



Profiles

Profile of the Web-Based Infrastructure Implementation Task Force

Christian Burris, Profiles Editor



Photo Courtesy of Paoshan Yue

Paoshan Yue is the head of electronic resources and acquisition services at the Mathewson-IGT Knowledge Center for the University of Nevada, Reno. A longtime member of NASIG, she recently served as the chair of the Web-Based Infrastructure Implementation Task Force (WBIITF), charged with examining the online needs for the entire organization. I conducted my interview with Paoshan Yue by email on Sunday, May 13, 2018.

Could you describe the charge of the Web-Based Infrastructure Implementation Task Force?

Sure. Briefly speaking, the task force is charged to work from a previously identified list of requirements for NASIG web-based infrastructure and to investigate, recommend, and implement a solution that will address those requirements.

The formal charge of the Web-Based Infrastructure Implementation Task Force is below:

“Starting in January 2018 and working from the Web-Based Infrastructure Implementation Task Force (WBIITF) list of requirements, this task force is charged with investigating and implementing recommended solutions that address those requirements. An initial report of recommended solutions and potential implementation timeline, along with a draft budget, should be prepared for Board review by 13 April 2018. The Board will provide detailed feedback to the task force and expect a final report with implementation recommendations by 31 May 2018, in time for the Board to discuss and approve at its June meeting. The next phase of the task force’s work will be to work closely with the Communications Committee, Membership Services Committee, and all other relevant committees/groups within NASIG to implement these solutions according to the approved budget and timeline.” ([Web-Based Infrastructure Implementation Task Force webpage](#))

Which areas did the task force examine specifically?

We specifically examined five areas which were previously identified in the WBIITF list of requirements.

The five areas are:

- Web management: 12 needed functionalities + 3 desired functionalities
- Membership databases: 4 needed functionalities + 1 desired functionality
- Event management: 2 needed functionalities
- E-commerce: 1 needed functionality + 2 desired functionalities
- Reporting: 4 needed functionalities + 1 desired functionality

Has the initial report been submitted to the Board?

Yes, the initial report was submitted to the Board on May 1, 2018.

Will members will be able to provide their feedback at the annual conference in June?

I don't know the answer to this question. As the charge indicates, the Board will discuss a final report from the task force and make a decision at its June meeting. This might be a question for the NASIG Board.

Both the Communications Committee and the Membership Services Committee will have their work affected by the task force's report. Do you anticipate any other committees that will be affected?

I think any committee that currently uses AMO for their work will be affected somehow. Affected activities may include: sending a blast message to the entire membership or a subset of the membership, administering an online survey, event management (such as webinars), and invoicing.

The Communications Committee and the Membership Services Committee will be the most affected committees. The task force may work with those two

committees first and then develop training materials on affected activities for additional committees as needed.

What was it like to serve as the chair of the task force?

Developing a "game plan" with a timeline early on and trying the best to stay on track was what I did. Composing emails for clear and timely communications with task force members and product vendors was also a big part of my experience.

Since the 8 task force members and the board liaison are located in different time zones across the country, it was a bit interesting to coordinate all the product demos for the group. I really appreciated the engagement and support this group has provided.

Do you have any additional comments?

The task force has seen very nice functionalities in our recommended solution, such as custom URL capability, intuitive admin interface, good reporting capability, and useful online help. I think these and other functionalities are something we have been looking for that can potentially make it easier for NASIG committees to do their work and for NASIG members and the public to use the NASIG website.