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Flags, Tags, and Custom Queues

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FLAGS, TAGS, AND CUSTOM QUEUES

CLEMSON UNIVERSITY LIBRARIES, INTERLIBRARY LOAN

ILLiad to Tipasa

Erika Anderson, Maggie Mason Smith, Grendel Jamal Williams

INTRODUCTION

CUILL

Clemson Libraries have been using ILLiad for more than a decade. Upon recently hosting representatives from OCLC for eventual Tipasa migration, we learned that we currently use flags the way we will need to use tags in the future. As Tipasa will not offer an option for custom queues, which are a major part of our workflow, we will need to adapt tags for use in place of custom queues. This poster will outline our current plan for transforming our workflows after migration.

CURRENT USE vs. FUTURE NEEDS

NOW (ILLIAD)

Flags

- . Temporary
- . Currently used for:
 - . Statistics
 - . Tracking
 - . Follow-Ups
 - . Renewal Requests, Recalls, Daily and Weekly Checklists
 - . Distance Education Requests
 - . Off-Site Students, Faculty, and Staff
 - . Help Finding
 - . Difficult Citations

Custom Queues

- . Customizable
- . Let Staff Prioritize Requests
- . Used for:
 - . Off-Site Storage Requests
 - . Suggested Purchases
 - . Liaison Responses
 - . Distance Processing
 - . Items On Order
 - . Items Temporarily Lost in Shipping
 - . Tracking of "Special Requests" (Occam's Reader)

LATER (TIPASA)

Tags

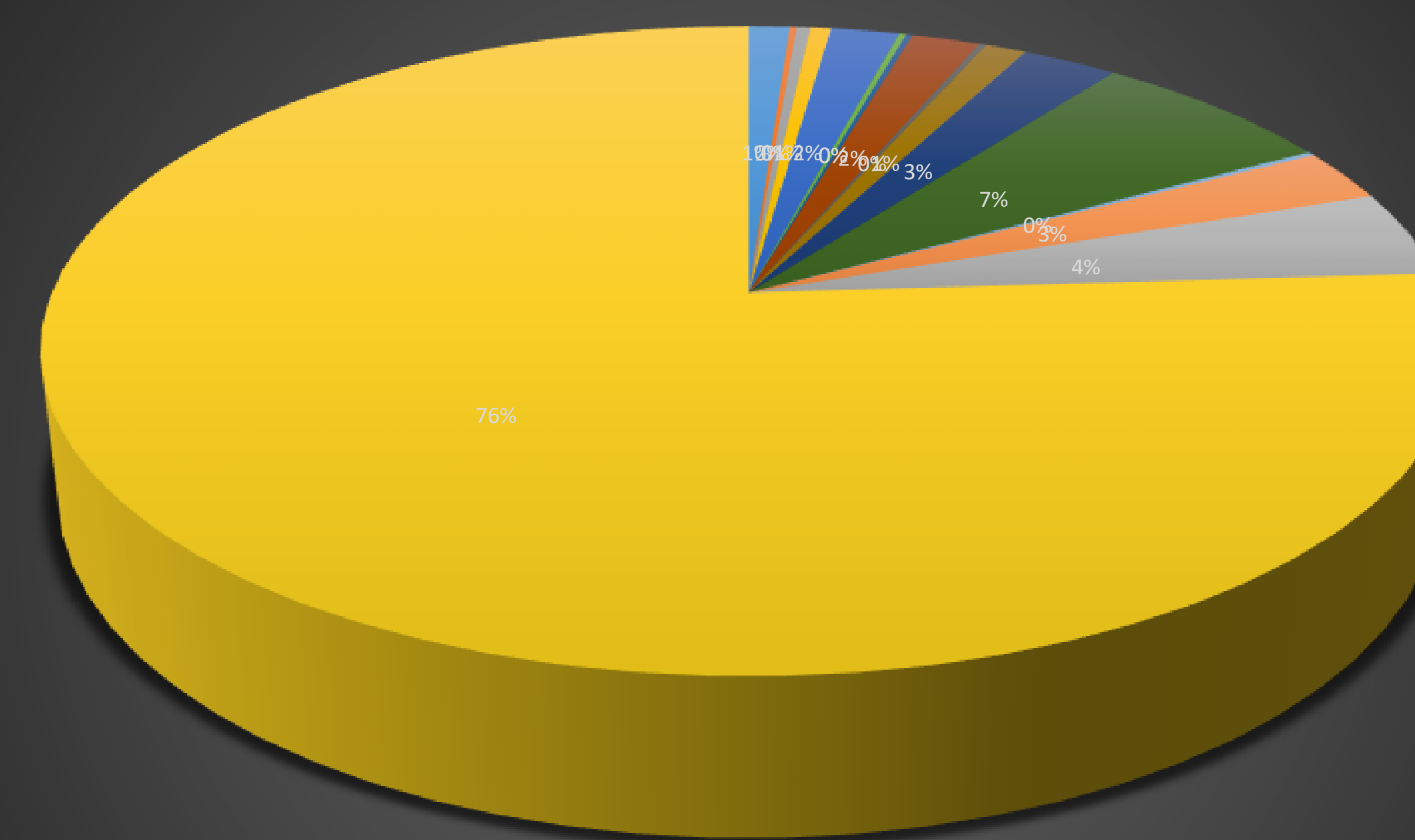
- . Temporary
- . Taking the Place of Flags and Custom Queues
- . Ability to Create 100 Unique Tags
- . Customizable to our Needs (per say)
- . Refine and/or Combine
- . Readjust Workflows to Meet Needs

Needs

- . Requests for Future Enhancements
- . Customization:
 - . Daily Efficiency
 - . Off-Site Requesting
 - . Items in Storage Facility
 - . Acquisitions
 - . Liaison Purchase Requests
 - . Catalog Maintenance
 - . Titles not Owned

Snapshot of a Day in the Life of CUILL

Count



- Awaiting Liaison Purchase Response
- Awaiting Suggested Purchase Processing
- Shipped Missing
- Renewal Requested
- Checked out to Distance Ed Patron
- Check Weekly
- Need Help Finding
- Pull from Architecture
- Pull from Depot
- Pull from Education Media Center
- Recalled
- Monograph Not Owned
- Old Overdue
- Overdue
- Sent to Cataloging
- Serial Not Owned

CONCLUSIVE STATEMENT

Because Tipasa will exchange flags and custom queues for tags, which may have a slightly different functionality, we currently plan to take advantage of the editability and customization of the tags to replace our current processes in ILLiad. However, we recognize that we may be unable to fully substitute tags for the variety of circumstances presently covered in our procedures, and are therefore open to readjusting as we move forward.

STATEMENTS OF RECOGNITION

-Clemson University is located on the traditional homelands of the Cherokee and Chickasaw tribal nations.

-Clemson University is located on former plantation grounds, and enslaved people and convict laborers built several historic structures on campus.