitted. ALCTS has a related policy as follows: "To encourage diversity and leadership development, the Committee will refrain from nominating any current Councilors for election to another term. However, the Committee encourages all Councilors who wish to continue their service to the Association to file as petition candidates...." The committee strongly believes that a statement should be issued to the membership at the beginning of each nomination process stating that no person will be considered for the ballot unless at least one nomination form is received.
5. A few N&E committee members were nominated. A statement to the membership that current N&E members are not eligible for nomination should be issued at the beginning of the nomination process. The committee recommends that this information be supplied on the nomination form (both electronic and print versions).
6. Using the mailing service saved much time and effort and was not expensive. The Chair would like to make the following recommendations for improving the mailing process and reducing costs:
 - a. The US Postal Service offers lower postage rates if the POSTNET barcode is included on both the return envelope and the envelope in which the ballot materials are mailed (e.g., \$.30 versus \$.37 in 2003 for a standard one-ounce item).
 - b. For the return envelopes, recommend that the address be positioned closer to the lower right-hand corner so that the USPS address reader can find it easily. During this election, several ballots

went to the NASIG post office box in Decatur, Georgia, because the address reader read that ZIP code rather than that of the committee Chair's address.

- c. This year the nominee profiles were printed on both sides of one sheet of 11X17 paper. This kept all the profiles on one sheet of paper and avoided the extra effort and cost of stapling two sheets together (machine folding being cheaper than stapling).
7. The Chair reviewed NASIG's Certificate of Incorporation and found no impediments to electronic balloting. Recommend that the document be reviewed by an attorney to verify.
8. The committee feels that the following two steps contributed significantly to the effectiveness of the nominee selection process and should always be a part of the process:
 - a. Sent the list of candidates to the current NASIG Board and 2-3 of the most recent past Presidents, asking for request opinions/references. This gives the committee valuable information on the performance of candidates on NASIG committees, current and past NASIG Boards, other professional committees, etc.
 - b. Requested position statements from all nominees who agree to be considered, rather than just those who were selected for the ballot. The statements go beyond a list of committee appointments and data about how long a candidate has been a NASIG member. They demonstrate the candidate's ability to express him/herself in writing and the candidate's grasp of how the NASIG organization operates and how that person would work to improve/change the organization. The statements are extremely useful in the committee's deliberations and should be requested from all candidates.
9. Last year's N&E Chair asked if it is appropriate to correct grammar and style errors in the position statements. This committee offered each slated candidate the opportunity to revise the position statement but did not make recommendations for changes.
10. This committee shares the concern of last year's Chair that there be adequate measures to ensure that non-library-based candidates are represented on the ballot. In addition, the committee is concerned about the small number of nominations from outside the United States.
11. The committee is concerned about the low ballot return rate (45%). While the rate was not significantly lower than last year's, there is a concern that it demonstrates a lack of interest on the part of the membership. The basis for the lack of interest should be investigated.

Recognition

The Chair would like to thank the Nominations & Elections Committee for its hard work and a job very well done. Special thanks go to our Board liaison, Maggie Rioux, who provided invaluable guidance and counsel to the Chair throughout the year. In addition, the Chair

would like to recognize committee member Donnice Cochenour who served as the committee's liaison to the Electronic Communications Committee. Lastly, many thanks to Markel Tumlin, last year's Chair, who left behind such good documentation and kindly found time to advise me on many details.

PROGRAM PLANNING COMMITTEE

Kate Manuel, Charity Martin, and Sherry Sullivan, Co-Chairs

The Program Planning Committee (PPC) began its work of planning for the 2003 NASIG Conference (Portland State University) with a committee meeting at the 2002 NASIG Conference (William & Mary). PPC spent much time this summer discussing ways in which conference programming could be modified to better meet the needs of NASIG attendees as expressed in the annual conference evaluations, especially the concerns of serialists working in non-library settings.

The committee as a whole brainstormed the changes in NASIG programming, which are described below. Conference evaluations from NASIG 2003 will help in determining how effective these changes were. The committee also divided itself into two sub-committees: Charity headed the group focused on workshops; Sherry headed the group focused on plenaries, concurrents, and pre-conferences; and Kate worked with poster sessions as well as the other two groups.

PPC received a total of 44 preconference, workshop, plenary, and concurrent session proposals (22 fewer than last year), and all were distributed to the entire committee. Each group began reviewing proposals with an eye toward their program type. The committee also brainstormed potential plenary and concurrent speakers, who often are selected without their having submitted proposals.

Conference Schedule

After consultation with the Conference Planning Committee, it was decided to make some major changes in the conference schedule, most notably decreasing the total number of hours of programming at the conference. NASIG offered 750 minutes of conference programming content at the 2002 conference—a number that has been reduced to 705 minutes for NASIG 2003. PPC hopes that this reduction will free up time for more of the information discussions and networking that originally contributed to NASIG's appeal as a conference.

Preconferences

Two preconferences were selected from the proposals submitted. The first is "The Seventy Percent Solution: Assessing Criteria for Model Fund Allocations." The second preconference is "Cataloging for the Non-

Cataloger." This preconference will provide a refresher for everyone in acquisitions, serials, reference, and other areas about the many changes in cataloging that affect all librarians and users.

Workshops

This year, NASIG workshops are 45 minutes in length, are organized topically into two "sets" (one focused on Workplace Issues & Skills and another devoted to Research Reports), and are not all offered twice. Only 7 of these 19 workshops will be offered twice, during a special time set aside for repeat offerings of workshops on popular topics. There will also be one double workshop focused on "Case Studies in ESerial Cataloging." PPC expects this session will be well attended by NASIG members who are involved with cataloging. The workshops cover varied topics that should appeal to a broad range of NASIG members.

Plenaries

There will be only one "traditional" plenary address this year: Leigh Watson Healy will be speaking about "Trends in the Information Content Industry." In lieu of the other two plenaries, Christa Easton will be leading a town hall discussion—allowing attendees to contribute content and questions—and there will be a wrap-up panel on "There Is No Forest, We're Only Hugging the Trees: Nontraditional Ways of Acquiring, Providing Access and Managing Serials" on the last day of the conference. Panelists include Jill Emery, University of Houston; Rick Anderson, University of Nevada, Reno; Adam Chesler, Ingenta; Joan Conger, University of Georgia; and Ted Fons, Innovative Interfaces.

Concurrents

Ten concurrent sessions will be presented at NASIG 2003, and in a break with tradition, each of these concurrents will be presented twice. This change allows NASIG attendees to hear more of exciting ideas proposed by these "big picture" thinkers. Concurrent sessions for 2003 address:

- Serial Aggregations, Multiple Versions, and the Virtual Union Catalog
- 100% Communication

- Expose Yourself to Electronic Journals: A Candid Discussion
- The Digital Preservation Conundrum
- How Are Electronic Journals Changing Patterns of Journal Use?
- Usage Statistics: Taking E-Metrics to the Next Level
- Seeing the Forest and the Trees When Developing a New Acquisitions System
- From Tiny Acorns to Great Oaks: Taking a Nationwide Approach to Library Cooperation
- Helping Manage the E-Journal Forest: Do You Need an Agent Any More?

The tenth concurrent slot has been reserved for discussion of a “hot topic,” allowing the program—which is largely set in October, eight months before the conference—to be more responsive to emerging issues in the serials world.

Poster Sessions

Ten poster session proposals were submitted in response to the call for posters. All 10 posters will be displayed on Friday in the Smith Center. This year, posters will be put up in the morning, left on display throughout the day, and taken down after the day’s events. Hopefully this will allow attendees to view the posters at a more leisurely pace and in a less crowded setting. Poster presenters will be present with their posters from 1:30-2:30 p.m. on Friday to interact with attendees. Again, there is a good mix of topics presented in these sessions, which provide yet another forum for NASIG members to exchange ideas and learn from each other.

Other Activities

The PPC has also worked to update the PPC Manual, and plans are being made to post the manual on the PPC-only portion of the NASIG Web site. This year, PPC used this Web space for the first time in evaluating proposals submitted in response to the call for papers.

As the American Theological Library Association (ATLA) will also be meeting in Portland from June 25-28, PPC has also helped in arranging a joint networking node for ATLA and NASIG attendees. It will be held during the normal networking node time slot (4:30-5:45 on Friday), but at the ATLA hotel, the Portland Downtown Marriott. ATLA is particularly interested in exploring with NASIG attendees issues surrounding the retention of print and/or electronic version of serials, which is the topic of an ATLA preconference.

The Co-Chairs would like to thank the members of this year’s Program Planning Committee. The caliber of the program content can be directly attributed to the hard work and creative input of this group:

Workshops Sub-Committee

Sandy Folsom, Central Michigan University
 June Garner, Mississippi State University
 Lee Kreiger, University of Miami
 Pat Loghry, University of Notre Dame
 Charity Martin, University of Nebraska, Lincoln, Chair
 Connie Roberts, Hamilton College
 Steve Savage, San Diego State University

Plenary, Concurrents, & Pre-Conferences Sub-Committee

Eve Davis, EBSCO (resigned in August 2002)
 Kit Kennedy, Swets Blackwell
 Emily McElroy, Loyola University Health Sciences
 Lanell Rabner, Brigham Young University
 Rose Robischon, U.S. Military Academy [Web Liaison]
 Sharon G. Sullivan, H.W. Wilson, Chair
 Gale Teaster, Winthrop University

Poster Sessions

Kate Manuel, New Mexico State University

Consultant

Lisa Macklin, Georgia Tech

PUBLICATIONS COMMITTEE

Rick Anderson and Marty Gordon, Co-Chairs

It is our pleasure to submit the annual report of the NASIG Publications Committee for 2002/2003.

Following the 2002 NASIG Conference, the Publications Committee gathered and collated 22 session handouts into packets for sale to the group membership. 146 packets were ordered. In order to reduce the significant amount of work involved in the gathering and distribution of handout packets, along with the expense to both the group as a whole and its membership, a working group of the Publication Committee was formed this year to examine the possibility of distributing handouts electronically. This group succeeded in formulating a plan by which

handouts will be gathered electronically and posted to the NASIG Web site for download by members. Instead of having to pay a cost-recovery fee for copying and shipping, members will be able to download handouts individually from the Web site at no cost, and a rolling five-year archive will be available. This new service will be inaugurated with the 2003 conference.

Contact was made with ALCTS regarding their position on including serials syllabi created by them within a NASIG-produced serials course outline. It would be adapted from an extant outline currently residing on a commercial subscription agent’s Web site. It was learned

that ALCTS itself has contracted for such a Web-based serials course management system to be produced and then reside on its site. The committee will monitor these developments, as they might make a NASIG-hosted version somewhat redundant if brought to fruition.

Work is progressing smoothly on the adaptation of content supporting a NASIGuide to Serial Holdings. After some research, it was decided that a two-tier approach will be employed for the body of the guide covering the specific codes of the MARC21 Format for Holdings Data. The first will provide an overview of a field, with links for users to access the full, detailed description of the coding for that field. The author has agreed to this approach, and the editors anticipate having the first few sections of the NASIGuide ready in May 2003.

Contact has been made with a NASIGer who has suggested possible NASIG involvement with "Long Term Access to Library Zines," a grassroots movement to solidify the storage and preservation of serial-type literature produced only in an online environment.

This past year also saw responsibility for the Human Resources *Directory* transferred from the Continuing Education Committee to the Publication Committee. Besides the "virtual" migration from the former to the latter's Web page segment within NASIGWeb, the *Directory* was also reviewed in its entirety as far as both the profiles and the structure and access to them.

The above, and several other ongoing efforts as yet too skeletal to detail, would not have happened were it not for the continuing, collegial efforts of the 2002/2003 committee members: Lillian DeBlois, Betty Landesman, Anne Mitchell, Donna Packer, Michele Seikel, Marit Taylor, and Susan Wishnetsky. Special appreciation is given to committee member Sarah Tusa who served as Co-Chair for the first half of this report year. And most of all, thanks to our stellar Executive Board liaison Marilyn Geller, who communicated the sense of the Board on our work and also "lurked" in the background all year, "unclanking" herself at key times to proffer sage advice and to serve as a source of encouragement.

PUBLICIST

Maggie Rioux, Past President/Publicist

As in years past, the Past President served as NASIG publicist. This ensures that the person in that role will be someone who is known to Committee Chairs and other NASIG members and who is aware of the cycle of events in the NASIG year. The publicist is responsible for the storage and distribution of membership brochures and also for distributing announcements of NASIG and NASIG-sponsored events to e-mail lists outside of NASIG-L.

Brochures

This year we completed a project begun last year during Connie Foster's tenure as publicist—the new membership brochure. Last year Connie oversaw the redesign and printing of the new English language membership brochure. She had also located persons who would translate the text into French and Spanish. During this year the French and Spanish brochures were printed. Electronic versions of all three were placed on NASIGWeb. I also wrote a brief article for the March issue of the *NASIG Newsletter* announcing the French and Spanish versions and their NASIGWeb availability.

During the course of the year so far, I have distributed 1,145 English, 35 Spanish, and 10 French brochures for a variety of NASIG-related events. The largest distribution

was 450 brochures to be included in the conference registration packets for the MPLA/NDLA/SDLA conference.

E-mail List Activity

The publicist maintains a list of 15 e-mail lists which are in some way connected to serials and which reach serialists. All publicity outside NASIG is submitted to all these lists. Beginning with the call for proposals for NASIG 2003 in July, I have so far posted approximately 10 announcements of various NASIG news, NASIG programs and NASIG-sponsored programs. There will be additional postings during May and June for the 2003 conference and probably a call for presentations for the 2004 conference.

Other Publicist Activity

After struggling with subscribing to 15 e-mail lists, I have written a procedures document for the incoming publicist which includes a spreadsheet showing each of the lists used for posting, instructions for subscribing to each of them, and suggestions for managing the subscriptions. The document also covers brochures and other publicist responsibilities. I think this is the first time for such a document.

NASIG AWARDS 2003 AWARD WINNERS

NASIG CONFERENCE STUDENT GRANT

The NASIG Conference Student Grant supports the cost of travel and registration for library science graduate students to attend NASIG's annual conference. Recipients of the 2003 NASIG Conference Student Grants are:

Dana Antonucci-Durgan

Queens College, City University of New York

Lisa Bowman

Emporia State University

Fang Gao

University of Illinois at Urbana-Champaign

Rebecca Soltys Jones

University of North Carolina at Chapel Hill

Jacalyn Spoon

State University of New York at Buffalo

MEXICO STUDENT CONFERENCE GRANT

The Mexico Student Conference Grant supports the cost of travel and registration for a Mexican library science graduate student to attend NASIG's annual conference. The recipient of the 2003 Mexico Student Conference Grant is:

Pablo Carrasco Renteria

Escuela Nacional de Biblioteconomia y Archivonomia,
Mexico City, Mexico

FRITZ SCHWARTZ SERIALS EDUCATION SCHOLARSHIP

Given jointly by NASIG and the Serials Industry Systems Advisory Committee (SISAC), this award provides a \$2500 scholarship to a library science graduate student who demonstrates excellence in scholarship and the potential for accomplishment in a serials career. The purpose of the scholarship is to advance the serials profession by providing an aspiring library student who has prior serials experience with enhanced educational opportunities. The recipient of the 2003 Fritz Schwartz Serials Education Scholarship is:

Lyudmila Shpilevaya

Long Island University,
Palmer School of Library and Information Science

HORIZON AWARD

The Horizon Award is intended to advance the serials profession by providing a promising new serialist with the opportunity to accelerate his/her knowledge and understanding of serials by networking and interacting with a wide range of dedicated professionals working in all segments of the serials information chain. The award provides the recipient with a firsthand introduction to NASIG by sponsoring attendance at the NASIG annual conference. The recipient of the 2003 Horizon Award is:

Sarah Sutton

Serials Librarian
Texas A & M University

HORIZON AWARD RECIPIENT ESSAY

“SERIALS IN THE PARK: BLAZING DIVERSE TRAILS IN THE INFORMATION FOREST”

Sarah Sutton

I was a travel agent in my life before librarianship. The decline of the professional travel agent that happened during the 1990s occurred as a direct result of dramatic improvements in information processing and communication and the profession's subsequent refusal to take part in the defining those changes. Librarians, I am delighted to say, are quite the opposite.

Librarians have always taken a leadership role in improving access to the information of which we are stewards. For example, in the nineteenth century, information specialists created the Dewey Decimal Classification System and the Library of Congress

Classification System. Both of these systems of classifying information objects in a database are so functional and efficient that they are still in use today. In the twenty-first century, as members of a large and diverse information community, librarians continue to play a vital role in information management. They are advancing information access and communications technology in order to bring relevant, accurate information to their patrons quickly and efficiently.

The time-sensitive nature of the information conveyed in serial publications naturally places serials librarians at the forefront of the creation and implementation of new

information access and communication technologies. Serials librarians are blazing these trails in order to provide their patrons with quick and efficient access to serial publications. For instance, some of us are creating our own databases and other local e-journal management systems to enhance access to print, microform, and electronic journals. Others sit on development committees and are beta-testing e-journal management systems developed by integrated library management system vendors and other members of the information community.

Another trail that serials librarians are blazing is defined by the pressing need to contain spiraling serials costs. Serials librarians are forging new means of scholarly communication along one branch of that trail and negotiating with publishers, aggregators, and subscription agents along another.

My professional goals define the trails I expect to blaze. Working to excel as a serials librarian by joining professional organizations like NASIG, subscribing to

pertinent publications like *The Serials Librarian*, and participating in continuing education at conferences like the 2003 annual NASIG conference afford me opportunities to become active in the profession. As I do so, I expect to become a trailblazer by accomplishing my goal to make a meaningful contribution to the profession. I plan to fulfill this goal by volunteering as a mentor and writing articles.

I expect the trails I take to branch before me, affording opportunities for further growth and exploration. I expect them to converge, separate, and turn back upon one another as I work to achieve my professional goals, just as they will for every serials librarian and every member of the information community. As this happens, on all levels, the serials park becomes an intricate maze in which it is more and more difficult to picture the information forest as a whole. I look forward to the 2003 annual NASIG conference as an opportunity to step back and take a holistic view of the information forest. I hope to return to my library with a greater sense of trails that I can blaze in the serials park and the information forest.

NASIG ELECTION RESULTS

The Nominations and Elections Committee is pleased to announce the results of the 2003 election.

VICE PRESIDENT/PRESIDENT-ELECT

Steve Savage
Head of Cataloging
San Diego State University

TREASURER

Denise Novak
Head of Acquisitions
Carnegie Mellon University

MEMBERS-AT-LARGE

Carol MacAdam
Associate Director, Library Relations
JSTOR

Mary Page
Head of Acquisitions
Rutgers University

Stephanie Schmitt
Manager of Serials Services
Yale Law School

These officers will assume office immediately after the adjournment of NASIG's annual conference to be held June 26-29, 2003, at Portland State University.

RESULTS OF VOTE ON BYLAWS CHANGES

Alice Rhoades, Bylaws Committee Chair

To all NASIG members and friends:

The Nominations and Elections Committee is pleased to announce the results of the 2003 vote on two proposed bylaws changes .

According to our bylaws and committee guidelines, these changes are effective as of the close of the voting period, April 15, 2003. All online documentation of the bylaws will be edited shortly to reflect any changes.

Thanks to everyone who helped with this process, particularly Peter Whiting, our tabulator.

Alice Rhoades
NASIG Bylaws Committee Chair

Regarding Proposal #1:
Creation of Corresponding Member Category
346 Yes (to create the new member category)
29 No (against creating the new member category)
Total proposal #1 votes received: 346 + 29 = 375

Regarding Proposal #2:
Change Method of Notification of Proposed Bylaws
Changes
364 Yes (to change the method of notification)
13 No (against changing the method of notification)
Total proposal #2 votes received: 364 + 13 = 377

Total votes received: 377

Ballots not counted (postmarked after the April 15, 2003,
deadline): 6

IN MEMORIAM Marilyn Nordstedt

NASIG extends its condolences to the family and friends of Marilyn Nordstedt, who passed away on March 6, 2003. Marilyn was a former member of NASIG from the Newman Library at Virginia Tech. Her service there included positions as interim head of humanities and head

of serials cataloging, and most recently working in reference. Marilyn also coedited the *Proceedings* for the 8th Annual NASIG Conference, held at Brown University in 1993.

NEWSLETTER NEWS Char Simser, Editor-in-Chief

The recent election has spawned what feels like—at least to this editor—a massive defection from the *Newsletter* editorial board. It is with great sadness that we say goodbye to Carol MacAdam, longtime columns editor, and to Stephanie Schmitt, our HTML editor for the last year. We wish Carol and Step the best in their new roles as members-at-large and cannot thank them enough for their hard work and contributions to the *Newsletter*. We know they will serve NASIG well in their new jobs.

Pamela Cipkowski, the *Newsletter's* copy editor, is taking a one-year leave of absence to tackle the huge job of CPC Co-Chair for the 2004 conference in Milwaukee. Congrats to Pam!

Lastly, goodbye and thank you to Allison Sharp, who provided contributions as profiles editor this past year.

LETTER TO THE EDITOR

While I certainly appreciate all the hard work of the Site Selection Committee, I hope they will rethink the decision to have conferences in the same general area two years in a row. I am a relatively new member of NASIG, but one thing that I really liked was the way that past conferences seemed to swing around the country—east, west, and middle. A 12-hour drive is still a fairly long drive, and for people in the East, Southeast and West, it still means flying. Perhaps Minneapolis could be the site for 2006 or 2007, with another eastern site selected for 2005.

Judith A. Koveleskie, Periodicals Librarian
Seton Hill University, Reeves Memorial Library
Greensburg, Pennsylvania

Postscript from Judith: I might add that for me, the trip would not be burdensome, because I would have the option of both train and car from my hometown. I was only thinking of people in more distant places.

OTHER NASIG NEWS

NASIG MEMBERS SELECTED FOR UCLA SENIOR FELLOWS PROGRAM

NASIG congratulates Fran Wilkinson, Deputy Dean of Library Services at the University of New Mexico, and Erika C. Linke, Associate University Librarian at Carnegie Mellon University, for being selected as 2003 UCLA Senior Fellows. Fran and Erika are two of fifteen

academic libraries managers chosen for this honor following a nationwide competition. They will attend a three-week program, which was first established in 1982, at UCLA in August. Congratulations to you both!

NASIG CONTINUING EDUCATION SOUTH OF THE BORDER 2003

Lisa Furubotten, Continuing Education Committee

Joe Hinger, Awards and Recognition Committee

As we all know, OCLC is the largest computer and telecommunications network of libraries in the world. Today, over 40,000 libraries of all types and sizes in 76 countries and territories use OCLC products and services (OCLC Web). In 1995, OCLC established OCLC Latin America and the Caribbean, which serves libraries in Mexico, Central and South America, and the Caribbean. Nicholas Cop has been the director of OCLC Latin America and the Caribbean since it was established as one of OCLC's international divisions in 1995. Today, the office provides services to a growing number of libraries throughout the region: Argentina, Bahamas, Barbados, Brazil, Chile, Colombia, Costa Rica, Ecuador, Guyana, Jamaica, Mexico, Panama, Venezuela, and Trinidad and Tobago. Within the last five years, many Mexican libraries have joined OCLC, including some of Mexico's largest and most prestigious university libraries such as the Universidad Nacional Autónoma de México, El Colegio de México, and the Universidad de Guadalajara. The Mexican National Serials Library is also expected to join OCLC shortly.

The focus of our NASIG cooperation with Mexican colleagues and participation in Mexican events for this year has been on cataloging, and the Mexican entry into OCLC is what is motivating particular interest in this aspect of serials work at this time. We may previously have thought of OCLC as the de facto U.S. union catalog with English language records, but now we need to meet the greater challenge of sharing OCLC with other countries and plan how all of us can cooperate to share OCLC to the best advantage of everyone. This generates issues such as how to resolve the differences in authorized headings, the differences in serials bibliographic standards, and use of bibliographic records which may now include notes, subjects, etc. in different languages, to name only a few of the problems to be resolved. To begin to discuss these issues, it is important that both sides have a basic understanding of the other's procedures, practices, and standards and the state of serials management in both Mexico and the United States.

Besides the events below which have the intention of introducing our Mexican colleagues to U.S. cataloging practice as employed on OCLC, and in turn learning from them the state of serials in Mexico, NASIG members are also active in translating serials cataloging documentation into Spanish to benefit our Mexican and Latin American colleagues. It is hoped that these activities will demonstrate to our Mexican colleagues that NASIG membership can make a difference in their day-to-day work lives and does have concrete practical benefits to offer them, thereby encouraging Mexican membership in NASIG.



“Serials at the FORO”
the Transborder Library Forum 2003
<http://library.tamu.edu/foro>

FORO, the Transborder Library Forum, is a volunteer organization that works to provide a venue for the cooperative exchange of ideas and discussion of experiences and efforts concerning the provision of library services in the binational border regions between the U.S. and Mexico and the U.S. and Canada.

The origins of the forum date from 1988 when librarians from Arizona and Sonora identified the need to improve communication between libraries in Mexico and the United States. In 1990, librarians from Arizona and Sonora invited their colleagues from the United States and Mexico to take part in the organization of the first FORO, which took place in Rio Rico, Arizona. The following year, librarians from Hermosillo, Sonora, were hosts. Subsequently, the FORUM conferences have been held in El Paso, Texas (1993); Monterrey, Nuevo León (1994); Mexico City (1995); Tucson, Arizona (1996); Ciudad Juárez, Chihuahua (1997); Riverside, California (1998); Mexicali, Baja California (1999); Albuquerque, New Mexico (2000), Hermosillo, Sonora (2001), and College Station, Texas (2003).

Since the first informal meetings, where a reduced number of librarians participated, attendance has considerably increased during the last few years. A large number of programs and sessions have allowed librarians from the academic, public, scholastic, and specialized sectors to discuss their specific needs and projects of interest. Simultaneous translation provides each attendant the opportunity to participate actively by eliminating linguistic barriers.

FORO objectives include:

- strengthening links between librarians interested in building information bridges along international borders;
- planning and implementing cooperative projects between libraries across geographic borders;

- facilitating the development of resource networks beyond library borders;
- introducing librarians to the most recent commercial library products and services;
- sharing cultural heritage.



NASIG is usually active at the FORO, particularly since because enough NASIGers consistently attend, a NASIG presentation easily can be pulled together. Such volunteer NASIG participation at the FORO makes it possible for us to promote NASIG with Mexicans at this event and at the same time stretch our budget money for Mexico outreach. There have also been occasions when NASIG CEC has wholly sponsored a speaker/s for the FORO, such as during the 2000 FORO when Ann Okerson and Birdie McLennen did a splendid job representing us at the Albuquerque conference.

For 2003, the “Serials at the FORO” event was possible thanks to help from many in NASIG. NASIG was able to provide assistance to Jean Hiron (CONSER) with her travel to the FORO. We also want to thank the NASIGers at the FORO who volunteered additional presentations and assistance (Joe Hinger, Elizabeth Steinhagen, Rogelio Hinojosa, Sue Fuller, Chris Mueller, and Angel Villalba, and Nicolas Cop for some financial assistance from OCLC Latin America).

Sponsored by the Cooperative Online Serials (CONSER) program, the North American Serials Interest Group (NASIG), and Texas A&M University, “Serials at the FORO” was held on Friday March 28, from 1:00-5:00 p.m., during the 2003 Library Transborder Forum. The purpose of this meeting is to facilitate dialog between U.S. and Mexican serials catalogers and the planning and development of projects and strategies for serials cooperation in a comfortable, relaxed environment that promotes informal, face-to-face discussion and planning. The four-hour meeting was moderated by NASIG member Dr. Filiberto Felipe Martínez Arellano, Director of the Centro Universitario de Investigaciones Bibliotecológicas, Universidad Nacional Autónoma de México (UNAM), Mexico City. The program was as follows:



- *Introduction to CONSER: CONSER’s Beginnings, CONSER’s Transformations, and CONSER Today (English)*. Jean Hiron, CONSER Coordinator, Library of Congress, Washington, D.C.; and Sue Fuller, UT General Libraries, Benson Serials, University of Texas, Austin, Texas.
- *SERIUNAM: A Mexican Serials Union Catalog (English)*. Ruth Hanako Takayanagui García, Rosalba Barraza Mendoza, and Esperanza Molina Mercado, Subdirectora Técnica, Department of Periodicals Union Catalog. General Directorate for Libraries, Universidad Nacional Autónoma de México (UNAM), Mexico City. Read by Lis a Furubotten.
- *The Mexican National Serials Library: 1912-2002 (Spanish)*. Angel Villalba Roldán, Jefe del Depto. de Catalogación, Hemeroteca Nacional de México, Mexico City.
- *The RESBIUC Serials Union Catalog: A Northern Mexico Cooperative Serials Project (Spanish)*. Juan René García Lagunas, Director del Sistema de Bibliotecas y Ana Laura Martínez Lastiri, Coordinadora de Proyectos Especiales y Hemeroteca, Sistema de Bibliotecas de la Universidad Autónoma de San Luis Potosí. San Luis Potosí, SLP, Mexico.



The presentations were followed by a free discussion roundtable among the participants concerning possibilities to develop cooperative projects and strategies for serials and serial bibliographic records, including sharing them through OCLC.

Further presentations by NASIG members during the regular FORO program included:

- *Storage and Preservation of Mexican Online Serials: A Concern of the Mexican National Serials Library (Spanish)*. Angel Villalba Roldán, Jefe del Depto. de

Catalogación, Hemeroteca Nacional de México, Mexico City.

- Catalogs without Borders: International Multilingual Cooperative Cataloging; Current Issues -- Future Directions -- Sharing the Challenge. Roundtable Leaders: Elizabeth Steinhagen and Christine Mueller, University of New Mexico, Albuquerque, New Mexico.
- *Heads Up on Integrating Resources: Overview of Changes in AACR2 12 and MARC for Integrating Resources (Spanish Only)*. Joseph Hinger, Director of Library Technical Services, St John's University Rittenberg Law Library, New York, New York; and Lisa Furubotten, Head Serials Cataloging, Texas A&M University, College Station, Texas.



NASIG at the 2003 XXXIV Jornadas Mexicanas de Biblioteconomía "Bibliotecas e Información en la Sociedad Globalizada" May 14-16, 2003, Mexican Library Association Meeting <http://148.202.27.1:8080/index.html>

We hope that NASIG will make a significant contribution to our Mexican colleagues at the 2003 Mexican Library Association Meeting. By combining our efforts with other groups interested in continuing education, we are able to present a much better program at a lesser expense than we could working on our own. Working with the Serials Cataloging Cooperative Training Program (SCCTP-CONSER), the Mexican Library Association (AMBAC), the National Center for Library Science Research (CUIB-UNAM), and Texas A&M University, NASIG is jointly sponsoring the following three events:

- Workshop: *SCCTP Introducción a la catalogación de publicaciones seriadas electrónicas – Introduction to Cataloging for Electronic Serials* (14 hours). Instructors: Lisa Furubotten, Texas A&M University, and Joseph Hinger, St. John's University Law Library, Jamaica, New York. This workshop includes practical exercises and participant dialog to introduce them to cataloging practices for electronic serials. The workshop is based on the new revision of AACR2, Library of Congress Rule Interpretations, MARC21, and CONSER practice. It incorporates the key revisions of Chapter 9 of AACR2, "Electronic Resources," and Chapter 12, "Continuing

Resources." The workshop is designed for librarians with previous cataloging experience using AACR2 and MARC21 for serials and who wish to familiarize themselves with methods for integrating electronic resources into their catalogs.

- Workshop: *LC Introducción al formato Marc 21 – Introduction to MARC 21* (14 hours). Instructor: Ageo García Barbabosa, Tulane University. (14 hours) This workshop offers an explanation of the MARC 21 fields for bibliographic and authority records with discussion, instruction, and practical exercises. The content is based on AACR2 2nd ed., Library of Congress Rule Interpretations, and PCC practices. It is designed for librarians with some knowledge of technical services processes.



- Workshop: *SCCTP Train the Trainer for Advanced Serials Cataloging*. (Preconference May 13) The purpose of this workshop is to prepare Mexican trainers for the Serials Cataloging Cooperative Training Program workshop program, so that Mexico can administer its own section of the SCCTP in Mexico in coordination with the SCCTP (CONSER-Library of Congress). Neither NASIG nor the SCCTP have enough Spanish speakers that are also serials catalogers able to cover the demand for the SCCTP serials workshops in Mexico. It is also expected that these and other serials workshops will begin to have popularity in other Latin American countries. Enabling the Mexicans to directly participate in this program and to train themselves will assist in filling the demand for prepared Spanish-speaking serials trainers knowledgeable in the procedures and cataloging standards used for serial records in OCLC. While Mexico may not use the U.S. standard, understanding it will enable them to interpret and benefit from serial records in OCLC.
- Dr. Martinez, former director of the National Library School and current Director of the National University Center for Library Science Research, will moderate the session and give the presentation on effective training techniques for continuing education in librarianship workshops. Dr. Martinez has an honorary NASIG membership as a member of the Mexican team that assists with NASIG tasks in

Mexico (until the Mexican membership is built up), such as the Mexican Student Grant Award. Joseph Hinger and Lisa Furubotten will then review the workshop materials with the new Mexican trainers. Other NASIG members who will be present to assist are Ageo García (Tulane), and Angel Villalba (Mexican National Serials Library).

NASIG Mexican Student Grant for NASIG 2003, Portland, Oregon.

We are pleased to announce that the recipient for this third NASIG Mexican Student Grant is Pablo Carrasco Rentería. Pablo is in his eighth semester of the Escuela Nacional de Biblioteconomía y Archivonomía (National School for Librarianship and Archives), graduating in June of 2003. He is currently doing his internship (non-paid, required for graduation) at the Serials Library of the Autonomous National University of Mexico (UNAM).

We are grateful for the assistance of many NASIG members who make this happen: Joe Hinger, NASIG A&R Committee; Dr. Felipe Martínez Arrellano, Director of the Center for Library Science Research, UNAM; Mtro. Mario Delgado Andrade, President of Mexican Association for Science and Technology Librarians and Lic. Ma. de Lourdes Rovalo de Robles, Dirección General de Bibliotecas, UNAM; and Dr. Jesus Lau Noriega, Universidad Veracruzana, for assistance directing the competition from within Mexico; Joan Lamborn, Chair, NASIG A&R Committee; Elizabeth Parang, NASIG CEC Committee; and Wen-Ying Lu and Meg Mering, Co-Chairs, NASIG CEC Committee.

Please join us in Portland in giving Pablo, as well as the other student grant winners, a hearty welcome to NASIG, assistance during the conference, and congratulations on his impending June graduation into the profession!

CALLING ALL SERIALISTS

Char Simser, *NASIG Newsletter* Editor-in-Chief

In the March 2003 issue of the *Newsletter*, a call was made for NASIG member trivia. The response was less than overwhelming, but here we go!

Can you match the trivia with the appropriate member of NASIG?

Navy veteran	Anne McKee, Greater Western Library Alliance
Army wife/moved 16 times in 16 years	
Guitarist	Char Simser, Kansas State University
Pachypodium and crassula owner	
Peace Corps volunteer in Zimbabwe	Step Schmitt, Yale University
Member, all girl rock band in high school	
Production engineer and part-time D.J. at heavy metal radio station (pre-library school)	Denise Novak, Carnegie Mellon University
Majorette – baton twirler	
1993 NASIG conference at Brown U. marked a first “date” for this NASIG member with another member (they are still together 10 years later)	Kevin Randall, Northwestern University
Short story writer (science fiction)	
Member, contemporary Christian rock band (a few years back)	Steve Savage, San Diego State
Bass clarinetist	
Waterskier	Mary Bailey, Kansas State University
College sorority president	
	Katy Ginanni, EBSCO
	Pam Cipkowski, University of Wisconsin-Milwaukee

NOTE: Some members contributed multiple talents/trivia!

CPC Co-Chairs Kris and Wendy have indicated that we might be able to include this “test” with your conference packets, which means that it’s not too late to participate!

E-mail me by June 9 at newsletter@nasig.org to add your trivia to the list.

Answers (and pictures of pachypodium and crassula) will be posted in the September issue of the *Newsletter*.

OTHER SERIALS NEWS

NORTH CAROLINA SERIALS CONFERENCE

Beth Bernhardt

The 12th Annual North Carolina Serials Conference was held in Chapel Hill, North Carolina, April 3-4, 2003. Its chief educational sponsor was the School of Library and Information Sciences, North Carolina Central University. The conference theme was "Vital Skills for Serialists, Today and Tomorrow." Attendees represented public, academic, and special libraries from North Carolina, as well as libraries in nearby states. Representatives of several serials agents and publishers gave presentations, conducted round table discussions, and attended sessions.

Eleanor Cook, President of NASIG, and Carol Avery Nicholson, President of the American Association of Law Libraries, gave the keynote address, titled, "Leaders and Mentors: Giving Back to the Profession." Nicholson talked on leadership and elements needed to be a good leader. She quoted a resource that will soon be published, titled, "The Will to Govern Well: Knowledge, Trust, and Nimbleness," by Glenn Tecker, Jean Frankel, and Paul D. Meyer. Nicholson talked about how a serialist leader needs to have knowledge of changes in the publishing industry, multiple formats, multiple holding patterns, and so on. A serialist leader needs to have established trust to gain support, especially with vendors. She also talked about nimbleness, which is the ability of the organization to seize opportunities. Nimbleness requires an organization to think about accomplishing goals at the appropriate time and for the right reasons. Nicholson concluded her remarks by stating that serialists today need the knowledge to effectively manage the complexities of serials, trust in our colleagues, have the nimbleness to tackle the changes and challenges in the profession, and to expect opportunities when they arrive.

Cook continued the keynote address by talking about mentoring. Cook stated that the library profession should look at a mentor as "someone who serves as an experienced and trusted counselor and has been where the newly trained professional wants to go." This is especially true in the world of serialists. Cook stated that there are two types of mentoring: natural and planned. Natural mentoring occurs through informal relationships, and planned occurs through formal programs where mentoring is the specific goal. Cook gave examples of each type of mentoring that has occurred in her life. To conclude her talk, Cook spoke about opportunities in the profession to be mentored and to provide mentoring to others.

The morning concluded with four concurrent breakout sessions. The first concurrent session, called, "Effective

Communication: Translating Requests into Service," was presented by Leslie Covington of EBSCO Information Services and Ralph Kaplan of NCLIVE. They spoke about basic information you need when communicating with a subscription agent or help desk staff. This information includes having account numbers available and being as concise and specific as possible with your request. Kaplan spoke more about inaccurate holdings information from vendors and why this occurs. He suggested that librarians talk to their vendor representatives and send them information on inaccurate holdings.

The second concurrent session, "Accidental Serialists: Recruiting for the Future," was presented by Jessica Rubis of North Carolina Central University School of Library and Information Sciences, Julianna Harris of UNC-Chapel Hill School of Information and Library Science, Phyllis Garris of North Carolina State University Libraries, and Nancy Newsome of Western Carolina University. This panel discussion included stories from each panelist on how they ended up working with serials. The panelists pointed out that there needs to be an effort to recruit serial librarians and to make these positions more appealing.

Sharon Bullard of UNC-Greensboro and Christie Degener of UNC-Chapel presented the third concurrent session, "The Expanding Role of Serials Paraprofessionals." They spoke on the changing nature of serials work and how these changes are affecting the job market and recruiting. Bullard spoke on hiring trends and how libraries have to recruit staff with more computer and communication skills. Degener spoke on strategies needed when asking for job upgrades for staff. These include explicitly listing tasks previously performed by professional or higher-level staff and describing changes in job depth.

The fourth concurrent session, "Vendors Respond to North Carolina Budget Cuts," was presented by Eric Fairfield of ICIBinding Corporation, Kathy Brannon of Swets Blackwell, and Rob Grindstaff of ProQuest Information and Learning. Fairfield spoke about how binderies have to improve products and provide new services to stay viable in the marketplace. Brannon spoke about communicating effectively with your vendor about your budget situations. Grindstaff remarked on how his company continues to work at the national level in lobbying for LSTA funding.

The afternoon schedule started with a keynote address: "Cataloging: The Good, The Bad and The Ugly Revisited," by Regina Reynolds from the Library of Congress. Reynolds discussed how the library catalog is being threatened with becoming an endangered species because cataloging is costly and sometimes ineffective. The catalog is also being threatened by increasing competition, with newer ways of organizing information from sources such as Google and Amazon.com. Reynolds' address spotlighted cataloging's successes and then examined the various cataloging challenges, such as multiple versions, cataloging electronic resources, and latest versus successive entry. The presentation concluded with thoughts on how we need to rethink the roles of automated systems, change cataloging standards, and take advantage of new technologies and partnerships.

The afternoon schedule included a repeat of the morning's concurrent sessions and then several round table discussions. Topics included in the round table discussions were, "Budgets, the Slippery Slope—Including Techniques for Handling Midyear 'Surprises'," "Negotiating Skills for Use with Business Partners and Patrons," "Revendorship: Essential Skills and Tips for Success," and "Strategies for Managing a Serials Cancellation Review."

The Friday morning session began with a panel presentation on "Linking to Full Text," presented by Adam Chesler of Ingenta, Tim Bucknall of UNC-Greensboro, Jenny Walker of Ex Libris, Mike Phillips of Wiley InterScience, and Nancy Gibbs of Duke University Libraries as facilitator. Each panelist spoke about how they use different technologies such as CrossRef and Open URL to link to full text. Chesler spoke on reasons why companies want to provide linking, including disseminating content as widely as possible and making content as functional as possible. Walker spoke about link servers and how they function. She also mentioned benefits such as desktop delivery of full text when

available electronically and expanding the research horizons. Bucknall discussed how UNC-Greensboro developed their own link server by using the open URL standards. Phillips spoke about his company's goals for providing linking. These goals included increasing internal usage of journals and increasing usage coming to their site.

The next presentation, "Pay for View: Paying for Full Text," was given by Beth Bernhardt of UNC-Greensboro. This presentation examined how UNC-Greensboro is using several different pay-per-view options to provide full-text article access for their patrons. Bernhardt demonstrated what the patron sees when they request a pay-per-view title from different vendors. Her discussion included statistics on cost and concluded with information on how pay-per-view has impacted interlibrary loan and collection development.

The last session of the conference, "Digital Libraries in the Long Now: Creating Archives for Digital Scholarship," was presented by Paolo Mangiafico of Duke University Libraries. Mangiafico stated that digital libraries have tended to focus on creating broader access and new functionality, but not enough on ensuring the longevity of the digital materials accessible from them. There are two movements going on in digital archives: open access and digital preservation. The open access movement aims to provide access to lots of content to all who want it. The digital preservation movement aims to provide longevity of this information and a commitment to custody of the information. Included in the presentation were examples of each movement and where they are heading in the future.

Nancy Gibbs of Duke University Libraries closed the conference and thanked the speakers and all those involved with the planning. She issued an invitation to the next North Carolina Serials Conference to be held in April 2004.

WORKING TOGETHER TO SOLVE THE E-JOURNAL PUZZLE: NASIG CONTINUING EDUCATION WORKSHOP AT MISSISSIPPI STATE UNIVERSITY

Maria Collins

For a third year, NASIG's Continuing Education Committee cosponsored an e-journal continuing education workshop held at Mississippi State University. This year's program, "Working Together to Solve the E-journal Puzzle," was held on April 25, 2003. Other sponsors included Mississippi State University Libraries and EBSCO Subscription Services. More than 75 people were in attendance from Alabama, Mississippi, Tennessee, and Louisiana.

The keynote speaker this year was Dr. Carol Hansen Montgomery, Dean of Libraries at Drexel University. Dr. Montgomery's presentation, titled, "Measuring the Cost of Migrating to an 'All' Electronic Journal Collection: A First Step," outlines the W.W. Hagerty Library's decision to move to a primarily electronic journal collection. She also discusses the environmental conditions that allowed for a migration from print to electronic journals, such as administrative support and having one central library. Dr. Montgomery's presentation outlined results from a cost-

analysis study funded from a grant awarded by the Institute for Museum and Library Services. The purpose of this study was to determine if an electronic journal collection is more or less expensive to maintain than a print journal collection. The data and charts provided from this study indicate that operational costs for maintaining a print journal collection are higher than those for an electronic journal collection. Dr. Montgomery noted that additional research is necessary in this area. This particular study conducted with Donald W. King is a case study of one academic library. However, findings from the study seem to support observations made from other institutions.

Of course, it would be difficult to use any collection, electronic or print, without bibliographic records to describe the collection. Another one of our speakers, Beth Jedlicka, focused on recent changes to cataloging rules for serials as outlined in AACR2, 2002 revision, in her presentation, "Puzzled about when to Create a New Record? Understanding Major/Minor Changes." Beth Jedlicka is the Head of Serials Cataloging at the University of Georgia, and she is also a trainer for the Serials Cataloging Cooperative Program. Her presentation outlined and defined minor and major changes and discussed when it is appropriate to create a new record. The changes discussed are found primarily within chapter 21 of AACR2 revision. Explanations and examples were given for the major changes and the nine criteria for a minor change. The audience participated throughout the session by asking questions and providing verbal answers for the quiz given at the end. Feedback on evaluations indicated that many attendees found this session to be instructive and useful.

Oliver Pesch, Chief Architect for EBSCO Publishing, was the third speaker lined up for the day, focusing his presentation on services provided by vendors that can help libraries keep up and maintain their e-journal collections. His talk, "Solving the E-journal Puzzle: Adapting Services to Meet Changing Needs," addressed the following areas: the promise of e-journals, the realities of e-journals, the e-resource life cycle, and services that vendors can provide to help libraries with the e-resource life cycle. Pesch's comparison of the print journal life cycle and e-resource life cycle was especially enlightening, highlighting changes in library functions and processes for handling these materials. The vendor has traditionally provided services to help facilitate basic functions such as

claiming, invoicing, and ordering missing copies for print serials and journals. A more complex workflow has accompanied the increase in electronic resources. Pesch focused on new directions that vendor services are taking in order to help libraries handle the new demands and changes in workflow, such as licensing and registration, inherent in electronic resources. Some of these new services include license services, automatic registration, an A-to-Z listing service, and LinkSource (a linking resolver service). This presentation offered the audience a clear view of how vendors like EBSCO are evolving due to changes in workflow that libraries are experiencing with electronic journals.

Finally, the panel session, "Linking E-journals and Customer Service," focused on customer service and the serials information chain as it relates to electronic journals. The moderator for the session was Jeff Slagell, Assistant Director for Library Services at Delta State University, and panelists included Carol Green, Serials Librarian at the University of Southern Mississippi; Steven Turner, Electronic Services Librarian at the University of Southern Mississippi; and Pam Zedaker, Customer Service Manager for the southeastern regional offices of EBSCO Subscription Services. Each of the panelists addressed a series of questions discussing job duties and workflow related to electronic journals; problems they have encountered working with electronic journals; their communication with vendors, patrons, and other librarians concerning these problems; and any tips they have for enhancing communication and handling of e-journal concerns. A question/answer session followed the panel discussions. Attendees addressed concerns they had concerning issues like initiatives created or used to manage electronic journals and handling of e-journal licenses.

Throughout the workshop, each of the speakers and panelists brought to light various issues related to e-journal management, licensing, services, cataloging, and communication. Participation from attendees indicated that these are all issues of interest for serial professionals in this region of the country. Ultimately, the networking and communication that occurred at this event will provide additional support needed for "working together to solve the e-journal puzzle." Feedback from evaluations will be used to help plan next year's workshop with the continued purpose of supporting serials education in the Deep South region.

TITLE CHANGES

Carol MacAdam

[Note: Please report promotions, awards, new degrees, new positions, and other significant professional milestones. You may submit items about yourself or other members to: newsletter@nasig.org. Contributions on behalf of fellow members will be cleared with the person mentioned in the news item before they are printed. Please include your e-mail address or phone number.]

Robert W. Boissy was previously Manager of Standards and Interface Services at divine, Inc. He has a new position as Licensing Manager at Kluwer Academic Publishers. Robert's new addresses are:

101 Philip Drive
Assinippi Park
Norwell, MA 02061
Phone: (781) 681-0616
Fax: (781) 871-6528
E-mail: robert.boissy@wkap.com

Roni L. Carey has news for us: "I started my new position as Periodicals Librarian here at the University of Wisconsin-Eau Claire on July 15, 2002. For me it was a homecoming. After obtaining a degree in Environmental and Public Health from UW-Eau Claire, I took a position with Texas Tech University. I lived in Texas for 18 years. Four of those years I worked in the periodicals section of the university library. I enjoyed the library work so much that I decided to get an MLS. After receiving my Masters from the University of North Texas, I decided to return home to Wisconsin, or as close as I could get. I worked a short time at St. Cloud State University in Minnesota before accepting the Periodicals Librarian position at UW-Eau Claire. It's great to be near my family and friends again and also to be back at my alma mater. This is a great place to work." Roni's new addresses are:

University of Wisconsin-Eau Claire
McIntyre Library
105 Garfield Avenue
Eau Claire, WI 54703-4004
Phone: (715) 836-3508
Fax: (715) 836-2949
E-mail: careyrl@uwec.edu

Joanna Duy writes about her new job: "I started as Chemistry and Physics Librarian at Concordia on Dec 3, 2002. I was previously Serials Librarian at North Carolina State University. My position here at Concordia is quite different from what I was doing at NCSU, but my background is in the sciences, so it's nice to be back in the area of science librarianship, working faculty and students. Plus, it's great to be back in Canada (I'm originally from here), and Montreal is beautiful." Joanna's new addresses are:

Concordia University Libraries
Information Services Department

1455 De Maisonneuve Boulevard West
Montreal, Quebec H3G 1M8
Canada
Phone: (514) 848-7723
E-mail: jduy@alcor.concordia.ca

Michael A. Edwards sent this news: "My new title is Serials Specialist in the Serial Record Division of the Library of Congress, a change from being a Library Assistant in the Serials Department in the Davidson Library at University of California Santa Barbara. I started here in January 2003. My first impression of Washington is colored by the fact that I have gone from being able to walk on the beach during my lunch break to having to shovel a foot of snow from my driveway in order to go to work." [Editor's note: We wish Michael a gorgeous D.C. springtime and a summer with minimal, for D.C., humidity.] Michael's new addresses are:

Library of Congress
Serial Records Division
101 Independence Avenue SE
Washington, D.C. 20540
Phone: (202) 707-3906
E-mail: mied@loc.gov

Carol Diedrichs will become the new Dean of Libraries at the University of Kentucky beginning July 1, 2003. Previously Assistant Director of Ohio State University Libraries since August 2000, Carol administered the Technical Services Division and the libraries' \$9 million budget for materials. A faculty member at Ohio State since 1987, Carol became a full professor of library science last July. She received the 2000 Presidential Citation and the 1999 Leadership in Library Acquisitions Award from the Association of Library Collections and Technical Services of the American Library Association (ALCTS/ALA). The ALCTS/ALA also presented her with the Esther J. Piercy Award in 1991 in recognition of her contributions to technical services by a librarian with less than 10 years in the profession. We will update Carol's contact information after she has moved to Lexington. For now, she can still be reached at her Ohio State University Library addresses.

Heidi P. Frank has a new job as Cataloging Librarian at the New Jersey Institute of Technology. She started there April 1, 2003, having left her previous position as

Electronic Resources Cataloging Librarian at Michigan State. Heidi's new addresses are:

New Jersey Institute of Technology
Van Houten Library
University Heights
Newark, NJ 07102-1824
Phone: (973) 596-2935
Fax: (973) 643-5601
E-mail: hfrank@njit.edu

Jessica Gibson was formerly Visiting Special Projects Librarian at the University of Illinois at the Urbana-Champaign Library. She began her new position as Library Systems Coordinator at the Illinois Library Computer Systems Office on March 21, 2003. The mission of the Illinois Library Computer Systems Organization (ILCSO) is to enhance and expand access to, and effectively utilize, information resources through collaborative partnerships among ILCSO members and with the Illinois library community. ILCSO currently has 56 member libraries, and its offices are based at the University of Illinois at Urbana-Champaign. Jessica's new addresses are:

Illinois Library Computer Systems Office
LIS Building, Suite 228, MC-496
501 East Daniel Street
Phone: (217) 244-7593
Fax: (217) 244-7596
E-mail: oram@uiuc.edu

Sandy Hurd was appointed Innovative Interfaces' Director of Sales, Digital Solutions, in February 2003 and will be field-based in Groton, Massachusetts. In her new role, Sandy will lead Innovative's sales efforts in the area of digital collections—particularly the company's portal and electronic resource management products. She will also assist with the company's strategic planning for the academic marketplace and is looking forward to working closely with her colleagues in NASIG. Sandy was previously Senior Manager of Library Information Services at Northern Light Technology. Sandy's new addresses are:

Sandra H. Hurd
Innovative Interfaces, Inc.
7 Wintergreen Lane
Groton, MA 01450
Phone: (978) 448-8368
Fax: (978) 448-5757
E-mail: shurd@iii.com

Danny Jones has left his position as Director of Research & Development for North America at Harrassowitz. His new position is as Librarian at the Preston G. Northrup Memorial Library of the Southwest Foundation for Biomedical Research. Danny writes: "I had a 'soft' start date, beginning in January so that I could overlap with the

retiring librarian, Ruth Brooks, while also finishing with my responsibilities with Harrassowitz. Some of you may have seen me in the Harrassowitz booth during ALA Midwinter in Philadelphia."

The Southwest Foundation for Biomedical Research [<http://www.sfbr.org/>] is a small, private medical research institution in San Antonio, endowed in 1941 by Mr. Tom Slick, a Texas philanthropist. We have 74 doctoral scientists doing research in virology and immunology, population and molecular genetics, physiology and medicine, and organic and biological chemistry. We are also the site of the Southwest National Primate Research Center, and we have a large collection of non-human primates. The emphasis here is basic medical research and just about anything to do with non-human primates. (I attended a fascinating faculty seminar last week titled, 'How Many Species of Baboons Are There--Really?')

I have a list of 20 priorities for this year, and at the top of the list is implementing Endeavor's Voyager system (launch date is July 1!) Ejournals are a major interest here, too. I have a wonderful Senior Library Assistant, Mary Ann Smith, who has been here for 27 years and has been extremely helpful to me in figuring out how to get things done. Together we have accomplished a lot in these first few months. There is a lot of updating to do (yesterday I reorganized the library Web page), and a major remodeling project is on the horizon for sometime next year. But I'm having fun, and I'm very happy with my decision to take the job. It was a difficult decision, but my colleagues at Harrassowitz have been very supportive. I have a full plate right now, including recruiting for an assistant librarian this summer." Danny's new contact information is:

Preston G. Northrup Memorial Library
Southwest Foundation for Biomedical Research
7602 NW Loop 410
San Antonio, TX 78227-5301
Phone: (210) 258-9426
Fax: (210) 670-3313
E-mail: djones@sfbr.org

From **Betty Landesman** we have this news: "I started a new job as Associate Professor (Cataloger) at the University of the District of Columbia on March 17. I am THE cataloger—all materials for the collection, all formats, copy and not. This is a Title 3 grant-funded position, year-to-year for up to five years. The library has been without a cataloger for more than five years, having lost the position after the previous cataloger retired. I find it sad for a university library to be unable to have a permanent position for this essential activity, but at least they were able to get a grant and here I am. Right now I'm working on new books and database cleanup, but will also be cataloging electronic journals and other digital material as well as the holdings of the Felix E. Grant Jazz Archives, and in time will be adding faculty liaison

responsibilities. I'm enjoying being back in the academic library world!" Betty's new contact information is:

Learning Resources Division
University of the District of Columbia
4200 Connecticut Avenue NW
Washington, DC 20008
Phone: (202) 274-6370 (temporary)
Fax: (202) 274-6012
E-mail: blandesman@udc.edu

Sharon Cline McKay sent us this letter:

Many of you know that my husband passed away last June due to heart failure. I knew I didn't want to continue living in the big house in Utah, so I decided to pursue a lifelong dream of traveling full-time in an RV. Through researching the topic on the Web, I learned that this lifestyle is being adopted by an increasing number of people, including baby boomers like me (and younger). Some are retired, but many work on the road. I sold my house and most of the contents (after giving away everything I could to Bill's children and grandchildren), stored a few things that can't be replaced—like family photos, bought a fifth wheel and Ram truck, established my official residence with my sister-in-law (who handles my mail) in Portland, Oregon, packed up my two Siamese cats, and hit the road! I've driven over 7500 miles since Feb 5; visited 30 family members, 16 friends, 14 dogs, 8 cats, and 1 horse; made 46 new friends; crossed 15 state borders; and visited 10 different states. My learning curve has just started to become less steep, but I realize there's still a lot to know about RV systems, backing up and parking, safety on the road, and getting the most out of the lifestyle. My plans include touring parts of California, where I am now, through the end of June, then heading up the Oregon coast and into Washington and British Columbia. August will be spent making my way across the northern U.S. to share Labor Day weekend with my sister and her extended family in New Hampshire. I'm going to stay in New England through the autumn and probably Christmas, then head south to warmer climes. In addition to seeing family and friends, I want to visit as many national parks as I can and see all 48 lower states. I plan to continue this lifestyle as long as I'm still physically able and as long as I'm still having fun. If I find I need or want to work on the road in the future, chances are good it will be related to libraries in some way, so I may be seeing some of my former colleagues again. E-mail messages are welcome, but please be aware that I don't have 24/7 access and it may be awhile before I can reply. I hope everyone who attends the NASIG conference has a great experience, and I look forward to hearing from some of you!

8525 SE Orchard Lane #95
Portland, OR 97266
Phone: (801) 891-7346
E-mail: GypsySCMcK@aol.com

Sion Romaine started his new job as Serials Services Project Librarian at the University of Washington on March 17, 2003. Sion moved there from Vancouver where he completed his library science degree at the University of British Columbia. He writes: "The job at UW (Go Huskies!) seemed like a great opportunity to try life in America where everything seems bigger and shinier (what kind of retail outlet doesn't offer drive-thru service here? anyone?). I'll miss UBC, of course, but I'm at one of America's big research libraries, with a great staff, in one of America's prettiest cities. What, I ask myself, is not to like?" Sion's new addresses are:

University of Washington Libraries
Box 352900
Seattle, WA 98195-2900
Phone: (206) 543-7014
Fax: (206) 543-1863
E-mail: sromaine@u.washington.edu

Kathee Rose is a new librarian, having graduated in December 2002 from the University of Arizona with her MLS. She is now a Reference Librarian at Northern Arizona University. She was previously a Library Specialist in Electronic Products and Serials at Cline Library. Kathee's new addresses are:

Northern Arizona University
Cline Library
Box 6022
Flagstaff, AZ 86011-6022
Phone: (928) 523-6831
Fax: (928) 523-8043
E-mail: kathryn.rose@nau.edu

Steve Savage and **Tom Champagne** recently left their positions at the University of Michigan Library. Steve had been Head of Monograph Acquisitions for the past 3 1/2 years. He began his new job as Head of Cataloging, managing monograph cataloging and monograph acquisitions, at San Diego State University on April 15. Tom had been at the University of Michigan for the past 10 years, most recently as Head of the Serials Cataloging unit. He is continuing as a UM employee on a part-time basis, though, cataloging electronic serials from his and Steve's new home in San Diego. Their new address information is:

Tom:
4434 Florida Street #1
San Diego, CA 92116
Phone: (619) 294-3405
Fax: (360) 530-6377
E-mail: champagn@umich.edu
Steve:
Room LL 504C
Library & Information Access
San Diego State University
5500 Campanile Drive

San Diego, CA 92182-8050
Phone: (619) 594-5895
Fax: (619) 594-0719
E-mail: ssavage@mail.sdsu.edu

In January 2003 **Carol Stukey** started her new position as Associate Dean for Public Services at the Illinois Institute of Technology's Galvin Library. She came there from being Head of Acquisitions at the Center for Research Libraries. She is happy to have 'jumped the counter' from technical to public services and wants us to know that Galvin Library is a fabulous place. Moreover, the technical services folks at IIT (usually!) appreciate her background in acquisitions. Carol's new addresses are:

Illinois Institute of Technology
Paul V. Galvin Library
35 West 33rd Street
Chicago, IL 60616
Phone: (312) 567-3595
Fax: (312) 567-5318
E-mail: stukey@iit.edu

Mary Williams sends this news: "My last day at Tarleton State University in Stephenville, Texas, was March 3, and my first at Minot State University in Minot, North Dakota, was March 10. It's been an adventure. The library at Minot State University was featured on the cover of *Choice* in May 1993. It's still a breathtaking building and has sufficient room for all our activities. As Serials Librarian, my job is wider in scope than when I was Periodicals Librarian, but I don't now have the sheer volume of electronic journals to deal with. In addition to being involved in the acquisitions, cataloging, and maintenance of serials (including the in-house bindery), I will have a regular daytime shift on the reference desk and will be collection development liaison for all materials in the areas of mathematics, computer science, and biology. The university and metropolitan community offer many cultural opportunities, and I'm very happy with my new situation." Mary's new addresses are:

Olson Library
Minot State University
500 University Avenue West
Minot, ND 58707
Phone: (701) 858-4285
Fax: (701) 858-3581
E-mail: williamsm@minotstateu.edu

John Wiggins wants us to know that he has completed library school at Drexel University and has now accepted his first full-time position in the university library there as Technical Services Librarian. John says that, as a very appreciative student grant winner in 2002, he credits the great opportunity to attend the NASIG conference at William and Mary for heavily stoking his interest in serials work even more. John's new addresses are:

Drexel University
WW Hagerty Library
3141 Chestnut Street
Philadelphia, PA 19104
Phone: (215) 895-2773
Fax: (215) 895-2070
E-mail: jww@drexel.edu

Previously, **Jennifer Young** was Serials and Non-Book Catalog Librarian at Saint Louis University. She started her new job as Serials Cataloger at Northwestern University on March 24, 2003. She says she is still learning the ropes of a new library system (from III to Voyager) and re-learning Dewey! Another change is that she has gone from being the only serials cataloger to being a member of a serials cataloging department, which is fabulous! Jennifer's new addresses are:

Northwestern University Library
1970 Campus Drive
Evanston, IL 60208-2300
Phone: (847) 491-9878
Fax: (847) 491-4345
E-mail: j-young2@northwestern.edu

CALENDAR

Stephanie Schmitt

[Please submit announcements for upcoming meetings, conferences, workshops, and other events of interest to your NASIG colleagues to the Newsletter: newsletter@nasig.org]

June 7-12, 2003
Special Libraries Association
"Putting Knowledge to Work"
New York, New York
<http://www.sla.org/content/Events/conference/2003annual>

June 19-25, 2003
American Library Association
Annual Conference
Toronto, Canada
<http://www.ala.org/events/annual2003/>

June 26-29, 2003
 NASIG
 18th Annual Conference
 "Serials in the Park: Blazing Diverse Trails in the
 Information Forest"
 Portland, Oregon
<http://www.nasig.org/conference/index.html>

Oct. 31-Nov. 3, 2003
*Charleston Conference: Issues in Book and Serial
 Acquisition*
 23rd Annual Conference
 Charleston, South Carolina

See also the *American Libraries* "Datebook."

July 12-16, 2003
American Association of Law Libraries
 96th Annual Meeting and Conference
 Seattle, Washington
<http://aallnet.org/events/>

NASIG NEWSLETTER

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August 1, 2003

NO LATE SUBMISSIONS WILL BE ACCEPTED

