The Sun Shining in the Middle of the Night: How Moving Beyond IP Authentication Does Not Spoil the Fun, Ease, or Privacy of Accessing Library Resources

Michelle Colquitt

Follow this and additional works at: https://tigerprints.clemson.edu/lib_pres

Part of the Library and Information Science Commons
The Sun Shining in the Middle of the Night: How Moving Beyond IP Authentication Does Not Spoil the Fun, Ease, or Privacy of Accessing Library Resources.

November 6, 2019
Michelle Colquitt
Library Associate
Gwinnett Technical College Library
Secure Access to Resources?

• This obviously wasn’t the cause of OpenAthens…but is a supporting reason
GALILEO

- Service population = 9m potential users in:
  - 26 State University System Institutions
  - 22 Technical Colleges (vocational education)
  - 38 Private Colleges/Universities
  - 62 Public Library Systems
    - 4.2m public library cards
  - 181 Public School Systems (2000+ schools)
  - 22 Private K12 Schools
GALILEO Strategic Planning

• Strategic Plan with Updated Goals for 2020. Including
  – User Centered Design
    • Portal Redesign
    • Mobile First Design
  – Ease of Authentication
    • OpenAthens
Story Time

• A Feeling of Now What?
  – Wrapped up Alma/Primo Go Live in June 2018 (worked on for a solid six months) and in search of a new project.

• Annual GALILEO Conference July 2018

• Searching for Pilot Sites
Inspiration Break

• “I don’t fool around with a lot of things that I can’t have fun with. There’s not much reward in that.” — Levon Helm
Gwinnett Tech, Pilot Site

• One of 3 TCSG Schools chosen to be a pilot site

• How were we chosen?
  – I volunteered (I love to volunteer)
  – Autonomy from supervisor to serve as project manager
Gwinnett Tech by the Numbers

– #GwinnettTechFacts
  • Member of TCSG (22 Technical Colleges State Wide)
  • 2 Metro Atlanta area Campuses (Lawrenceville and Alpharetta)
  • Approximately 9000 students per semester
  • Many Dual Enrollment Students
    – Including Gwinnett County Public Schools, Fulton County, and Atlanta Public Schools
  • Both Traditional College Students and Non-Traditional
Onboarding Process

• Timeline: August 2018 to Early December 2018

• Getting your GLRI In Order
  – GALILEO Local Resources Integration

• Meetings, Meetings, Meetings
  – Initial Kickoff Meeting
  – Monthly Meetings

• Open communication with Everyone Involved
Prepping for Going Live

• Timeline: December 2018
• Ex Libris Alma™ work
  – Integration Profile for OpenAthens
  – Enabling Redirector
  – Electronic Service Editor at the Collection Level
Prepping for Going Live

• Publicity (Blog, Handouts, Email Blasts, Faculty Meeting Presentations)
12/17/18 We’re Live Now What?

- Student Access
- Changes in Teaching Practice
- SpringShare™ Changes
  - Changing links on website—most time intensive
  - Canned Message in LibAnswers chat about access
Almost a Year Out? What’s Our Story?

• WE LOVE OpenAthens
  – Minor Access Issues that have been easily resolved
  – Proactive Customer Service
• Reporting Functionality
• Ease of Use
Privacy & Future Concerns

- OpenAthens complies with high standards for privacy and security.
- Complies with General Data Protection Regulation (GDPR)
- GALILEO Standard:
  - By default, only share with the vendor the minimum attributes required for authentication (usually encrypted unique identifier)
  - Will share additional attributes ONLY if data is used for customization
  - Once live, libraries are in total control of attributes passed to the vendor via OpenAthens administration
Questions?

• Connect with Me on LinkedIn or via email at
  – michellecolquitt@gmail.com

My Love of all things OpenAthens helped me land a new job!! (I start Monday, November 11, 2019) as a Resource Management Librarian at Georgia Gwinnett College!!!
References


• Question mark icon. [Clip Art]. Retrieved from Encyclopædia Britannica ImageQuest. https://quest.eb.com/search/186_1927608/1/186_1927608/cite