President’s Corner

Looking Back: UKSG and the Fury of Iceland

Rick Anderson, NASIG President

I write this column having just returned—much more recently than planned—from a wonderful UKSG meeting followed by a harrowing experience of travel chaos, one that I shared with our past president, Jill Emery, and our Merriman Award winner, Selden Lamoureux.

First the happy memories: the UKSG meeting was fantastic. Though it was sadly impossible to attend every session, the ones I attended were almost uniformly excellent. My notes contain particular praise for plenary sessions featuring Richard Wallis of Talis (“We all overestimate the impact of new technology in three years and underestimate its impact in ten”), Conrad Wolfram of Wolfram Research (“High-powered computation changes everything, even the way we think about what knowledge is and how it’s shared”) and of course Carol Tenopir of the University of Tennessee, who shared her brilliant recent work on tracking and analyzing the research library’s return on institutional investment. There were very stimulating sessions on issues and controversies in bibliometrics, and on social networking as an essential tool of academic research. I attended excellent breakout sessions too, from the likes of Paul Harwood (who discussed emerging trends in library-delivered e-textbooks), Jill Taylor-Roe (who followed up on some of her incisive research findings related to the sustainability of Big Deals) and Ian Russell (on the future

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of society journal publishing), not to mention Jill Emery’s very fine presentation on a selection/deselection tool developed in cooperation at the universities of Texas and Georgia and those institutions’ move towards patron-driven selection.

The venue was as good as the program. The Edinburgh International Conference Center is situated in the heart of the city center, and is the most fully and graciously staffed meeting space I’ve ever experienced; the entrance was staffed by uniformed attendants, and at the head and foot of every escalator there were stately ladies in matching suits who charmingly kept all of us heading the right directions. The meeting rooms were comfortable, the food was delicious, and the UKSG’s organizers did their usual logistical magic to make everything feel smooth and well-organized.

Then the meeting ended, and all hell broke loose.

On Wednesday night following the close of the conference, an Icelandic volcano whose name is actually physically impossible to say erupted and began blanketing northern Europe in a cloud of airplane-killing ash. Jill, Selden and I found ourselves trapped. Since England was initially unaffected and my flight had a connection in London, I got rebooked for a later flight out of Heathrow and took the train south; Jill and Selden, who were both booked to fly directly out of Edinburgh, remained there to wait it out. After a couple of days it became clear that this situation might drag on for a week or more. Some of our colleagues made plans to escape via train through southern Europe, beyond the cloud’s reach. Since flights were moving without problem between Ireland and North America, I rebooked again and hopped over to Dublin, but by the time I got there Irish airspace had closed as well. Things finally settled down after a very tense six days. Jill and Selden took the ferry to Belfast and flew home from there, and a day later I was able to fly out of Dublin. All in all, we spent an extra eight days in the British Isles—which may not sound terrible (and indeed there were many, many people worse off than us, including some Brits still stranded abroad as I write), but it was certainly one of the more stressful travel experiences any of us will ever have. Hopefully, in fact, it was the most stressful travel experience any of us will ever have. All of us are now safely home, though, and can laugh about it. Ha.

Looking Forward: Palm Springs and our 25th Anniversary

I’ve already promised a complete lack of snow for our 25th anniversary conference in Palm Springs next month. I’m now prepared to make another promise: there will be no volcano eruptions anywhere near our event. And I can now also promise an excellent program, as well as beautiful (and startlingly affordable) accommodations, great meeting spaces, top-notch golf, very good restaurants, and shopping that rivals what you’ll find in Los Angeles. Vendors and publishers are signing up in gratifying numbers to participate in our newly-instituted Vendor Exposition, and there are great special events lined up as well. But what will really make this conference worth the investment will be the opportunity to meet with, learn from, and forge new connections with professionals from every link in the serials information chain. Come help us celebrate our past and prepare for our future!

I look forward greatly to seeing you there.
Executive Board Minutes

March 2010 Conference Call
Carol Ann Borchert, NASIG Secretary

Date: March 5, 2010

Attending:
Rick Anderson, President
Katy Ginanni, Vice President/President-Elect
Carol Ann Borchert, Secretary
Peter Whiting, Treasurer
Lisa Blackwell, Treasurer-in-Training

Members at Large:
Bob Boissy
Patrick Carr
Steve Kelley
Christine Stamison
Virginia Taffurelli
Sarah George Wessel

Ex Officio:
Kathryn Wesley, NASIG Newsletter, Editor-in-Chief

Guest:
Angela Dresselhaus, NASIG Newsletter, Editor-in-Training

Apologies:
Jill Emery, Past President

1.0 Welcome (Anderson)

Anderson called the meeting to order at 2:03 EST.

2.0 Secretary’s Report (Borchert)

2.1 Approval of January 14 Minutes

Ginanni made a motion to approve the January 14, 2010 minutes. Boissy seconded. All voted in favor.

2.2 Approval of Board Actions since October Meeting

Anderson made a motion to approve the board activity report, included below. Stamison seconded. All voted in favor.

1/10 The board provided feedback on the new event announcement template from the Publications & Public Relations Committee.

1/10 The board discussed wording for a “no sales pitch” policy and ideas for where to post this information. The agreed-upon wording is:

NASIG focuses on serials issues and offers a venue for all members of the serials community to participate in respectful discussion. Whether you are a publisher, vendor or librarian, please do not engage in self-promotion or commercial presentations as part of conference presentations or papers contributed to the conference Proceedings. For clarity of discussion, we ask that specific organizations, products, and services be named as appropriate, but please take care to frame your discussion in language that does not endorse, promote, or attack specific products, services, libraries, companies, or other organizations.

1/10 The board discussed Survey Monkey and who should be permitted to use it. It was agreed that since this is not a high-use item and everyone would be using the same login information, committees should be able to use Survey Monkey one at a time and delete the data before the next committee needs it.

1/10 The board provided clarification on the Horizon Award, that applicants should not have attended any NASIG annual conference prior to applying.

1/10 The board discussed the number of digital recorders that the Proceedings editors should purchase and how to dispose of the five tape recorders used previously.
2/10 The board discussed the single-day conference registration rate and decided that this does not include the Friday night 25th Anniversary Dinner. Single-day registrants will need to purchase dinner tickets at the guest rate for that evening.

2/10 The board agreed that after the snail mail correspondence is sent to vendors, MDC can send a follow-up email.

2/10 The board discussed the fate of the old tape recorders formerly used to record vision sessions. These will be recycled or otherwise disposed of, and the auditor will be notified of this action.

2/10 The board agreed to have the web liaison be the official point person and sole contact to authorize ArcStone enhancements, with the chair of ECC serving as backup.

2/10 The board provided input and approved the wording of the follow-up email for MDC to send to vendors.

2/10 The board discussed a possible site proposal for the 2012 NASIG conference.

2/10 The board discussed the ArcStone policy and procedure document and the length of appointment for the web liaison.

2/10 The board discussed the dilemma of a tie-breaker on one of the awards and ideas for how to handle this now and in the future.

2/10 The board reviewed the list of award winners and applauded the Awards & Recognition Committee for their excellent work.

2/10 The board discussed an appropriate airline baggage compensation amount for award winners.

2/10 The board discussed whether to provide flash drives for the 2010 conference in absence of a sponsor.

2/10 The board provided input on logo proofs for the 25th Anniversary commemorative coasters.

3/10 VOTE: Stamison made a motion to provide a check to the Merriman Award winner and have them make their own travel and hotel arrangements. Blackwell seconded. 10 votes in favor; 2 abstentions.

3/10 The board discussed and agreed that ECC will routinely remove outdated messages pertaining to the conferences from the online NASIG forum.

2.3 Outstanding Action Items

Corrections were made and updated. The corrected list is below.

**Not done/in progress:**

**Action Item:** All board liaisons will request feedback from their committees on the new PPR guidelines.

**Action Item:** Anderson will ask FDC to set up guidelines regarding sizes of [Newsletter] ads and length of time ads will run. This should be in the form of a brochure with information and contact information for the past president to include when sending conference sponsorship information.

**Action Item:** Anderson will send a list to Mark [Lane] by April 15th of conditions we believe are functionally permanent to which we need to adjust and for which we need to plan. This will be based on feedback from committee chairs.

**Action Item:** Blackwell will ensure the ArcStone contract is reviewed and ArcStone will be notified that we will be requesting revisions to the contract. ITEM REMOVED UNTIL SUMMER 2011

**Action Item:** Borchert and ECC will work with the archivist on web presence and other archives issues.

**Action Item:** Borchert will craft a paragraph for board liaisons to solicit committee feedback after Ginanni
sends invitations to committee chairs. Each liaison will send committee chair input to Borchert, who will consolidate the list. ITEM REMOVED; handled by Ginanni

**Action Item:** Emery will work with N&E over the course of this year to insure that the manual is complete and posted on the website. ONGOING

**Action Item:** Ginanni will have instructions for setting up a conference call and a note to use Skype if desired or possible to the committee chairs manual. IN PROCESS

**Action Item:** Ginanni will find an advertising coordinator for the Newsletter during 2010/2011 appointments.

**Action Item:** Ginanni will ask continuing chairs to attend the contingency planning session and request that they send input to their liaisons by April 1. PARTIALLY COMPLETE

**Action Item:** Stamison will ask A&R to submit a formal proposal outlining their suggestions for how to handle the Mexican Student Award. IN PROCESS

**Completed:**

- Anderson will sign the MDC vendor letters, stuff the envelopes, and mail them.
- Anderson will make sure that Mark Lane has a copy of the NASIG Strategic Plan, along with preliminary information and suggestions from the January 14 board meeting.
- Blackwell will work with Pennington to ensure that a programming request for a donation option will be added to the listing of possible website enhancements.
- Blackwell will work with Pennington to present a prioritized listing of requested enhancements and fixes to the website at the fall board meeting.
- Blackwell will find out from D&D who they will appoint to attend the web liaison training session.
- Blackwell will take the following questions and comments back to Pennington:
  - Could we please get some justification for the project management charge that is listed?
  - The board approved the administrative membership updates.
  - It is fine to do reprogramming to have the donation form as part of the conference registration form, as long as we can get it in writing that ArcStone will not charge us again for reprogramming it after the AMP build.
  - The board decided not to do a separate online donation form.
- Boissy will ask ECC to create a survey for the membership regarding their preferred communication methods (email, online forums, Twitter, etc.) and will submit a draft to the board.
- Borchert will send Ginanni the spreadsheet of who is being asked to attend.
- Carr will ask MDC to send letters and addressed envelopes to Anderson.
- Ginanni will notify Pennington that he will be added as an ex-officio member of the ECC and D&D.

3.0 Treasurer’s Report (Whiting/Blackwell)

Whiting reported that registration is up and running, and will close on May 20.

4.0 Committee Updates (All)

For sake of time, only committees who had action items reported during this call.

Boissy asked about social networking and PPR, but this is being handled in a later agenda item.

Blackwell reported that she and Ginanni will discuss a new co-chair for D&D.

Jill Grogg is standing in as senior co-chair for CEC, and Kelli Getz is the continuing co-chair. Since neither of them have a lot of background on this committee, they are strategizing this spring about how to be more active in the coming year.

**Action Item:** Carr and Boissy will work with CEC and PPR to create a proposal for better ways to promote the
contributions of NASIG’s membership in continuing education programs and also to share the content of these contributions with the membership as a whole.

The Newsletter committee now has a new PDF editor.

PPC has sent the schedule information to CPC. They need to know who handles conference publicity—PPC, CPC, or PPR? PPR distributes copy provided to them. CPC is publicizing the conference every other week, and PPC can publicize specific items or programs if they want, or not.

**Action Item:** Boissy will clarify with PPR regarding their role in publicizing the conference and will ask them to add this information to their manual.

**Action Item:** Wessel, Boissy, and Kelley will set up a call to coordinate the publicizing of the annual conference.

There was a question about a presenter wishing to do an audio recording of their session, including the Q&A session. It was decided that this is permissible only if identities of people other than the presenters were stripped from the final recording. It was suggested that it be announced at the beginning of the session that it is being recorded, and to suggest that folks not identify themselves when asking questions if they were not comfortable. They could also approach the presenter after the session. It was also suggested that a sign be posted at the entrance to the room in case folks came into the session late.

A&R has selected awardees and did a great job! The board was impressed by the quality of candidates and appreciates A&R’s work.

The 25th Anniversary Task Force is working to get pictures and video clips of past presidents, and editing the interviews done at the 2009 conference.

William Joseph Thomas is the new *Conference Proceedings* co-editor, and Allyson Zellner is stepping down after two years of excellent work!

Wessel reports that CPC is extremely busy, but has no issues for the board.

FDС might be appointing a co-chair to assist Zac Rolnik; this is one of the few committees that does not have a co-chair currently. Anderson, Ginanni, and Rolnik will discuss this further.

**5.0 Mark Lane and Scenario Planning Session (Anderson)**

Ginanni is contacting chairs directly and having them send feedback to Borchert by April 1. The associated action item for Borchert was removed.

**Action Item:** Ginanni will ask committee chairs to solicit committee feedback for the contingency planning session, to be sent to Borchert by April 1.

**6.0 Social Networking for Conference Promotion (Anderson)**

Anderson asked about using social networking to promote the conference. It was suggested that board members, conference planners and keynote speakers could use social networking media, such as Twitter, LinkedIn, and possibly Facebook to post a link to the conference. We could set up a Facebook page for the conference and invite people to become fans.

**Action Item:** Boissy will ask if PPR has anyone on Facebook who could set up a page for the annual conference.

**7.0 Publicizing Institutional Membership Implementation (Blackwell)**

We can’t afford to create a separate organizational membership form online due to programming costs. The solution will be to place a link on the Join Now page for institutions and organizations to work with D&D. D&D will need procedures in place. We need a structure in place before publicizing this new membership category.
**Action Item:** Blackwell will work with D&D to put procedures in place for handling organizational memberships. She will also have them work with ECC to have the link put on the Join Now page to send interested organizations to D&D for membership processing.

**8.0 Updating the Committee Guidelines (Borchert)**

The Committee Guidelines have not been updated for a few years. We need a small group to review and update these.

**Action Item:** Borchert will edit the committee guidelines and send a draft to Ginanni for discussion.

We need at least one more board conference call scheduled before June.

The meeting adjourned at 3:00 EST.

Minutes submitted by:

Carol Ann Borchert
NASIG Secretary
March 18, 2010

Revised 4/27/10

Minutes approved by NASIG Executive Board April 29, 2010.

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**Treasurer’s Report**

Peter Whiting, NASIG Treasurer, and Lisa Blackwell, Treasurer-in-Training

**BALANCE SHEET**

(*Includes unrealized gains*)

*As of 04/30/10*

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<tr>
<td><strong>TOTAL ASSETS</strong></td>
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| 2010 NASIG Budget Expenditures             |       |
| *as of April 30, 2010*                     |       |
| Administration                             | $6,025.30 |
| Awards & Recognition                       | $7,898.60 |
| Archives                                   | $0.00 |
| Continuing Education                       | $0.00 |
| Conference Planning                        | $203.87 |
| Database & Directory                       | $0.00 |
| Electronic Communication                   | $2,235.00 |
| Membership Development                     | $61.92 |
| Nominations & Elections                    | $97.92 |
| Proceedings                                | $0.00 |
| Program Planning                           | $32.77 |
| Site Selection                             | $0.00 |
| Technology                                 | $0.00 |
| Treasurer                                  | $3,400.40 |
| Twenty-Fifth Anniversary Task Force        | $347.33 |
| **TOTAL**                                  | **$20,303.11** |

The NASIG budget runs on a calendar year for tax purposes.
2010 Election Results
June Garner and Eleanor Cook, N&E Co-Chairs

The NASIG Nominations & Elections Committee is pleased to announce the results of the 2010 general election for the NASIG Executive Board:

Vice President/President-Elect:
Steve Shadle, University of Washington

Members at Large:
Clint Chamberlain, University of Texas, Arlington
Buddy Pennington, University of Missouri, Kansas City
Jenni Wilson, Alexander Street Press

We would like to give sincere thanks to Michael Arthur and Selden Durgom Lamoureux, candidates for vice president/president-elect; and to Maria Collins, Deberah England, Wen-ying Lu, Shana McDanold, and Sheryl Williams, candidates for member at large. These individuals were willing to expend considerable time and effort on the nomination process and this is greatly appreciated.

Thank you also to the members of Nominations & Elections Committee for their hard work, and a special thanks to Beth Ashmore, co-chair of ECC, who assisted us greatly along the way. And lastly, thanks to all the members who VOTED! Especially since we had to run the election twice. (The second try worked perfectly!)

Announcing the 2010
Sponsors for the NASIG
25th Anniversary
Conference in Palm Springs, June 3-6, 2010

NASIG is pleased to announce the excellent turn-out to our organizational sponsorship drive for 2010 and for the first ever vendor exposition.

In total, there are twenty dedicated sponsors for this year’s conference with twenty-four participants exhibiting during the vendor exposition. A special recognition goes to the following sponsors for their support to dedicated sponsorships:

EBSCO for supporting the 25th Anniversary Event
New England Journal of Medicine for supporting the opening reception
Taylor & Francis, an informa business, for providing notepads to all conference attendees
IOP for supporting the First Timer’s Reception
Emerald for supporting a Student Grant Award
Serials Solutions for supporting the Champion Award
SWETS for supporting the Rose Robischon Scholarship
Annual Reviews for supporting one day of wireless access

The following sponsors will be participating in the vendor exposition to be held June 3 from 1-4 p.m. in the main hall of the Rancho Las Palmas conference area:


There will be light snacks and drinks served during the vendor exposition and all conference attendees are encouraged to attend this conference kick-off event prior to the conference opening.

The following sponsors will have information available about their products and services during the conference:

The twenty-fifth annual NASIG conference will be an even greater success due to the support provided by all of our sponsors!!

Photos from UKSG Conference

The United Kingdom Serials Group’s 33rd Annual Conference was held this year in Edinburgh, Scotland, April 12-14.

A number of NASIG members attended, including President Rick Anderson, Past President Jill Emery, and NASIG’s first Merriman Award recipient, Selden Lamoureux.

Check out hundreds of photos available at http://images.simonwilliamsphotography.co.uk/uksg-edinburgh, including Rick’s speech, Selden receiving the Merriman award, and Jill modeling some lovely tartan pumps. You’ll also recognize UKSG’s chair Tony Kidd, who spoke at the 2009 NASIG conference.

You’ll feel like you were there without being grounded by the volcano!

25th Conference (2010)

PPC Update: 2010 Vision Sessions
Morag Boyd and Anne Mitchell, PPC Co-Chairs

The Program Planning Committee is very excited about the vision sessions for NASIG’s 2010 conference in Palm Springs, California. You can still register until May 20 so you can have an opportunity to hear these great speakers. These diverse presentations will speak to some of the important issues facing the serials community. How can we leverage the data we have? What changes are facing publishing? And what are the systems libraries need to manage serials in this environment?

Eric Miller
"Linked Data and Libraries"
Friday, June 4, 9 a.m.

The web is the most successful commerce and communication platform ever conceived. With the development of recent events, the web is quickly evolving into one of the most pervasive data management, integration and knowledge-sharing platforms ever imagined. Linked data is an emerging set of concepts and technologies for combining and integrating data. Linked data leverages the web as an architecture for connecting data, lowering social and technical barriers sharing these connections and accelerating collaboration and social computing. The presentation will provide an overview of linked data and highlight several relevant, practical examples of this work. A historical perspective as well as personal observations of the evolving social, policy, government, and industry trends that support this effort will also be provided. This presentation will additionally highlight related efforts libraries are currently involved in that leverage linked data. This presentation will conclude by suggesting strategic and symbiotic areas of work that will help libraries leverage the potential of the web and highlight how the web will benefit from library science principles and practice.

About the Speaker

Eric Miller is the president of Zepheira, where he leads strategy and implementation of open web architecture standard solutions to integrate, navigate, and manage information across the open web and the enterprise web. Zepheira is a leading global provider of services applying semantic technology and web architecture to information integration challenges, especially to support collaboration and social computing. Zepheira’s clients include national libraries, governments,
publishers, health care and life science organizations that share a need for more effective ways of integrate, reuse and remix data.

Prior to founding Zepheira, Eric started and led the Semantic Web Initiative for the World Wide Web Consortium (W3C), providing the architectural and technical leadership in the design and evolution of linking data on the web. His responsibilities included working with W3C members and other technical standards bodies to ensure compliance with existing Semantic Web standards and collect requirements for future W3C work.

While at W3C, Eric was a research scientist at MIT Computer Science and Artificial Intelligence Laboratory where he was a principal investigator on the SIMILE project focused on developing robust, open source tools that improve access, management and reuse among digital assets. Before joining W3C/MIT, Eric was a senior research scientist at OCLC Online Computer Library Center, Inc., and the co-founder and associate director of the Dublin Core Metadata Initiative.

**Kent Anderson**

"Publishing 2.0: How the Internet Changes Publications in Society"

Saturday, June 5, 9 a.m.

The digital revolution is changing how people consume information, how they expect to interact with it, and what it can consist of. Publications as packages are going to fundamentally change. This talk provides an overview of how these changes are likely to occur, how the mission of scholarship remains unchanged even as the means to achieve it are radically altered, and how publishers must reinvent themselves to meet these new opportunities.

**About the Speaker**

Kent R. Anderson is CEO/publisher for JBJS, Inc., publishers of the *Journal of Bone & Joint Surgery*. Prior to this, he was an executive director and publishing director at the *New England Journal of Medicine* (2000-2009) and director of medical journals at the American Academy of Pediatrics (1996-2000). He's been in healthcare publishing for more than 20 years, and has worked as a writer, editor, copy editor, designer, typographer, managing editor, and publisher. He edits the *Scholarly Kitchen*, the official blog of the Society for Scholarly Publishing. He also writes fiction under the pen name Andrew Kent.

**Panel Discussion**

"Serials Management in the Next-Generation Library Environment"

Sunday, June 6, 10:30 a.m.

Technological developments in the integrated library system arena are raising questions about the future of serials management. The Open Library Environment Project, OCLC web-scale initiative, open source development, and new products from established vendors are all raising questions about serials management. Can we repurpose publisher and subscription agent metadata? Can we better exchange financial data with parent organizations? Can I really put this kind of information "in the cloud"? What if there is not a serials module in the new system? An expert panel will explore these questions and the benefits and challenges for developments in library systems.

**Panelists:** Jonathan Blackburn, OCLC; Neil Block, Innovative Interfaces, Inc.; Brendan Gallagher, ByWater Solutions; Robert McDonald, Kuali OLE Project/Indiana University

**Moderator:** Clint Chamberlain, University of Texas, Arlington

We look forward to see you in Palm Spring in just a few weeks!

**CPC Update**

Mike Markwith and Cory Tucker, CPC Co-Chairs

The Conference Planning Committee is working in high gear to finalize arrangements for NASIG's 25th
anniversary conference coming up June 3-6 at the beautiful Rancho Las Palmas resort in Palm Springs, California.

In honor of NASIG’s 25th anniversary, the Executive Board authorized a registration discount of $25 for anyone registering by April 26, twenty five days before the end of early registration. Though the early registration deadline has passed, there’s still time to register before May 20.

Everyone who registered prior to April 26 will automatically be entered into a drawing for a $100 resort gift certificate. The gift certificate can be used for anything at the resort, including the room.

A highlight of this conference will be the 25th anniversary dinner to be held Saturday night. Expect lots of memories, surprises, and a DJ for tripping the light fantastic.

Finally, we are asking all registrants to bring an old NASIG conference bag, or any bag. There will be prizes awarded in categories known only to CPC co-chairs, but “classic” (i.e., oldest) and “creative” (i.e., interesting) might be in consideration. We hope to make this conference a little greener by emphasizing recycling, both of conference bags and in terms of having less printed materials.

We look forward to seeing everyone in Palm Springs!

To be a mentee, the only requirement is attendance at the 25th annual NASIG conference in Palm Springs, California, June 3-6, 2010.

To be a mentor, we ask for previous attendance to at least one NASIG conference, willingness to meet with your mentee at the conference, and establishing contact with your mentee prior to the conference.

Mentees and mentors are invited to the First-timers Reception on Thursday, June 3 from 4:15 to 5:00 p.m., and should strive to attend the reception.

The deadline for applications will be Monday, May 10. After all applications are received, you will be contacted within a few days with the name of your partner and general guidelines. This program has been very successful for several years and we look forward to your participation this year!

For additional information about the mentoring program, please contact the committee co-chairs:

Gracemary Smulewitz, co-chair, smulewi@rci.rutgers.edu

Dana Walker, co-chair, dmwalker@uga.edu

Horizon Award Winner Essay
An Oasis in Shifting Sands: NASIG at 25
Jennifer Sauer, 2010 Award Winner

Oasis - noun
1. A small fertile or green area in a desert region, usually having a spring or well.
2. Something serving as a refuge, relief, or pleasant change from what is usual, annoying, difficult, etc.: The library was an oasis of calm in the hectic city.
http://dictionary.reference.com/browse/oasis

In how many ways can we extend the metaphor of an “oasis in shifting sands” when addressing the information profession’s role in making a desert region fertile and green – a refuge, a relief, a pleasant change?
The above definition’s example provides one that instantly comes to mind – library as refuge. Though the metaphor in the sentence, “The library was an oasis of calm in the hectic city” addresses the information agency from the standpoint of place, we can easily apply it to the mission of the agency. When the public is thirsty to know, when they are thirsty for guidance, when they are thirsty for ideas or entertainment, they turn to those institutions and professionals whose mission it is to provide access to information. We as information professionals want to aid the search, want to teach the skill, want to draw water from the well of resources both physical and virtual and set it in front of the thirsty traveler. It is the very heart of what we do – helping people access information.

And when sands are shifting beneath the feet of information users, the library or information agency as oasis takes upon greater meaning. The last twenty years provide rich material for examination of the oasis in shifting sands. The ascension of the Internet as the go-to source for anything and everything a person wants to know has been seen by some as a harbinger of the death of the library. If everything is on the world wide web, then there is no need to seek out the services of agencies and professionals. But in truth, it has underscored the need for the type of guidance and assistance that information agencies and professionals provide. Whether the user is seeking access to a computer to initiate a search, needs classes to learn how to use a computer or software program, or help in deciphering the information overload that results from keyword searching on the world wide web, the information professional has something to offer.

The shifting sands of global economic downturn further highlight the oasis-nature of our mission. In an era of crashing markets, depreciating assets and the resulting epidemic unemployment, we see clearly the necessity and the value of the service that we provide. And so many seek the service that we cannot help but be reminded that not everyone has access to those tools and resources that some believe to be ubiquitous within our modern society. So many people make their way to our oasis for assistance in the employment search, to update resumes, to update skills. We, as professionals, cannot make the mistake of thinking that information comes in only certain defined packages. We must be ready to serve as refuge, relief and provider in ways that answer the information need of our patrons.

How do we do that? Shifting sands do not discriminate. Those who work so hard to provide the refuge, the relief, the pleasant change are just as in need of an oasis as is the constituency they serve. Agencies and professionals have also felt the effects of transforming technology, of economic downturn. In the age of rapidly shrinking budgets and shuttered libraries, how can we do more with less – with much, much less? Agencies have to learn to innovate, to reinvent. If necessity is the mother of invention, then this era should be one of innovative new models; of dedicating sweat and tears when there are not dollars. Where will we find the inspiration for this effort? In times of feast or in times of famine, from what well do professionals slake their thirst?

We slake our thirst from organizations like NASIG. Professional organizations offer us the opportunity to gather, to kibbutz with like-minded professionals, to debate the value or effectiveness of a service, resource or process. We can take in programming dedicated to the nitty-gritty of managing resources, the introduction of new technologies/platforms, and inspirational lectures. On a smaller scale, we benefit from interactions on listservs and discussion forums which provide quick support and answers to the everyday minutiae of what we do. The roots of knowledge, experience, and a willingness of members to share this work stabilize the ground within this oasis, and help to keep the shifting sands at bay. Here NASIG provides us the fertile ground needed to sustain our mission.

**Business Meeting Agenda and Brainstorming Topic**

Below are the agenda for the annual NASIG business meeting and the topic for the brainstorming session. The business meeting will take place on Friday, June 4,
2010 at 4:00 p.m. and will segue directly into the brainstorming session. Linda Griffin will serve as parliamentarian for both the business meeting and the brainstorming session. The brainstorming session will end at 5:15.

**Business Meeting Agenda**

1. Call to order
2. Highlights from the past year, presented by Rick Anderson
3. Secretary’s report, presented by Carol Ann Borchert
4. Treasurer’s report, presented by Peter Whiting
5. Introduction to the 2009-2010 board, presented by June Garner and Eleanor Cook (Nominations & Elections Committee co-chairs)
6. Recognition of outgoing board members and committee chairs, presented by Carol Ficken & Chris Brady (Awards & Recognition Committee co-chairs)
7. Discussion of old business, presented by Linda Griffin, parliamentarian
8. Call for new business, presented by Linda Griffin

**Brainstorming Topic**

Topic of brainstorming: The Electronic Communications Committee will present the results of a recent survey on NASIG communication, and solicit your thoughts on ways that our organizational communication could be improved. Blogs, forums, listservs, RSS feeds, mass Tweeting—what works best for you and keeps you in the loop? (Discussion facilitated by Linda Griffin.)

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**Profile**

**NASIG All-Timers**
Susan Davis, Profiles Editor

To recognize NASIG’s 25th anniversary and to honor the select group of members who have attended each and every conference to date, I thought it would be fun to find out more about this illustrious, or dare I say, infamous group.

(Ed. note: I’m a member of this group so you may read in a tad bit of bias.)

Susan Davis
Christie Degener
Tina Feick
Marty Gordon
Teresa Malinowski
Gale Teaster
Joyce Tenney
David Winchester

We are all baby boomers, about twice NASIG’s age (plus a few)—which means we became involved as young, up and coming, librarians. Or at least that’s how our fading memories remember ourselves and the heady times in 1984-85 when the idea for a North American serials group blossomed into a full-fledged professional organization. The special issue of the Newsletter celebrating NASIG’s 10th anniversary chronicles the beginnings of our organization. I am the only one of the All Timers who went on that fateful trip in 1984 to the UKSG meeting at the University of Southampton, but the others quickly got on board the NASIG bandwagon and became hooked.

For some of the questions, I synthesized the responses, for others I thought it was important to identify who said what. I really enjoyed hearing what everyone had to say and I would encourage all of our members to spend a moment or two with each of us at the conference. We hear that this will be Marty’s last conference, as he thinks he has plans to retire!

*How did you hear about NASIG?*

We found out about NASIG in various ways. Joyce heard about the group at another meeting in Crystal City, Virginia. Gale read an announcement in a library publication. Marty knew Becky Lenzini (then at Faxon and co-chair of the study group) who told him about it

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at ALA Annual in 1985 and he “merrily motored the 50 odd miles to Bryn Mawr.” David heard something at a JMRT social about an information meeting for a potential serials group at ALA Chicago in 1984. Tina was working for Blackwell’s at the time and one of her colleagues, Mervyn Yeatman, passed along a request from John Riddick for a subscription agent representative to the study group. Tina agreed to be that representative. I knew John from the UKSG trip as well as through an OCLC Serials Control Subsystems Users Group. He asked me to come to the information meeting which was held at DePaul’s Loop Campus.

Teresa heard great things about this “new and different” organization from two California colleagues, Marilyn Gonsiewski (now Lewis) and Kay Thorne. (Ed. note: See the profile of Marilyn in the March 2010 Newsletter.) Marilyn told Teresa there would be lots of opportunities to get involved in this grassroots organization. She was so right!

Several of us attended that informational meeting in January 1985 at DePaul University in Chicago. About 150 people showed up and David particularly remembers the enthusiasm for an organized group focused on serials. I thought it was at that same ALA that a group of us attended the Serials Section of ALCTS Executive Board meeting, where John and Becky planned to discuss the vision for NASIG. NASIG was intended to be a complementary organization, not a competing organization. I remember that John had it all laid out. ALA would continue to serve a lobbying, standards granting, accreditation role, while NASIG intended to be more educational. There were some tense moments, but in the end the two groups have managed to co-exist quite well. Several of us have served as both NASIG president and chair of the Serials Section (now called the Continuing Resources Section), although not at the same time! Cindy Hepfer, Beverley Geer, Mary Page and Connie Foster, and I have held both offices.

What do you remember from that 1st conference at Bryn Mawr College? In particular, what made you want to go back to the 2nd conference?

Christie remembers being surprised and pleased by the informality of the conference. The informality in dress came about as a bit of a fluke. The weather was warm and sunny and the opening dinner was an outdoor cookout. No one knew quite what to wear; especially if your previous conference experience was at ALA (dresses and suits were the profession uniform back then for everyone). Marilyn and I decided to keep on our shorts (we had been working at the registration desk and didn’t have time to change anyway) and suggested other people go casual too. There were many outside events—the breaks and another dinner—so it seemed natural to ease up on the dress code. We did dress up for the banquet.

Most everyone remembers the immediate bonding that took place in the dorms, communal meals, and late night socials. Those of us in attendance were pretty much making it up as we went along. Well, that’s an exaggeration because we did have a formal program, but all the other stuff was breaking new ground. Teresa even equates it to “one’s first kiss” and it is still her favorite conference. We had some “big names” on the program; the architecture was reminiscent of Oxford (the plenary sessions were held in a church!); the food was fabulous (make your own sundaes with all the chocolate sauce you wanted); the weather was great; the excitement and enthusiasm were intoxicating. There were many, many opportunities to chat informally and everyone encouraged participation at whatever level was most comfortable. We all made some great professional contacts and developed very strong and long-lasting personal friendships.

Several people mentioned that they wanted to continue the learning and networking so they never thought twice about not attending the 2nd conference. Tina was already tapped for site selection and conference planning (we called it local arrangements back then) so she had no choice. I was the treasurer and was pretty much expected to show up. 😊
In light of other conference offerings and economic downturns, what made you want to attend NASIG year after year after year?

For most of us, NASIG became our professional association and we attended the conferences for the relevant and thought-provoking programs. NASIG has often led the way in cutting edge programming, like the faculty panel at Brown. The programs have an excellent balance of theoretical and practical, and large group sessions and smaller sessions. Plus the great networking opportunities that have been one of NASIG’s greatest strengths. Conference attendees have a chance to talk with the “movers and shakers” of our profession, and to be surrounded by others who readily understand the fascination, frustration and constantly evolving challenges of serials.

We all treasure the special friendships we have made over the years; especially those that have lasted to today. Tina describes it as being like an annual reunion of friends.

What are some of your favorite conference memories?

Contrast the early conferences on college campuses with dorm accommodations with those hosted at hotels and resorts.

Susan: My first ever Dove bar at Bryn Mawr. The rainbow at Niagara Falls (Brock Conference). The beautiful gardens on the University of British Columbia campus. The spectacular views of the Flatirons in Boulder. The peppermint room at Celestial Seasonings! They told us the gift shop business was brisker than Christmas time! Tethered hot air balloon ride in Albuquerque. Playing euchre at the late night socials. The “old style” late night socials! The cloudburst on the Riverwalk in San Antonio during the free night at the first Trinity conference. Baseball! Meeting all the award winners. Picnic lunch in the Duke gardens. Open mike night in Louisville. Chenille Sisters! Wishing Chair. Connecting with my childhood best friend after Asheville. Spending quality time with my NASIG friends. I miss the sense of community that we had in the dorms and on college campuses. I always had decent dorms and never had bathroom issues. I was up late doing my treasurer thing (closing the bar) so got up late. I missed the rush, so it felt like I had my very own private bathroom.

Christie: 1989. Scripps College, Claremont, California. I was a workshop presenter myself this year; it was easier than expected because I was familiar with NASIG workshops and even knew some members of the audience. I hadn't thought seriously about publishing the presentation until Cindy Hepfer surprised and complimented me by suggesting that I write it up for Serials Review.

1993. Brown University, Providence, Rhode Island. The end of the conference featured the traditional drawing for an item related to next year's conference; in this case, a UBC sweatshirt. When the presenter drew my business card and then hesitated while pronouncing my last name (which confounds many), a large number of people in the auditorium yelled out "DEGENER!" This made me realize that we can still get to know each other, despite the larger conference size, and definitely made me feel like part of the NASIG family.

David: Tons of memories. Running in and winning several of the early fun runs. Such great dancing times at the earlier conferences. When late night socials were late night socials. Those were the days! Things change with time, and age slants memory. I never disliked the dorms, and the hotels are nice (especially the hot water, and large towels). I am not convinced that the “hotel” NASIG conferences have the social bonding that the early NASIGs had.

Gale: Memories of residence halls with no hot water, roaches (my favorite animal), and communal showers; getting lost taking a walk and hitching a ride back to the campus; a hot air balloon ride; not being able to get into my residence hall because an armadillo had the door blocked. (My god, he was huge!)

Joyce: The early years were fun, but the dorms became less attractive and I was so happy to never have to deal
with the communal showers, bugs and broken doors again!

Marty: Hmm ... “team showers” at NASIG 2 (where one person turned the lights off and on so the other could quickly jump under the shower head to bathe). Dancing to Bruce Springsteen’s “Dancin’ in the Dark” at NASIG 4. A faculty member waving a big stick while speaking about STM publishers at Duke, was it? Having to give the Nominations & Elections Committee report and introduce the newly elected board members in the place of Kathy Soupiset (from Trinity) who was chair but passed away prior to the Vancouver Conference (boy, was I nervous!!!). And, of course, crowding 8 people into Greg’s rented car and going to a restaurant in Albuquerque and spilling the water pitcher all over the table and then having the waitress drop food on us.

Tina: Though I personally prefer being in hotels, I do miss the closeness of staying in dorms. I think there was more interaction and people did not disappear into their rooms. It has been difficult to replicate that early closeness. Perhaps that closeness is gained with the energy of starting a new organization – one where we finally had the opportunity to talk about serials issues.

Each conference has been different – and there is a memory for each one – the earlier conferences had more impact primarily as I was so heavily involved.

Teresa: This is difficult because so many experiences come to mind! NASIG has provided me with wonderful opportunities for professional and personal growth, as well as enjoyable hours spent with colleagues and friends. Which experience is most memorable? The opening session of NASIG inaugural conference held at Bryn Mawr with the excitement of a pioneering effort to draw all segments of the serials community together in a new and different manner? The paper on scientific visualization with stunning video images presented by Dr. John Mustard, professor of geological sciences (Brown, 1993) and the paper on reinventing knowledge by Dr. John Lienhard, professor of mechanical engineering & history (Albuquerque, 1996)? Both brought the thrill of new ideas from outside the immediate realm of serials. Then there are visual memories. NASIG picture postcards: walking to the conference banquet with Niagara Falls as the backdrop (Ontario, 1990); watching the sun set and the downtown city lights come on at the conference reception high atop the AMOCO building (Chicago, 1992); enjoying the spectacular view of the Vancouver harbor and North Shore mountains from the grounds of the Museum of Anthropology (Vancouver, 1994); serving on the 25th Anniversary Task Force and videotaping members as part of an effort to capture some NASIG history (Asheville, 2009).

NASIG Activities

I asked the others what their involvement in the organization has been. And we have been plenty involved. There are three former presidents in the group, three former secretaries, one former treasurer, two former co-chairs of Local Arrangements, former committee chairs, task force members, presenters and workshop recorders. Plus the first two NASIG Champion Award winners and, I almost forgot, dance instructor. Is there any NASIG assignment one of us hasn’t had? Listowner and webspinner are about all I can think of.

Thoughts or advice for future NASIG boards to keep NASIG vital and relevant?

NASIG is as bright as its leadership.

NASIG is making changes to ensure that it will continue. It does need to explore other avenues to make sure NASIG has a strong future.

We do need to reach out more to the commercial sector – and regain the balance. [Having] exhibits this year is a beginning. More needs to be done to make sure that all parts of the serials world participate in the discussion. NASIG is seen as an organization for librarians.
Don’t try to be everything to everyone. Stay relevant to the needs of the times. Keep a two-way line of communication open.

NASIG definitely has strong place in the future. I would recommend partnerships with other organizations to bridge multiple groups. The collaboration with NISO is great. I think we need to work hard at marketing the organization and showing off our strengths.

NASIG will continue to have a viable, dynamic future as long as the organization remains proactive and not reactive. That is what appealed to me initially and I think it appeals to others. For example, I learned about the coming availability of electronic journals and full text databases at a NASIG conference before such sources were prevalent. Membership might be down at the present time, but the economy is affecting higher education and its related industries detrimentally. Unfortunately, this is to be expected and suffered.

Keep providing top-notch programming. Do more marketing about the value of the organization.

**How has NASIG impacted you professionally and personally?**

**David:** NASIG made me a better professional, and a more complete person. There are so many bright NASIGers. Seems impossible to attend a conference and to not absorb some great knowledge.

**Joyce:** The contacts made at NASIG have been invaluable! I can pick up the phone and call any number of folks to get input, ask a question, and bounce off an idea. Friendships! My husband and I look forward to the conferences every year. We count many of the NASIG attendees as friends and really look forward to the four days of catching up on what has happened over the year and reconnecting.

**Gale:** I have made great friends and contacts I would not otherwise have. These are people I can contact with professional questions. Also, I have learned new techniques and technologies related to serial publications.

**Teresa:** NASIG has been the centerpiece of my professional career. The organization provided me with numerous opportunities for growth and involvement. Personally, it’s been a joy! The friendships I have made have truly enriched my life.

**Marty:** Without NASIG I would not have had the opportunity to serve in many ways within a professional library (field) organization. I learned so much from those I met at the conferences and from the programs. I probably would not have attained associate librarian without having been involved in NASIG.

**Tina:** NASIG has played a major part in my professional life. Through NASIG, I have met many people from all parts of the serials information chain. My NASIG contacts got me involved in SISAC, ALA and NISO and invited me to speak at various meetings in North America and the UK. I have also learned about what libraries need and had the opportunity to help educate about the subscription agents’ role. NASIG gave me the credentials to be promoted and in addition, allowed me to mentor and provide support to others within the organization.

I have felt “at home” in NASIG – I have always felt included – and not an outsider as in other library organizations.

**Christie:** NASIG has provided continuing education applicable to my daily job, and served as the main organization for professional involvement and development outside local and regional groups. I have made some wonderful longtime friends through NASIG.

**Susan:** I believe I wrote elsewhere that NASIG made my professional career. I was able to make important professional contacts and lifelong friends because of NASIG. I learned a lot about what it takes to run a successful organization, and have had a chance to visit many parts of the US and Canada that I might not ever have had a chance to see. I still believe in NASIG’s
founding principles, in particular communication and sharing of ideas among all members of the serials information chain as equal partners. And I must admit that in spite of all the hard work required by the all-volunteer nature of the organization, I have had a tremendous amount of fun over the past 25 years.

Tell the membership a little more about you personally, such as any special talents, hobbies, or what you do in your spare time.

Tina collects first edition mystery books and poetry. She and her husband, Howard, love to travel, tour museums and attend the theatre and the opera. Tina does try to read the books that she collects (occupational hazard—too many books, too little time to read). She and Howard did a poetry reading at their local library and hope to do more!

David is a basketball official during the winter months, and observes that the players are getting faster every passing season. He also volunteers with Meals on Wheels and with the Cat Association of Topeka. He has an antique 1972 Gitane bike (Greg LeMond used a Gitane bike much later than this model) that he only takes out when the weather is nice. David likes to read, expand his movie collection, is taking piano lessons and tries to keep his cat happy.

Marty has an avatar in Second Life. He likes to work around the house and read science fiction. He likes to travel and drive around in his truck. He also enjoys going to Lancaster County buffets with his wife of 36 years (he points out that those are consecutive years!).

Christie loves to cook and is addicted to some of the reality-based cooking and restaurant shows like “Hell’s Kitchen,” “Top Chef,” “Top Chef Masters,” and “Last Restaurant Standing.” She also is busy in the garden and doing yard work since she and her husband have a great place on ten acres.

Teresa jokingly replied that she is still searching for her talents. I can attest to her wonderful organizational and editing abilities! She taught me how to do NASIG board minutes when I was secretary. As for hobbies, Teresa has belonged to the same book group for more than 15 years. She introduced me to Alexander McCall Smith’s No. 1 Ladies Detective Agency series in Powell’s bookstore in Portland. She has a Bernina sewing machine where she sews and quilts. She loves baseball and is a big Angels fan. If the weather is warm, look for Teresa at the ballpark.

Gale has five cats (the number tends to fluctuate a bit) who are the loves of her life. She loves to read and watch mysteries, especially those involving murder and mayhem. I know she and I have discussed the Richard Jury mysteries from Martha Grimes. She also claims not to have any talents (but I know she is a good dancer!). She tried gardening but her plants keep dying, even the ones that garden shop owners claim you cannot kill! She supports the arts, theatre, and dance in the Rock Hill, South Carolina, and Charlotte, North Carolina, area. She is working on developing the perfect Cosmopolitan, so let’s bring back the volunteer bar tenders of conferences past! 😊

Joyce does a lot of volunteer work with the Center for Celiac Research, just completing their annual walk. She and her husband, Greg (who has also attended all of the conferences as a guest—he has never attended a program but hasn’t missed many social activities!), love their dog and dancing.

I love to read mysteries, particularly historical mysteries, but with some contemporary series mixed in. I also love sports; my favorite is now hockey. I am really enjoying this year’s Stanley Cup playoffs, even though my Buffalo Sabres didn’t make it out of the first round. As for talents, I have a pretty decent memory that is starting to fade and some facility for numbers. I have been very fortunate to select some genuinely interesting subjects for the profiles column—I guess that’s why the Newsletter keeps me around. 😊
What else should I have asked? Do you plan to keep coming to NASIG conferences?

Marty points out that he has gone from a 32” waist to a 40” waist since NASIG 1. (Maybe that has more to do with those Lancaster County buffets than NASIG).

Most everyone indicates that they will keep coming to NASIG until they retire (and possibly beyond).

Other NASIG News

ECC Needs Your Feedback
Beth Ashmore and Nancy Beals, ECC Co-Chairs

In April, the Electronic Communications Committee (ECC) solicited your feedback about the communication technologies that you find most useful to keep abreast of what’s going on with NASIG. While the survey has concluded, the ECC is always interested in your feedback. If you have ideas or suggestions for ways that NASIG can improve communication and discussion among the membership, please send them to the ECC committee chairs at ecc@nasig.org.

While pleasing the communication needs of all the members, all of the time is tough in any organization, we sincerely hope to strike a good balance of communication technologies to keep you informed and engaged with NASIG as well as to be good stewards of the NASIG funds that are put towards making these communication technologies available.

Thanks for your help!

2009 Proceedings Available
Wm. Joseph Thomas, Co-Editor

The 2009 Conference Proceedings, published by Taylor & Francis as volume 58 of The Serials Librarian, are now online. NASIG members may log in to the NASIG home page, and simply click on Publications > Conference Proceedings for access. Or go directly to http://www.nasig.org/conference_proceedings/2009.cfm. The published version is also available online to subscribers via InformaWorld.

We would like to thank all speakers and recorders for their part in making the Proceedings a success. Special thanks go to Allyson A. Zellner and Lori Terrill, the 2009 Conference Proceedings editors, for all of their hard work throughout the editing and production process.

Report on the 2009 Marcia Tuttle International Award Project
Oleg Vinogradov

I received the Marcia Tuttle Travel Award for 2009 and spent August of that year in St. Petersburg, Russia, cataloging the periodical literature (journals and newspapers) published by Jewish organizations in Russia and/or about Jews in the period 1990-2009.

During the existence of the Soviet Union, there were only three periodicals concerning Jews in the whole country – the magazine Sovetish Heimland and the newspaper Birobidzhaner Shtern in Yiddish, and Vatan Sovetimu in the language of the Mountain Jews. The latter had an extremely narrow circle of readers and was practically unknown beyond the region. The main purpose of these three serial publications was to demonstrate to the West the freedom Jews enjoyed in the Soviet Union. They remained practically unreachable to the majority of Jews (especially those who were born after the war) that lost the knowledge of Yiddish after the Holocaust and post-war destruction of the Yiddish culture by the Soviet authorities (closing of Yiddish schools, libraries, clubs, and other centers of Jewish culture). There is no need to say that all these editions were governmentally directed and funded and were published on regular basis. Besides, there were some “samizdat” Jewish editions that were naturally
published irregularly, disseminated clandestinely and were printed (photocopied or typed) in several copies.

With the beginning of perestroika, *Birobidzhaner Shtern* and *Sovetish Heimland* made an attempt to adapt themselves to the changing realities. Both of them introduced pages in Russian and tried to attract young Yiddish writers. For this purpose, *Sovetish Heimland* began publishing a supplement where young authors could print their works both in Yiddish and Russian. However, all these attempts were doomed to failure. The reforms in the society were so impetuous that the editions created in the Soviet time as an instrument of propaganda could not keep pace with the rhythm of new life and had to cease. This was no wonder, but what is much more surprising was the cease of publication of all “samizdat” publications. Maybe it was because for most of them the ultimate goal was to achieve the freedom of emigration. They were not oriented to function like the organs of a shaping Russian Jewish community. Or perhaps it was because many of those who edited these clandestine serials emigrated from Russia as soon as they got the possibility.

Another reason for the closing of *Birobidzhaner Shtern* and *Sovetish Heimland* (as well as perhaps some “samizdat” publications) was the appearance of new Jewish serial publications with which they could not compete. When the Soviet Union began vacillating in late 1980s and then collapsed in 1992, tens, if not hundreds, of serials by or about Jews began to be published throughout the country. First they addressed all Jews of the ex-Soviet Union, but gradually they became more departmentalized and began to seek their audience inside the borders of the new countries (ex-republics of the Soviet Union) where they were published. New serial editions were published mostly in the cities and towns with sizable Jewish populations but the situation was somewhat differed from republic to republic. The only thing that united them was the use of Russian language in the majority of Jewish serial editions.

Belarus and Ukraine had been once a part of the Pale of Jewish Settlement and there was always (even after the Holocaust) a sizable Jewish population that lived in the places where Jews lived traditionally for centuries and kept to some extent Jewish traditions concentrated. In Russia, Jews lived mostly in the big cities and were mostly assimilated and integrated into the society. That is why, though Jewish magazines and newspapers appeared in every major city in Russia, (primarily in the Russian language), they were concentrated mostly in Moscow and St. Petersburg. Often several Jewish publications appeared concurrently or consecutively in the same city. Sometimes they even had the same title, but were published by different organizations. After the original boom of Jewish periodical editions which was caused by the neophyte enthusiasm as well as the generous funding of the Jewish community by foreign Jewish organizations (mostly by the American Jewish Joint Distribution Committee), the number of Jewish magazines and newspapers began diminishing. The main reasons for this phenomenon were the mass emigration of Jews (including the editors of these editions), cease of funding, and competition. Thus the Jewish press in Russia has been gradually settling down and taking stable shapes and characteristics that can be objects of a study. Most of these serials, which document the revival of Jewish life in Russia and Jewish life at present, have not been studied properly until now.

It is well known that Soviet Jewry has attracted the interest of both Jewish and human rights scholars in the West, but the Post Soviet Jewry was not so lucky and still waits for their scholars. The Jewish press is one of the most important sources for these studies. However, Jewish periodical editions that appeared in Russia after 1991 are practically unknown, not only outside Russia but even outside this or that city. Many reasons account to that, from the language (the overwhelming majority of these publications are in Russian) to their short period of existence to negligent numbers of circulation to local topics. Still, those serials may provide unique information for those who want to understand the development of political and social life in Russia, not to mention those who study Jewish history or just contribute to the revival of Jewish life there.

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That is why my project was dedicated to cataloging these editions. I am a professional librarian with many years of experience of working both in the National Library of Russia and at the Library of YIVO Institute for Jewish Research; I am a native Russian speaker, fluent in Yiddish and Hebrew. Before going to St. Petersburg, I had created a plan of research, contacted the staff at the National Library of Russia (NLR), and prepared the database parameters. However, the task that had seemed quite straightforward unexpectedly resulted to be not that easy.

The first problem that I discovered was that the NLR catalog does not have subject fields. Magazines, journals, and newspapers are listed according to the alphabetic order of the titles. But if the title of a serial does not have the word “Jewish” how you will find it? Lacunas pose a considerable problem, too. While in the Soviet days the principle of legal deposit had been strictly observed and worked all over the country, after the perestroika it practically does not exist. Big publishers continue mailing their productions, small and new ones may have never heard about it. The next problem is the short existence of many serials, some of which were published only once or twice. Those ephemerae were so short lived that now it is very difficult to obtain a copy of some of those editions.

Still, using collections of the National Library of Russia and State Russian Library, interviews with the staff of Jewish organizations (ORT, JDC, welfare centers, and schools), editors, journalists, and readers, I have managed to gather information about approximately 140 editions. I have created a catalog of those serials that includes the following information: title, publisher, place of publication, issuing organization, date of first (and last) issue, number of issues a year, ISSN if any, main topics covered, audience to whom it is addressed, circulation, way of distribution (free, subscription, Jewish community centers, etc.), area of distribution, language, name of the editor, etc.

The catalog done in two languages, English and Russian, with transliteration according to the standards of the Library of Congress, will soon be available of the YIVO website. I hope it will benefit scholars studying both Jewish revival and revival of general political and social thought in Russia.

Bibliography


Committee Annual Reports

25th Anniversary Task Force

May 2010

Susan Davis (State University of New York, Buffalo), Christie Degener (University of North Carolina, Chapel Hill) Deberah England (Wright State University), Tina Feick, Co-Chair (Harrassowitz), Marty Gordon (Franklin and Marshall College), Teresa Malinowski, co-chair (California State University, Fullerton), Dan Tonkery, Sheryl Williams, NASIG archivist (University of Nebraska
Task Force Charge

The task force was charged with planning a 25th Anniversary celebration “to honor the past, to portray what NASIG means to its members today and to record the event for posterity.”

E-Commemorative on the NASIG Website

The task force is working to update the NASIG history created by the 20th Anniversary Committee. Data in numerous categories, including board rosters, committees, budget history, etc., covering 2005-2009 have been gathered. The NASIG Chronology and the essays on the history of NASIG’s vision and planning efforts and on NASIG issues and trends have been drafted. Beth Ashmore and Char Simser, members of the Electronic Communications Committee, have provided technical support and advice. The task force will work with them to upload the information to NASIG website.

Conference Events to Celebrate and Honor the 25th Anniversary

The task force is in the final planning stages for activities at the conference in Palm Springs. The primary event is the gala dinner celebration to be held on Saturday evening. It will include a short welcoming program, dinner, and entertainment—an audience participation NASIG quiz—followed by music, dancing and no-host bar. A commemorative coaster with the anniversary logo was designed and ordered. A script for the quiz has been drafted. Decisions regarding the contents for the print commemorative pamphlet have been made and contributors are being contacted. Plans are to distribute the pamphlet and the coaster at the gala dinner. Discussions about festive table decorations are underway.

Nearing completion is the PowerPoint photo presentation, comprised of photos from past conferences supplied by NASIG members. It will be shown during the conference opening session and gala dinner. Using the videos recorded at the Asheville conference, a video presentation is being created that will be part of the welcoming program at the gala dinner. Also in the final planning stage are two poster sessions, one featuring photos and commentary from past NASIG presidents, the second focusing on NASIG history. After the conference, the presentations will be added to the NASIG website. The task force has worked closely with Mike Markwith and Cory Tucker, co-chairs of the Conference Planning Committee, and Jill Emery to plan these activities.

Process to Continuously Record NASIG History

The task force will continue its efforts to capture NASIG history at the Palm Springs conference by scheduling videotaping sessions and identifying one or more members to serve as photographers.

Recommendations to the Board

Aggressive, well-defined strategies to annually update data and history on the NASIG site are highly recommended. One possible strategy would be to expand the responsibilities of the NASIG archivist position and at the same time consider creating a committee or assistants to the archivist. The appointment of an official photographer for each conference should be considered and a basic list of photos to be taken at the conference should be developed.

Awards & Recognition Committee

Date of Report: 15 April 2010

Committee members: Aimee Algier , Chris Brady (co-chair), Carol Ficken (co-chair), Christine Freeman, Trina Holloway, Jessica Ireland, Yumin Jiang, Rita Johnson, Sofia de la Mora Dozal, Lisa Kurt
Board liaison:
Christine Stamison

June 2009

- A&R Committee met at the 2009 NASIG annual conference to discuss the committee’s responsibilities and agenda for the coming year

Summer 2009

- Rita Johnson conducted an online survey of 2009 award winners and submitted results for publication in September 2009 issue of the Newsletter
- Chris Brady and Yumin Jiang updated the A&R calendar to reflect 2010 committee
- Received the 2008 Tuttle Award report and submitted it for the September 2009 Newsletter
- Tuttle Award winner for 2009 reported that he would travel to Russia in August to begin his research project
  - Project description was submitted for the September Newsletter
  - Final report was submitted in October for publication in future issue of the Newsletter
- In celebration of NASIG’s 25th anniversary the Champion Award will be offered for the second time (the first Champion Award was presented in 2005). Documents were reviewed and updated for this award.

Fall 2009

- By collaborating with the UKSG a proposal was developed for a joint award for 2010 titled the John Merriman Joint NASIG/UKSG Award named in honor of John Merriman. The award involves a conference-swap and the purpose of the award is for people working at a practical level in e-resource management to learn and share experiences. The NASIG award recipient will attend the UKSG conference in April 2010, and the UKSG recipient of the award will attend the NASIG conference in June 2010. Materials, including an announcement, FAQ page, application form, reference form, and evaluation criteria, were developed for the award.
- Chris Brady and Yumin Jiang, web liaisons, updated the application materials to reflect information for 2010 and uploaded the new forms to the NASIG website. Information was added for the Merriman Award (new) and the special Champion Award.
- Rita Johnson, Lisa Kurt, and Christine Freeman updated the library contacts for award outreach
- Committee sent the first round of announcements in late October

January – April 2010

- After sending the final reminders of awards being offered, ranking spreadsheets were updated prior to the ranking process.
- The award deadline was January 18, 2010, which is a month earlier than previous years due to the joint NASIG/UKSG award and the UKSG conference in April. Committee co-chairs received the following number of applications for each award category prior to the deadline:
  - 11 Student Grant Award applications
  - 3 Fritz Schwartz Scholarship applications
  - 1 Horizon Award application
  - 8 Serials Specialist Award applications
  - 1 Marcia Tuttle International Grant application
  - 1 Rose Robischon Scholarship application
  - 7 John Merriman Joint NASIG/UKSG Award applications
  - 2 Champion Award applications

All applications and supporting documents were blinded by the co-chairs. An Excel spreadsheet was distributed to committee members for their use in recording scores for all awards. Chris Brady compiled the ratings. After winners were approved by the board, applicants were informed of the status of their applications and the award recipients were announced.

The 2010 award recipients are:

**Fritz Schwartz Serials Education Scholarship:**
Ivey Glendon, Florida State University

**Horizon Award:**
Jennifer Sauer, Fort Hays State University
Marcia Tuttle International Award:
Charlene Simser, Kansas State University

NASIG Conference Student Grant:
Zach Coble, University of Missouri-Columbia
Ning Han, Louisiana State University
Sarah Razer, Texas Woman’s University
Richard Rybak, Dominican University
Angela Black, Florida State University
Jessica Lewis, SUNY-University at Buffalo

John Merriman Joint NASIG/UKSG Award:
Selden Lamoureux, North Carolina State University

Champion Award:
Susan Davis, SUNY-University at Buffalo

Rose Robischon Scholarship:
Pam Cipkowski, Loyola Law Library

Serials Specialist Award:
Janet Bassett, Salem Public Library (Oregon)

Jessica Ireland and Lisa Kurt worked with award recipients to make travel arrangements.

An order for plaques and gifts, to be presented at the conference, has been placed with Brandon’s.

Any Changes or Exceptions to Budget

Exceptions were noted in the A&R Committee report for September to address the number of Student Grant Awards and estimated increased expenses for the Champion and Merriman Awards if no additional sponsorships were forthcoming.

Statistical Information

None

Actions Required by Board

None

Questions for Board

None

Recommendations for Board

As mentioned in the A&R Committee report for September, there was a lack of response to all attempts to communicate with AMBAC regarding the Mexican Award and this continued into spring. In short, as of today, it is likely there will be no Mexican Student Grant awarded this year. To ensure that the A&R Committee can establish communication channels with AMBAC, we recommend that the board appoint an individual to the committee for this purpose only.

Name of Person Submitting Report

Carol Ficken

Archivist

2009/2010

Archivist:
Sheryl Williams

Archivist-in-training:
Peter Whiting

Board liaison:
Carol Ann Borchert

Time was spent this year on sorting out the realia that has shipped from one archivist to another. I have photographs of the tee-shirts, numerous conference bags, and water bottles for the conference folders at UIU-C. I also located the artist from the 2004 conference, Fritz Schwartz Award winner Sandra Wiles, and returned the painting to her; photographs are going to UIU-C for the conference archives, where they will be placed in archival sleeves or jackets, in the appropriate folders. The remaining item is a set of disks from 1995; they cannot be read. We are still trying to track down the information on them.
Conversations with Melissa Salren, our UIU-C account representative, have concerned the confidentiality restrictions on some of our materials. There are two specific instances of correspondence that are marked “confidential.” Additionally, the conference summary that is submitted to the board is deemed confidential, and is different from the summary report as published in the Newsletter. These have not been marked as such at UIU-C. The NASIG board has determined that comments made in a public forum will not be labeled as “confidential.” It has been decided, at the recommendation of UIU-C and the concurrence of the board, that the time period for confidential files would be 30 years. A user requesting these restricted materials must complete a user application, to be approved by both the university archivist and the NASIG archivist. Restricted materials must be so designated at the time they are submitted to UIU-C.

In 2009, I had received a request for a copy of the contract with UKSG, regarding Serials E-News. It is not in the archives. As Peter and I were discussing the responsibilities of the archivist, I mentioned this to him. He said he may have it in the treasurer’s files. I would suggest that something Peter do while he is archivist is to determine what contracts from the treasurer’s files need to go to the archives, copies if not the originals. Melissa has assigned a graduate assistant with the task of “making a brief survey of the NASIG holdings to identify the presence of any legal documents or contracts. Once identified, these items will be added to the online finding aid to make their retrieval easier for users.”

Melissa has also noticed that we have many committee folders that duplicate reports and papers from the board meetings. Her recommendation is that the folders be gone through, and relabeled, plus rewriting the scope and content note. She estimates this would take approximately six hours of work by a graduate assistant, and is estimated to cost $106 for the project. I have relied on the expertise at UIU-C archives regarding organization of the materials; I would support this project.

We currently have $604.21 in our account, some of which will be used for the processing of materials to be sent this summer. Another shipment of materials probably will not happen for a couple of years, so that a full box can be sent. Other anticipated expenses would be the shipping of materials to Peter, and the purchase of folders, for approximately $80-$100.

Finally, I want to say that serving as NASIG archivist has been a most interesting and enjoyable time. I have tried to define and clarify procedures for the archivist, the NASIG board, and the membership. Although my term officially ends in June, I am willing to continue to receive materials from the 2009/10 committees until August, to complete the shipment to UIU-C. I will also complete and load the archivist manual.

Statistical information (if applicable)

None

Action(s) required by Board (if applicable)

None

Questions for Board (if applicable)

None

Recommendations to Board (if applicable)

Committees be instructed to send only electronic files, to be printed by the archivist, or copies of paper files for the archives. No media should be retained, as we cannot plan on equipment or hardware being available to read it. This includes disks, movies, slides, etc. The treasurer review through his files to determine what contracts or legal documents should go to the archives.

That the project of reorganizing the archives, eliminating duplicate materials and grouping like materials together, be undertaken by UIU-C.
Feedback on New Website

The archive listing is difficult to locate. There should be a category under “About NASIG” that links to the site archives. Additionally, a link should be included in Resources to the University of Illinois Urbana-Champaign and the NASIG page.

Submitted by

Sheryl Williams
April 29, 2010

Bylaws

May 1, 2010

Committee members: Evelyn Brass (University of Houston), David Burke (Villanova University), Pam Cipkowski (Loyola University), Deberah England (co-chair, Wright State University), Elizabeth Parang (co-chair, Pepperdine University), Linda Pitts (University of Washington), Kate Seago (University of Kentucky)

Board liaison:
Sarah Wessel

We are pleased to submit the annual report of the Bylaws Committee for 2009/2010.

The committee held its annual meeting at the NASIG annual conference in Asheville, NC. The revised (May 7, 2009) Bylaws Manual was posted to the NASIG bylaws committee workspace in the fall and further revisions were made following the first online voting on proposed bylaws amendments.

The committee submitted two amendments to the membership for consideration (see Appendix A). The first amendment concerned the voting period for election of officers. The amendment passed 162 (Yes) to 13 (No). There were 762 active members and so that means only 23% of the membership voted. The NASIG Bylaws state, “Adoption [of a proposed amendment] shall be by two-thirds majority of those voting.” As specified, the change went into effect immediately.

The second amendment concerned establishing the category of organizational member. The amendment passed 152 (Yes) to 17 (No). At that time there were 732 active members and so that means only 23% of the membership voted. This change also went into effect immediately.

In addition to changing the text of the bylaws on the NASIG website, the bylaws changes were also posted to the bylaws committee space under the link “Recent NASIG Bylaws Changes,” http://www.nasig.org/about_committees_bylaws_changes.cfm.

Respectfully submitted,

Deberah England, co-chair
Elizabeth Parang, co-chair

Appendix A

Concerning the voting period for election of officer, the NASIG Bylaws now state:

Article VII. Elections and Nominations.

Section 1. Elections.

The committee responsible for nominations and elections shall submit an election calendar for the upcoming election cycle to the Executive Board no later than sixty days after the Annual Conference. The election calendar shall state the steps and deadlines for nomination to eligible offices and officers, and members-at-large of the Executive Board, of announcements for the pending and final slate of candidates, for receiving nominations by petition, and for execution of the ballot for said election cycle. The Executive Board shall approve the calendar and report it to the membership within fifteen days after submission.
The election calendar deadlines shall be set to accommodate the following time requirements:

- Ballots for an election shall be distributed at least sixty days prior to the Annual Conference and completed ballots shall be accepted for ten working days after distribution.
- Persons seeking a nomination by petition shall be allowed at least fifteen days from the time of notice to the membership of the pending slate of candidates, to gather and submit their petitions to the committee responsible for nominations and elections.

Candidates receiving a plurality of votes cast shall be elected. In case of a tie vote, the committee responsible for nominations and elections shall decide the election by lot. Notice of those elected shall be communicated to the membership prior to the Annual Conference, with a declaration made also at the Annual Conference.

This article of the NASIG Bylaws previously stated:

Ballots for an election shall be distributed at least sixty days prior to the Annual Conference and completed ballots shall be accepted for thirty days after distribution.

Concerning the establishing of a category of organizational membership, the NASIG Bylaws now state:

Article III. Membership.

Section 1. Membership rights and responsibilities.

Active membership shall consist of individual members or organizational members who remit dues, and shall carry with it the right to vote, to hold office, and to share in the benefits afforded by the objectives of NASIG. Organizations receive three memberships and three registrations to the current year's conference, to be used by individuals in the organization, as well as the right to purchase a Vendor Exhibit table at a discounted price. Each of the three individuals within the member organization is a full member of NASIG with all rights and privileges. The organization itself is not a member and cannot vote or otherwise function in NASIG as a collective entity. Corresponding membership shall consist of individuals who are representatives of peer professional organizations, and shall carry with it the right to attend meetings and share in the benefits afforded by the objectives of NASIG. Corresponding membership does not include the right to vote or hold office.

Members shall act in accordance with the stated purposes and policies of NASIG and abstain from actions tending to injure the good name of the organization, disturb its well-being, or hamper its work. In cases where infractions occur, the Executive Board may take action as necessary.

This article of the NASIG Bylaws previously stated:

Active membership shall consist of individuals who remit dues, and shall carry with it the right to vote, to hold office, and to share in the benefits afforded by the objectives of NASIG. Corresponding membership shall consist of individuals who are representatives of peer professional organizations, and shall carry with it the right to attend meetings and share in the benefits afforded by the objectives of NASIG. Corresponding membership does not include the right to vote or hold office.

Continuing Education Committee

May 1, 2010

Kelli Getz (University of Houston), co-chair; Jill E. Grogg (University of Alabama), co-chair (NOTE: Jayne Sappington was the chair until February 2010, when she stepped down and Jill Grogg assumed her duties.)

Committee members for 2009/2010:
Clint Chamberlain (University of Texas at Arlington), 08/10; Beverly Dowdy (University of Central Oklahoma), 08/10; Lori Duggan (Indiana University), 09/11; Lei Jin (Ryerson University), 09/11; Peter Picerno (Florida International University), 08/10; Apryl Price (Texas A&M University), 08/10; Steve Shadle (University of Washington), 08/10

Board liaison:
Patrick Carr
**Continuing Activities:**
Due to the shift in committee leadership, the CEC spent the spring 2010 regrouping and conducting a brief audit of current committee activities.

Continued projects include the ongoing revision and updating of the CEC manual, including the addition of the information about the web liaison.

At the request of the board, the CEC is also working with the Program Planning Committee to submit a proposal to the board about better ways to promote the contributions of NASIG’s membership in continuing education programs and also to share the content of these contributions with the membership as a whole.

The CEC has received a proposal for the annual Mississippi State University e-resources symposium that NASIG has supported in the past, to be held in September 2010. The CEC has submitted the proposal to the Board for review.

**Completed Activities:**
Jayne and Kelli worked with the board’s Telecommunications Task Force to test Skype. It was decided that since not all institutions allowed for Skype, we will continue with our current service. However, committees are encouraged to use Skype whenever possible.

**Statistical Information (If Applicable)**
None

**Action(s) Required by Board (If Applicable)**
Review the Mississippi State University e-resources symposium proposal.

Review the Continuing Education/Program Planning Committee joint proposal, when submitted.

Questions for Board (If Applicable)
None

Recommendations to Board (If Applicable)
None

Feedback on New Website
What has been your experience in using the new NASIG website?

Positive experiences, other than the unavoidable election snafu.

What suggestions do you have for developments and improvements in the website and back-end uses?

None at this time.

What other technologies are you using in your committee communications, or what other technologies have you explored?

None at this time.

**Name of Person Submitting Report**
Jill Grogg

**Database & Directory**
Co-chair:
Bob Persing (University of Pennsylvania), 07/10

Co-chair:
Maggie Ferris (University of Delaware) 09/11

Members:
Alice Bright (Carnegie Mellon University), 07/10
Maria Collins (North Carolina State University), 09/11
Cecilia Genereux (University of Minnesota), 07/10
Tzu-Jing Kao (Multnomah County Library), 07/10
Jessica Minihan (University of Mississippi), 09/11
Board liaison:
Lisa Blackwell

Activities

Most of the committee’s work this year was routine:
- Invoicing members each month due for renewal.
- Reminding members who were invoiced the previous month, but haven’t paid.

An extra step was added this year: when a member is two months late for renewal, their name is passed on to Membership Development, who sends them a second reminder.

- Deactivating members who still haven’t renewed three months after invoicing.
- Assigning usernames and passwords to new members.
- Reactivating the records for returning members.

Many new members join in the spring, in order to register for the conference at the member rate. Our process for assigning usernames/passwords to new members depends on payment records, which are forwarded to D&D by the treasurer in batches. Often, though, new members want their usernames right away, so they can log in and register for the conference. D&D has been able to handle these requests quickly (usually the same day), but we’d like to find a better workflow. Ideally, ArcStone would assign a temporary username/password as soon as the member creates their record.

The ArcStone system is complex enough that it’s hard to share the work among the committee members. Most of the work falls to the co-chairs. Despite good intentions, no progress was made this year on alleviating this situation.

Membership

*The following statistics are derived from ArcStone.*

Total Active members: 754
Corresponding members: 5

In the last four months:
- Deactivated members (chosen not to renew): 93
- New members: 39
- Pending new members (applied online but not paid): 15

Total unpaid invoiced members:
- Unpaid invoiced members 4/1-4/30/2010: 31
- Unpaid invoiced members 3/1/-4/1/2010: 29
*Unpaid invoiced members 2/1-3/1/2010: 35
*These members have been reminded and must make payment by 5/8/2010 to avoid deactivation.

Action Items

A major action item in the next few months will be the implementation of the “organizational member” category, approved in the recent bylaws revision. The bylaws text is vague (presumably intentionally) about how this is to work. D&D plans to give some recommendations to the board soon.

**Continuing Action Items:**
- Document committee procedures and post to committee space.
- Create documentation and saved search strategies for standard reports.
- Continue database records cleanup.

Member US State Affiliations
5/1/2010

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Kentucky       11
Louisiana      15
Maine          0
Maryland       19
Massachusetts  33
Michigan       16
Minnesota      10
Mississippi    12
Missouri       9
Montana        1
Nebraska       5
Nevada         6
New Hampshire  2
New Jersey     15
New Mexico     3
New York       52
North Carolina 38
North Dakota   0
Ohio           27
Oklahoma       6
Oregon         7
Pennsylvania   38
Rhode Island   4
South Carolina 10
Tennessee      12
Texas          46
Utah           7
Vermont        4
Virginia       11
Washington     15
West Virginia  0
Wisconsin      9
Wyoming        4

Jamaica       1
Mexico         1
UK             10
Trinidad & Tobago 1

Notes

- Country designations come from addresses supplied by members. So members working for the same organization may be listed in different countries, depending on where they choose to get their mail.
- The two members from Trinidad and Jamaica actually work the same institution, the University of the West Indies.
- The number of countries represented has dropped noticeably in the past few years. For instance we no longer have any active members from most European countries.

Submitted by

Bob Persing and Maggie Ferris
Database & Directory Committee

Electronic Communications

May 1, 2010

Nancy Beals, co-chair (Wayne State University)
Beth Ashmore, co-chair (Samford University)

Members: Jennifer Edwards (MIT), Tonia Graves (Old Dominion University), Tim Hagan (Northwestern University), Wendy Robertson (University of Iowa), Marsha Seamans (University of Kentucky), Char Simser (Kansas State University), June Yang (University of Maryland Baltimore County)

Board liaison:
Bob Boissy

Continuing/New Activities

Listserv:
The committee continues to maintain listservs and forwarding addresses for NASIG committees. To address some concerns that were expressed on the
NASIG discussion forum regarding the effectiveness of both NASIG official communication as well as forums for discussion among NASIG members and the general serials community, the committee has created a communication preferences survey that has been sent to the active membership to determine which communications channels would be most effective in meeting the needs of NASIG members. The survey deadline is April 30, 2010, and the results will be reviewed by the committee and the board in May 2010 and shared with the rest of the membership via the website and possibly at the 2010 conference in June if there is an appropriate venue.

Website Activities:
Tim H. and Tonia G. continue to maintain the NASIG jobs blog at (http://jobs.nasig.org) and Wendy R. and Char S. continue to maintain the NASIG blog at (http://nasig.wordpress.com/). During the past year we have instituted the policy of posting all blast messages sent to the membership on the NASIG blog as well as on the What’s New column of the homepage in an attempt to make sure that everyone is receiving the necessary information regardless of which location/format they prefer (e.g. visiting the homepage, visiting or RSS feeding the blog or receiving the membership emails).

Char S. and Beth A. have also worked with the 25th anniversary task force to determine the best way to assist them in their planning for 25th anniversary activities and documentation of those activities on the website. We have slightly reorganized the history section of the NASIG website to hopefully accommodate a model of on-going online record keeping for information such as past board and committee rosters and the NASIG chronology. We also passed on to the task force the committee’s proposal regarding a policy and procedures for archiving conference photos, using both Flickr and the ArcStone photo galleries.

The committee also assisted the Nominations & Elections Committee in preparing for and conducting the board elections which, unfortunately, had to be conducted twice due to a malfunction with original ArcStone survey. The official election was conducted using NASIG’s SurveyMonkey account with extra measures taken to increase the security of the voting.

The committee has also continued to respond for requests for assistances from other committees, board members and the membership in whatever way necessary including updating websites and forms. We continue to revise the ECC manual wiki at http://nasigeccmanual.pbworks.com/. Any issues that could not be resolved by the committee have been forwarded to Buddy Pennington, our ArcStone liaison, and have been addressed with their help.

ECC continues to develop the training modules that were initially started. The module for training the chairs that will be given at the June 2010 conference is complete. Modules for ongoing training for members via the wiki and for ECC Committee members are still in development.

Completed Activities
Many completed activities are included in the above section.

Activities That Support the NASIG Strategic Plan
The committee’s activities this year have addressed two of the objective/action items from the most recent strategic planning document update.

Item 1: Expand 3 existing venues for member networking opportunities / Create training on use of forums

The new ECC wiki includes information on the discussion forums in the “Members Guide to NASIG Communication” (http://nasigeccmanual.pbworks.com/A-Member%27s-Guide-to-NASIG-Communication), but due to the fact that new forums must be created through ArcStone and that discussion forum response has not been overwhelming, the committee is hoping that the communication survey will provide some
guidance on how members would prefer to have an electronic networking venue be created.

**Item 2:** Implement Technology RFP / ECC should survey committees regarding communication needs

The aforementioned communication technologies survey should hopefully give us an idea of what committees and the membership at large would find useful and what they would like to see changed in regards to the new Arcstone website, the committee and board listservs and the retiring of NASIG-L. The Program Planning Committee in particular has already provided feedback on the kind of project management solution that they would like to see implemented and while we have not been able to implement this solution are hope is to do so in the near future.

**Statistical Information**

**Website Statistics (May 1, 2009 – April 29, 2010):**

- Average hits on the site per month: 141,955
- Average page views per month: 33,401
- Average number of visits per month: 7,362
- Average unique visitors per month: 3,231

**List Statistics as of 4/29/10:**

- 26 committee, board and taskforce listservs
- 36 NASIG.org forwarded email addresses

The Jobs blog contains 606 posts and 129 of those were posted from May 2009 to April 2010.

**Action(S) Required by Board**

None at this time.

**Questions for Board**

None at this time.

**Recommendations to Board**

None at this time.

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Submitted by

Nancy Beals and Beth Ashmore

**Library School Outreach**

**April 2010**

Committee members: Kara Killough, Serials Solutions (co-chair); Marcella Lesher, St. Mary’s University of San Antonio (co-chair); Eugenia Beh, University of Texas at Austin; Kristen Blake, North Carolina State University; Janie Branham, Southeastern Louisiana University; Carol Green, University of Southern Mississippi; Sarah Newell, North Carolina State University

Board liaison:
Virginia Taffurelli

**Continuing Activities**

The committee continues to recruit new ambassadors through announcements in the *NASIG Newsletter* and through personal contact at the NASIG annual meeting. The committee will focus on more face-to-face contact with NASIG members to let them know about the Ambassadors Program. An informal discussion group has been proposed for the June conference to provide information to attendees interested in outreach to library schools and to provide a common time and place for ambassadors and committee members to meet.

We will also be looking at the relationship between schools with ambassadors and the number of applicants applying for awards from those schools. Basic guidelines for the relationship between LSOC members and their assigned ambassadors have been established and posted to the website. Committee members are to contact ambassadors a minimum of twice a year to remind them that they will be asked to make sure that their schools know about the awards program. Contact should be made in September and April. The April contact will be to verify continuation in the program and check to see if the ambassador will be attending the NASIG conference. Ambassadors should
also be in contact with members of the Awards & Recognition Committee to help increase visibility.

**Completed Activities**

Ambassadors are assigned to the following universities:

<table>
<thead>
<tr>
<th>Ambassadors:</th>
<th>Schools:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carol Green</td>
<td>University of Southern Mississippi</td>
</tr>
<tr>
<td>Emma Cryer</td>
<td>University of North Carolina, Chapel Hill</td>
</tr>
<tr>
<td>Eugenia Beh</td>
<td>University of Texas, Austin</td>
</tr>
<tr>
<td>Joseph Hinger</td>
<td>St. John’s University</td>
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<tr>
<td>Joseph Hinger</td>
<td>Queens College</td>
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<tr>
<td>Cynthia Porter</td>
<td>University of Arizona</td>
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<tr>
<td>Alita Pierson</td>
<td>University of Washington</td>
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<tr>
<td>Carole McEwan</td>
<td>San Jose State University</td>
</tr>
<tr>
<td>Angela Dresselhaus</td>
<td>Indiana University</td>
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<tr>
<td>Eve Davis</td>
<td>Kent State</td>
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<tr>
<td>Linda Smith Griffin</td>
<td>Louisiana State University</td>
</tr>
<tr>
<td>Brenda Battleson</td>
<td>SUNY-Buffalo</td>
</tr>
<tr>
<td>Sarah Sutton</td>
<td>Texas Woman’s University</td>
</tr>
<tr>
<td>Sarah Haight</td>
<td>University of North Texas</td>
</tr>
</tbody>
</table>

The LSOC page has been updated to reflect current activities. A page has also been added which provides information to LSOC ambassadors and potential ambassadors.

A committee manual has been created which brings together pertinent information regarding committee activities and duties for the chair and co-chair.

**Statistical Information**

There are 14 schools with ambassadors. Information regarding relationship between award applicants and the schools with ambassadors will be reported in the mid-year report.

**Questions/Recommendations for the Board**

None at this time.

**Submitted by**

Kara Killough and Marcella Lesher (Co-chairs, LSOC)

**Membership Development**

**May 2010**

Alice Rhoades, vice chair 2008/09, chair 2009/10 (Rice University), Jenni Wilson, vice chair 2009/10 (Alexander Street Press)

Members: Janet Arcand (Iowa State University), Abigail Bordeaux (Harvard University), Sarah Lin (ReedSmithLLP), Jo McClamroch (Indiana University), Stuart Silcox (Swets Information Services), Vicki Stanton (University of North Florida), Sarah Tusa (Lamar University), Jenna Venker Weidenbenner (The Career Center, UIUC)

Consultant: October Ivins (Ivins eContent Solutions)

Board liaison:
Patrick Carr (East Carolina University)

**Activities since last report on September 2009**

- Vendor member solicitation project:
  - Completed compiling mailing list & checking addresses & emails
  - Printed letters and shipped to NASIG president for signature and mailing
  - Drafted and sent out follow-up emails one month after print mailing; compiled responses
- Renewal reminders:
  - Regularly sent out email reminders to nonrenewing members (approximately 2 months after expiration) based on spreadsheets received from D&D Committee
  - Compiled feedback on responses
- Worked with ECC to revise online membership forms & brochures
- Answered various questions about organizational membership
- Working on the Membership Development Committee Guidelines
Continued to monitor NASIG blogs for items of MDC interest (Abigail Bordeaux)

Summary of Activities for remainder of Year (2009/10)

- Revised and redesigned NASIG brochure; printed final versions and distributed to secretary and others as appropriate, as well as at regional & national meetings
- Printed Spanish & French language versions of NASIG brochure
- With Bylaws Committee, drafted proposal for change to membership section of NASIG Bylaws to include organizational membership
- Created online survey for NASIG members to solicit information on why people do or do not choose to renew
- Updated committee’s annual statistics with new data obtained from D&D
- Appointed committee web liaison (Janet Arcand)
- Prepared 2009/10 budget and submitted to NASIG treasurer
- Answered member questions forwarded to committee

Any Changes or Exceptions to the Budget

We did wind up doing a print mailing for the membership solicitation project, but stationery costs were not as high as originally budgeted. We also did not print as many French and Spanish brochures as we had originally estimated. All costs for that mailing, as well as the NASIG brochures, should have been submitted by now.

Recommendations to Board (If Applicable)

Membership renewals: I am still getting a lot of responses to the renewal reminders MDC sends from members saying they have already renewed and who are (sometimes) upset that something has happened to their renewal. I know D&D is using a lag time (ca. 2 months) between when a member expires and when they send us their name, but perhaps this should be extended a little?

Respectfully submitted by

Alice Rhoades and Jenni Wilson

Nominations & Elections

May 1, 2010 (Final/Corrected 5/5/10)

Chair:
June Garner (Mississippi State University), 08/10

Vice Chair:
Eleanor Cook (East Carolina University), 09/11

Members:
Norene Allen (Swets Information Services), 08/10
Joe Badics (Eastern Michigan University), 08/10
Ann Ercelawn (Vanderbilt University), 09/11
Rene Erlandson (University of Nebraska Omaha), 09/11
Betty Landesman (National Institutes of Health), 08/10
Meg Mering (University of Nebraska Lincoln), 09/11
Alison Roth (YBP Library Services), 08/10
Jacquie Samples (North Carolina State University), 09/11
Joyce Tenney (University of Maryland, Baltimore County), 09/11

Board Liaison:
Jill Emery (University of Texas at Austin)

2009/2010 Activities That Support the NASIG Strategic Plan

Nomination and Election Process:

July 2009: A call for nominations for the 2010 election went out to active NASIG members on July 13 via an email blast. An announcement was also posted on the “What’s New” portion of the NASIG web site. Note: a call for nominations, in paper form, was also distributed at the NASIG conference in June as part of the conference packet. Email blasts were sent as reminders about nominations through October 2009. Nominations were taken for vice president/president-
elect and three positions for member-at-large. All nominations were due by October 12, 2009.

**August 2009:** N&E Committee received board support to ask nominees to submit a head shot/photo as part of their profile packet. This was suggested as a voluntary submission. (Note: all candidates submitted photos this year.) Relevant nominee profile documents were revised to reflect this addition to the profile packets.

We submitted a summary of the brainstorming session held during the annual conference to the NASIG online forum. NASIG members were asked to share their comments and concerns on 1) the type of information and structure presented in the nominee profile packets, 2) the pros and cons of an open election process versus a vetting process, 3) whether or not “petition candidate” should be delineated on the ballot, and 4) should the call for petition candidates be made earlier in the election cycle. The initial email blast announcing the forum discussion was sent to members on August 6.

We received board permission to pursue amending the bylaws to change the election voting period from 30 days to 10 working days as a result of online voting. We worked with the Bylaws Committee to write the amendment and posted the proposal for the required 30 days review for Bylaw changes. Implementation of this amended voting period, if passed, would be effective with the 2010 election. An email blast announcing the survey/vote was distributed to active members in October. This Bylaws change was approved by the membership. The amendment passed 162 (Yes) to 13 (No). There were 762 active members, therefore 23% of the membership voted.

Based on the survey results, the N&E Committee also decided to pursue the process of amending the NASIG bylaws to modify the vetting and election process. We planned the timeline to include writing the amendment in conjunction with the Bylaws Committee with voting to be held before the end of 2009. Implementation, if passed, would have started with the 2011 election. The modification in question centers on discussions held during the brainstorming session at the June 2009 annual conference. The amendments proposed would allow members to vote on their preference of 1) keep the current vetting and petition process as it now exists; 2) do away with vetting completely and institute an open election where all nominees stand for election; 3) institute a hybrid system where VP/PE and treasurer nominees would be vetted while the secretary and member-at-large nominees would go through an open election. Work was begun on drafting the amendments and the election cycle calendars associated with each option. However, as the committee’s work increased to meet its obligations for the 2010 election, time became short and these proposed amendments were set aside. This issue needs to be taken back up and put to the membership to decide. [Goal for coming year]

**September 2009:** We received permission from the board to develop a website listing terms of past officers. This was started but never completed. [Goal for coming year]

We asked the board for interpretation on when dues should be renewed in order to meet nominee requirements. Board response: “When starting the vetting process, all potential candidates’ membership status should be checked to make sure the nomination is for a member in good standing. If not in good standing, when the nominee is contacted and told about their nomination, the person should be told if they’re willing to run, they need to become a member in good standing immediately. At the point of formulating the ballot, the candidate’s membership status should be checked again and any person who is not a member in good standing should be told to renew immediately or not get slated on the ballot (allow 2 weeks for the renewal to happen). Nominees are a "member in good standing" as long as their dues do not expire before the actual election takes place. If a nominee’s dues expire after the election and they are elected, then he/she will need to renew at that time.” [Note: During the vetting period, any member in good standing should be allowed to renew when their cycle normally comes due, and they do not need to try to renew early.]
We received permission from the board to survey the membership regarding their preferences on the mechanism used in evaluating nominees during the election process. A survey was drafted and revised in conjunction with the Evaluation & Assessment Committee. The survey asked members to indicate their preference of 1) standardized profile, 2) resume-based profile, or 3) a hybrid system where nominees would submit a resume for the vetting process and those who are slated would then submit a standardized profile. The survey was announced via email blast on September 28 (reminder blast sent October 9) with a deadline of October 13. The outcome: 118 responses were received; 36% (43) voted for the standardized profile; 15% (18) voted for the resume-based profile; 48% (57) voted for the hybrid method. Results were announced to the membership via email blast on October 14. All relevant profile-related documents were updated. All nominees were notified that, if they were slated, they would need to submit two types of profile documents, i.e., the “hybrid” system.

As the committee worked to revise the standardized and resume-based profile forms, the issue of references as part of the vetting process was discussed. Committee members decided to allow nominees to submit the names of three OR four references. Two of the references must be NASIG related and be able to speak toward the nominee’s accomplishments in NASIG. The two remaining references may be from non-NASIG venues including work-related references (whether from a library or commercial source).

All nomination-related forms were revised to read that nominees would be contacted by phone in January as to status (slated or not slated). Final confirmation would be sent via e-mail. The chair and vice chair made phone contacts with email confirmations sent by committee members.

We set up nomination and vetting files in Google Docs. A secure login and password have been created so that all committee members can access this. Committee members can enter nominee rating scores in appropriate files.

A PBwiki site was also established but snafus were encountered. Although the wiki site still exists, the committee is not using it anymore and all documents have been moved to Google Docs or the N&E web space on the NASIG site. [Goal for coming year: take down the wiki]

October 2009: The nomination deadline was October 12. We worked with the NASIG treasurer to ascertain that all nominees were active members. We received 18 nominations for vice president/president-elect (17 unique names) and a total of 32 nominations for MAL (25 unique names). We contacted nominees and ascertained their interest in accepting nomination.

The committee held a conference call on October 19. Committee members were assigned individual nominees to contact and ascertain their willingness to accept nomination. Nominees were told of upcoming deadlines and the information to include in their profile packets. Deadline to accept/decline nomination was October 27.

Due to so few members accepting nomination for VP/PE, the N&E members drafted a list of 30 additional names. The committee narrowed the list to the top seven and contacted these individuals to consider standing for VP/PE. This process was completed October 23-27. One additional candidate was garnered from this effort. In the end, 15 people agreed to stand for MAL nomination and 3 agreed for VP/PE.

November 2009: The deadline to submit resume-based profile packets was November 16. All relevant documents and templates necessary to complete the profile packets were available on the NASIG website. Documents were also sent via email to each nominee who accepted nomination.

We used MeetingWizard to schedule the December conference call.

We actually received nomination packets from 11 MAL nominees and 3 VP/PE nominees by the November 16 deadline. Four MAL nominees withdrew from the...
process prior to submitting their packets. Final confirmation from those nominees who did not submit packets was made by the respective committee member. The chair confirmed receipt of packets individually with each nominee via email. Messages were copied to the committee member who contacted the nominee. Packets were posted on the Google Docs committee space. Committee members evaluated nominees using a committee evaluation form. Committee members entered their ratings into the “ratings” spreadsheet via Google Docs.

December 2009: The committee members completed nominee ratings and entered their scores into Google Docs. The vice chair led the conference call where opinions about each of the nominees were shared. The committee decided to check references for the nominees who agreed to be slated.

The vice chair assigned each committee member specific references to contact. Committee members sent reports from references to the vice chair.

January 2010: Reference checks were completed by January 11. A conference call was held to discuss references and to set the final slate. The chair and vice chair notified the candidates by phone of their status (slated vs. not slated).

The slate was sent to the board as a courtesy prior to the midwinter board meeting. Each slated candidate was contacted by a committee member via e-mail to confirm their status and to alert the candidates of the next deadline. The slate was announced to the membership on January 27 via email blast and a posting on “What’s New.”

February 2010: The call for petition candidates was made via email blast on February 2 and a posting on “What’s New.” The chair and vice chair began working with ECC (Beth Ashmore) to create the ballot. N&E committee members agreed that the ballot would not denote petition candidates.

Slated candidates had until February 10 to complete the standardized profile. Candidates who were nominated for both MAL and VP were allowed to revise their position statement so that the final office could be addressed more completely in the statement. The vice chair worked with Beth Ashmore (ECC) to load the profile packets and photos to the voting section of the NASIG website. The committee reviewed and tested a draft of the ballot and viewed candidate documentation online via a private space on the NASIG website. Each candidate was sent a link so that they could review their documents online. After a few small revisions (correcting typos, etc., and loading the correct version of a position statement), all documents and the ballot were ready to “go live.”

Documentation regarding petition candidates was posted on the Elections Process page of the NASIG website. The petition candidate profile form was updated to reflect the revised forms used during the nomination phase and to include a mention of the voluntary headshot. The deadline to receive petition candidate documentation was midnight on February 18. No petition candidates were received this year.

Balloting:

February 2010: Online voting was opened on February 22. Deadline for voting was March 5. An announcement was sent via email blast to the NASIG membership and posted on “What’s New.”

March 2010: Technical problems were encountered on March 8 when the chair and vice chair attempted to view the election results. We could see a list of names of who voted, but the actual voting results were not recorded in either an aggregate or an individual form. We contacted Beth Ashmore, ECC chair, and she verified the same results. Buddy Pennington, ArcStone Liaison, was consulted. Via his contact at ArcStone it was determined that the link between the ballot “question” and response was broken. The data could probably be retrieved but the results may not be reliable. There would be a programming fee charged to NASIG as well. ArcStone recommended either starting
over with a clean ballot and running the election again or pay to have the data dug out. Jill consulted with the board and decided that the election should be run again. Bylaws state that the election must be completed 60 days prior to the conference. Running the election again was the preferred solution compared to waiting for ArcStone to dig out the data. Appropriate email blasts were distributed explaining the problem and solution.

Procedures will need to be written to handle technical difficulties for future elections. Procedures also need to be clarified as to how the ballot should be created (ballot is created by ECC). N&E needs to incorporate a check process into the voting process to ensure that votes are indeed being captured. [Goals for the coming year]

N&E co-chairs in conjunction with the board decided to use SurveyMonkey for the new ballot. Beth Ashmore of ECC set up the ballot in SM. The N&E Committee members tested the new ballot and results were retrieved. The proper levels of security were set up: 1) members must login to NASIG, 2) enter URL for the SM ballot, 3) enter special ballot password and enter their e-mail address, 4) vote. E-mail addresses were only to be used to weed out possible duplicate votes and votes from non-members. The election reopened on Tuesday morning March 16 with the deadline of midnight on Monday March 29. An Email blast was sent out along with an announcement on "What's New."

Election Results:

March-April 2010: Election results were compiled/viewed in SurveyMonkey by the chair and vice chair. They confirmed with Beth A. that there were no duplicate votes cast nor were there any votes cast by people who are not active members of NASIG. The SurveyMonkey aggregate tallies were downloaded and stored in a secure place for the designated period of time after the election in case any election results were contested. The chair contacted candidates by phone, notifying them of the election results. The vice chair followed up via email to each candidate confirming the results. After each candidate was contacted privately, the N&E vice chair notified the NASIG president of the election results. NASIG members were notified of the results via an email blast and a “What’s New” posting on April 1. The following members were elected:

**Vice President/President-Elect:**
Steve Shadle

**Members-at-Large:**
Clint Chamberlain
Buddy Pennington
Jenni Wilson

**Any Changes or Exceptions to the Budget**

With online voting in place and online document sharing, the only costs incurred by the committee were the conference calls held during the year.

**Statistical Information**

Eighty (80) nominations for 72 individuals were submitted, (this included nominations solicited by the N&E Committee to broaden the pool for the VP/PE position with some individuals receiving multiple nominations and some nominated for more than one position).

- 32 nominations for 25 individuals - Member-at-Large
- 48 nominations for 47 individuals - Vice President/President Elect

Eighteen (18) candidates accepted the review process. In the end, 16 candidates actually submitted their profile documents by the deadline, one candidate was not slated and 4 people withdrew their names before the election. The final slate consisted of:

- 3 slated for Vice President/President Elect
- 8 slated for three Member-at-Large positions
A total of 235 members out of 712 active members voted in the second and final election, which represents 33% of the members.

Questions for Board

None, except feedback on this annual report and goals for the coming year

Recommendations to Board (and Goals for the Upcoming Year)

- Officially decide whether or not to have open elections
- Establish formal contingency plans to handle technical difficulties that may arise with the online voting process
- Develop a list of past officers and their respective terms
- Devise a method to ensure that individual voting results are anonymous
- Move documentation to a secure location and close out the PBwiki

Feedback on New Website

What have been your experiences in using the new NASIG website?

A lot of frustration, basically. From a back-end point of view, that is. The public interface is OK, although it has quirks also. The election failure was obviously an example. It does not seem we are getting our money's worth from ArcStone.

What suggestions do you have for developments and improvements in the website and back-end uses?

This is a complex question - seems like NASIG needs to look for a different provider, although since so much work was poured into the new site, we probably need to use it long enough to get some return on the investment before moving on.

What other technologies are you using in your committee communications, or what other technologies have you explored?

We have successfully used Meeting Wizard (free) to set-up conference calls and we are using Google Docs (free) for nominee ranking and document development and storage. Both of these applications have been very helpful. We also used SurveyMonkey (free) to re-run the election.

In closing, the chair would like to thank the vice chair and committee members for all their time and hard work. Members spent extra time evaluating profile packets, working with Google Docs, soliciting nominations for VP/PE, and testing online ballots. Special thanks to Jill Emery, board liaison, and Beth Ashmore, ECC chair, for their guidance and diligent work during the technical problems with the online ballot. Great job everyone!

June Garner, Chair
Eleanor Cook, Co-Chair

Newsletter

May 3, 2010

Newsletter Editorial Board:
Kurt Blythe, columns editor (UNC-Chapel Hill)
Susan Davis, Profiles editor (University at Buffalo)
Angela Dresselhaus, editor-in-training (Utah State University)
Jennifer Duncan, blog editor (Utah State University)
Julie Kane, calendar/conference editor (Sweet Briar College)
Kate B. Moore (Indiana University Southeast)
Kathryn Wesley, editor-in-chief (Clemson University)
Naomi K. Young, submissions editor (University of Florida)

Board liaison:
Steve Kelley
Activities 2009/10

Production schedule:

September 2009 issue (24:3)
Blog postings completed – August 17-September 18
Newsflash sent September 18
Conference issue; included the announcement of the NASIG/ASA collaboration.

December 2009 issue (24:4)
Blog postings completed December 9-18
Newsflash sent December 18
This issue included announcements on awards and the board’s intention to keep conference rates comparable to last year if possible; also an article on the new NASIG/ALPSP collaboration, two announcements from ALPSP, and one from ASA on their upcoming conference program.

March 2010 issue (25:1)
Blog postings completed – January 5-March 29
Newsflash sent March 30
Highlights included the slate for the 2010 election, 2010 award winners, and announcements on the passage of bylaws changes for organizational membership and voting period.

May 2010 issue (25:2)
Wrap up of the blog edition is planned for late May.

PDF Catch Up Project:

Progress was slow on this project through summer-fall of 2009, but good through spring 2010. Angela, with input from Kathryn, developed a new design for the PDF edition incorporating the new Newsletter logo. The new design was introduced with the December 2008 issue. Angela created a template and a style guide that have greatly facilitated production. March 2009 has been uploaded to the website and linked to the Newsletter page, May 2009 is ready to upload and link, and September 2009 and December 2009 are almost ready for proofing. We anticipate completing the March 2010 issue by the end of this month. Angela and Kate both worked very hard on this project.

Google Group Site:

Angela set up a Google Groups site to use as a collaborative space for documents and templates. It’s working very well for us.

Other Activities:

- “What’s New” items posted throughout the year, including:
  - Board minutes available
  - Institutional membership discussion forum
  - Administrative Support Task Force suspended
  - Translators Resource Team retired
  - Election technical glitch
  - Recurring calls for columns content (Kurt)
  - Calls for Newsletter conference reporters (Julie)
  - Call for “Other Serials & E-Resources News” reports (Naomi)
  - NASIG/ASA collaboration
  - NASIG/ALPSP collaboration
  - NISO Webinars for October, November, and December

- Posted an item to the Newsletter blog from the board expressing concern for members in the Los Angeles area during the wildfire

- Per NASIG/ASA collaboration agreement, sent items to Sarah Durrant for ASA News:
  - Announcement of the agreement, edited to present the ASA viewpoint
  - PPC call for proposals

- Per Sarah’s request, notified her when the September issue of the blog edition was completed

- Asked publicist to send a copy of PPC’s call for proposals to ALCTS Newsletter Online

- Added ASA and ALPSP to the Newsletter blog’s sidebar (Jennifer)

- Sent calendar items to ECC throughout the year, including ASA, ALPSP, and NISO events (Kathryn and Julie)

- Contacted Jessica Broom (designer) with a question about the Newsletter logo, which she tweaked at no charge (Kathryn and Angela)
Updated links on the committee annual reports page of the website (Kathryn)
Updated links on the Executive Board minutes page (Kathryn and Angela)
A new manual is in development and should be completed by the end of May

Personnel Updates:

Sharon Heminger retired as PDF editor with the completion of the Sept. 2008 issue. Angela was credited as PDF editor on the December 2008 and March 2009 issues while design decisions were worked out. Kate Moore joined the Newsletter as the new PDF editor this spring and is credited in the May 2009 PDF. Angela trained Kate.

Lillian DeBlois retired as conference/calendar editor with the completion of the September 2009 conference issue. Julie Kane joined as the new conference/calendar editor this spring. Kathryn trained Julie.

Both Sharon and Lillian offered assistance to their replacements and Lillian left detailed documentation. Many thanks to both of them. We are pleased to welcome Kate and Julie to the Newsletter.

We still need a new copy editor and plan to have a new person in place sometime this month.

Activities That Support the Strategic Plan

Collaborative activities noted above, including “What’s New” announcements, calendar items, and Newsletter articles on and links to ASA, ALPSP, and NISO events support the strategic goal of enhancing external communication with related professional communities.

Budget

No budget was requested this year.

Recommendation to Board

Encourage board liaisons next year to remind their committees to submit items on their significant activities to the Newsletter.

Name of Person Submitting Report

Kathryn Wesley

Program Planning

The main business for the 2009/2010 year for the Program Planning Committee was to develop the program for the 2010 conference.

Vision Speakers

Two individual vision speakers and a closing panel were selected through discussions among the PPC and board. We have a diverse array of vision topics and presenters, including Eric Miller, Kent Anderson, and a panel comprised of Jonathan Blackburn (OCLC), Neil Block (III), Brendan Gallagher (ByWater Solutions), Robert McDonald (Kuali OLE/Indiana University). See the program for more information about these sessions.

Strategy and Tactics Sessions

The strategy and tactics sessions were filled through two calls for proposals and ideas. A total of 70 proposals were received; 41 from the first call and 29 from the second call. In committee deliberation, PPC made the decision not to combine programs on similar topics, as was common in the past, but rather to select the strongest proposal. The final slate consists of 11 strategy and 17 tactics sessions with 47 speakers.

Preconference

One preconference is slated for this year’s conference, focusing on Resource Description and Access (RDA). The preconference will be split between the afternoon of Wednesday, June 2, and the morning of Thursday, June 3, affording budget-conscious travelers the opportunity
to arrive the morning of the preconference instead of the night before. The preconference is currently at capacity, but anyone interested in being added to a waiting list should contact Jennifer Arnold at registrar@nasig.org.

Posters

In response to the call for proposals, 5 poster proposals were received. A subcommittee of Michael Arthur, Karen Davidson, and Sandy Hurd is currently finalizing poster sessions; stay tuned to the program for a complete list of poster sessions. Posters will be available 9 a.m. – 5 p.m. on Saturday, June 5, with presenters available to discuss their posters during the afternoon break.

Discussion Groups and User Groups

In response to the call for proposals, 12 proposals for discussion groups and user groups were received. A subcommittee of Meg Mering and Danielle Williams is currently finalizing user group and discussion group sessions with facilitators; stay tuned to the program for a complete list of discussion groups and user groups. Please note the discussion and user groups have been combined into a single session on Saturday, June 5 at 3:30 p.m.

Schedule

Another responsibility of PPC is setting the daily schedule for conference events. Again this year, the start time for official events is 9 a.m., with the Friday business meeting and the Saturday committee meetings occupying no-conflict times. In response to the very small number of proposals for Sunday morning user groups, PPC has merged the discussion groups and user groups in a Saturday time slot, enabling us to close the conference 45 minutes earlier than originally planned. We hope this change will give more attendees with afternoon flights an opportunity to see the closing panel.

Other Activities

PPC had a number of other activities this year:

- Considered the report from Evaluation & Assessment from the 2009 conference in developing the schedule and program slate
- Participated in the selection of the 2010 conference theme
- Updated the PPC manual

Current Activities

- Contacted speakers with final reminders
- Handout coordinator Michael Hanson will be posting presentations and support materials to the NASIG website and loading this information to the conference flash drives. Presenters will have the opportunity to update materials up to and following the conference
- Discussion group/user group coordinators Meg Mering and Danielle Williams are confirming with facilitators
- Poster session coordinators Michael Arthur, Karen Davidson, and Sandy Hurd are confirming with poster session presenters

Acknowledgments

We would like to thank all our committee members (Michael Arthur, Adam Chesler, Rubye Cross, Karen Davidson, Cris Ferguson, Michael Hanson, Jared Howland, Sandy Hurd, Chandra Jackson, Meg Mering, Jean Sibley, Danielle Williams, and Paoshan Yue) for their hard work to bring together a program we are excited to present to the NASIG membership. Steve Kelley was invaluable as our board liaison, and we appreciate his efforts to keep us all moving forward.

Respectfully submitted by

Morag Boyd and Anne Mitchell
May 5, 2010
Conference Proceedings

2009/2010 Annual Report

April 2010

Committee members: Allyson Zellner, EBSCO; Lori Terrill, University of Wyoming; Joseph Thomas, East Carolina University (new co-editor for 2010-2011)

Board liaison:
Virginia Taffurelli

Activities

The 2009 Proceedings are comprised of thirty-three individual papers covering all preconference, vision, strategy, and tactics sessions presented at the conference. A brief schedule regarding the editing of the 2009 papers is provided below:

- 2009 conference reports were due to the editors on July 17, 2009. The editors provided extensions to a few authors. One recorder did not supply a paper after repeated reminders. The reporter for the NASIG Newsletter who wrote a report on that session was contacted and asked to expand the paper for the Proceedings. She agreed. Additionally, approximately six weeks after the conference the editors learned that a recorder was expected for one of the vision sessions, although this was not indicated to the editors beforehand. A volunteer recorder was found who was willing to write a paper for the session using a poor quality audio recording.
- The editors used Google Docs to edit the papers and prepare them for Taylor & Francis.
- The edited papers were uploaded to Taylor & Francis’ CATS online production system in January 2010.
- The proofs were reviewed by the editors in early March 2010.
- The Proceedings were published online and in print by Taylor & Francis in April 2010 as volume 58 of the Serials Librarian. PDFs of the Proceedings were sent to the Electronic Communications Committee and have been posted on the NASIG website.

A couple of authors expressed the desire to retain copyright to their papers. After discussions with Taylor & Francis and the NASIG board, these authors were given the option to sign a form retaining their copyright, but allowing for publication in the Serials Librarian. Permission was requested to post the papers to the NASIG website.

The complimentary copies list was compiled by the editors and submitted to Taylor & Francis in March 2010.

The editors have completed a major revision of the Proceedings Editors’ Manual.

Joseph Thomas from East Carolina University has been selected as the new Proceedings editor for the 2010/2011 term. He will be replacing Allyson Zellner, who rotates off prior to the 2010 conference. The editors have sent out a call for recorders for the 2010 conference and will be reviewing applications and making assignments in late April/early May.

Statistical Information

None

Action(s) Required by Board

None

Questions for Board

None

Recommendations to Board

None

Names of Persons Submitting Report

Lori Terrill
Allyson Zellner
Joseph Thomas
Publications and Public Relations

April 2010

Chair:
Kathryn Johns-Masten (SUNY Oswego)

Co-chair:
William Joseph Thomas (East Carolina University)

Members: Betsy Appleton (George Mason University), Susan Banoun (University of Cincinnati), Marilyn Carney (Wake Tech), Sandy Folsom (Central Michigan University), Nancy Olsen (Sage Publications)

Board liaison:
Bob Boissy

Narrative of Activities

Continuing activities:
Because the duties of the NASIG publicist have now been shifted to our committee, we have also appointed a publicist-in-training to serve as a backup to the publicist while learning more about the publicist’s activities. We hope to continue developing new venues for publicity in order to raise awareness of the organization and relevant events, for example, recent posts on the NASIG Facebook page. We have also begun updating the list of listservs and other contacts for publicity.

As part of our charge to proactively encourage publication of serials-related literature, we send out solicitations for new NASIGuides. Among ideas for new guides are these topics: pricing models, claiming workflows, FRBR implications for serials, and electronic resources workflow, but we are also willing to consider suggestions for appropriate new topics. We have recently had a volunteer propose to write a NASIGuide on classification of newspapers. Next year’s committee should probably brainstorm for new topics and new methods of distributing the calls for NASIGuides. Committee members have recently attempted to contact authors whose NASIGuides are more than 5 years old to determine whether revision is warranted. We will work over the coming year to get updated NASIGuides written and posted.

Joseph Thomas had planned to draft a new webpage with the goal of providing information on calls for papers, people interested in collaborating and people seeking co-authors. Unfortunately, this project has been put on hold, and may be revisited in the coming year. This would serve our charge of “serving in a proactive role to encourage publication of serials-related literature, whether for publication by NASIG itself or by an outside publishing agent.”

In response to a board question about committee manuals, Publications and Public Relations chairs found that we do not have a committee manual. Drafting this manual should begin in the next year.

Completed activities:
We have posted one updated NASIGuide, on “Title Changes,” to the website, and hope to have other updated NASIGuides soon.

The committee co-chairs submitted to the board revisions to the publicist’s manual, and a NASIG Publicity Guide for Committees, containing two templates: Event Guide and Policy Change Announcement. The publicist’s manual has been uploaded to the committee’s private web page. The publicity guidelines and templates have been uploaded to our committee’s public web page as well to the Electronic Communications Committee’s web page.

Marilyn Carney, NASIG publicist, has been publicizing NASIG-related announcements, including stepped-up announcements related to the upcoming annual conference. She and Kathryn Johns-Masten have collaborated on a draft publicity calendar, which has been submitted to the board. The committee has also revised its charge to reflect publicist’s duties as a member of Publications and Public Relations.
Activities That Support the NASIG Strategic Plan

We will continue to brainstorm and develop initiatives to expand and publicize the Speakers and Consultants Directory. We also want to raise the visibility of the organization and the expertise of its members through new avenues and publicity messages, such as the recent decision to cross-publicize events with the UKSG.

Any Changes or Exceptions to the Budget

None

Actions Required by Board

None

Other Serials & E-Resources News

New Tricks for Old Dogs: Serials Control and Access
19th North Carolina Serials Conference
Chapel Hill, NC, April 15, 2010
Reported by Dianne Ford

This popular one-day conference was jam-packed with creative sessions. Tim Rogers, executive director of NC LIVE, gave the keynote address, “Running in Packs: A Consortial View of Serials Use,” about the many advantages of consortial journal purchasing and access. The serials content provided in NC LIVE is a huge resource for patrons of academic and public libraries in North Carolina, and provides continued access to scholarly journal content for our students after graduation.

Breakout sessions covered topics like project management (by Bud Benscoter, Duke University), vendor records (by Jacque Samples and Erin Stalberg, NC State University), professional development for paraprofessional staff (by Tiffany Allen, UNC-Chapel Hill), “New Tricks,” i.e., new technologies and workflows (by Jason Alston, UNC-Greensboro, and RaShauna Brannon and Keisha Poole, NC State University), and time management (by Michael Crumpton, UNC-Greensboro).

A roundtable discussion about electronic resources management, moderated by Beth Bernhardt, was especially well attended and useful for sharing ideas about evaluating ERM products and designing workflows. Other roundtable group topics were “Changing Roles of the Serials Paraprofessional,” “Keeping Skills Current,” “Redesigning Job Descriptions and Workflows,” and “Valuing Employees.” A general session led by Lauren Pressley brought us all up to date on technology trends.

The day concluded with an excellent panel discussion on “Evolving Collection Development Strategies for Electronic and Serial Resources.” The panel included perspectives from Beth Hoskins at Duke University Press, Victor Lao at Springer, Joseph Thomas at East Carolina University and Kathy Winslow at NC Wesleyan College. Especially useful were discussions of films on demand, using backfile purchases to weed print, cancelling print for aggregator access, negotiating pricing with publishers, and integrating e-books into approval plans.

Names of Persons Submitting Report

Kathryn Johns-Masten
Wm. Joseph Thomas
Conference attendance was excellent, and the usual useful networking took place.

The topics I hope to follow up on in our library are: 1) based on the NC LIVE presentation, planning a transition class for graduating students about continuing access to journals and e-resources; 2) using ideas from the project management session for our documents weeding project; 3) trying some of Lauren’s new technologies; 4) sharing Duke’s experiences with circulating Kindles; 5) exploring the “Public Knowledge Project” presented in “New Tricks,” as a possible template for e-journals coming out of Elon University; and 6) being better prepared to evaluate pros and cons of various ERM products and exploring new ideas for ERM workflow.

CONSER Operations Committee Meeting
Library of Congress, Washington, DC,
May 6-7, 2010
Reported by Naomi Kietzke Young

The CONSER Operations Committee (OpCo) discussed a variety of topics including new uses for metadata, cataloging procedure changes, ISSN updating, vendor cataloging workflows, and RDA testing at its annual meeting in Washington, DC.

The meeting opened with Dr. Barbara B. Tillett’s presentation, “Building Blocks for the Future: Making Controlled Vocabularies Available for the Semantic Web.” Dr. Tillett described a number of new and ongoing cooperative projects repurposing traditional bibliographic data for use in the broader semantic web. She showed the Virtual International Authority File (VIAF), http://www.viaf.org, a compilation of authority data from many national libraries and other sources around the world; the Simple Knowledge Organization System (SKOS) as applied at http://id.loc.gov/authorities; and the registry for RDA controlled vocabularies, http://metadataregistry.org/schemaprop/list/schema_id/1.html.

Regina Reynolds, of the US ISSN Center, updated OpCo members on OCLC’s efforts to populate the OCLC database with ISSN-L information. Overall, the process has been successful, but because it is based on existing data in the bibliographic records, errors in the existing record may carry over into the linking ISSN information.

Melanie Watts of EBSCO Information Services, Kate Stewart of Proquest/Ulrich’s, and Kara Killough of Serials Solutions gave a presentation detailing their workflows and explaining how their CONSER membership helps them to update bibliographic data more efficiently.

Elmer Klebs of the Library of Congress gave a demonstration of the RDA Toolkit, the web-based interface for Resource Description and Access (RDA), the proposed cataloging code to replace AACR2. Institutions participating in RDA testing outlined some of the decisions and options they will be using during the testing. They advised OpCo members that RDA records will be loaded in the OCLC and the CONSER database during the testing period. OpCo institutions were asked not to “reverse catalog” these records into AACR2 form. Part of the information needed to judge the success of the test is how well RDA records can coexist with legacy data in the catalog. Integrating RDA data into the CONSER database is one way to do this.

Some CONSER institutions will be participating in a project to provide CONSER-level records for all titles in the Directory of Open Access Journals (DOAJ). This database has been selected as a pilot project because of the increasing support for open access publication models in the academic community, and the need to make these titles more visible as a result.

OpCo members also discussed protocol for editing records, coding changes to harmonize the CONSER Standard Record and the BIBCO Standard Record, and possible modifications to the editing of CONSER records with uniform titles. They also proposed best practices for dealing with linking records, especially the proper use of 776 fields in linking from print to electronic versions and vice versa.
ASA Promotes Library Choice

The Association of Subscription Agents & Intermediaries has recently launched a new initiative called “Library Choice.” As the growth of e-resources has exploded, so have the difficulty and complexity of the work it takes for libraries to subscribe to and manage these resources. According to the spring 2010 issue of ASA News, “Library Choice enables libraries to take advantage of publisher deals, in terms of price and features, whilst remaining free to order through preferred channels and retain valuable agent services which help them achieve their information access and management goals.” For more information about Library Choice, see ASA’s website, http://www.subscription-agents.org/latest-news/latest-newsletter.


Columns

Checking In
Kurt Blythe, Columns Editor

[Note: New members, please consider reporting the story of how you came to be a member of NASIG. You may submit items about yourself to Kurt Blythe at kcblythe@email.unc.edu. Please include your e-mail address.]

New to NASIG is Sandra Brady, who is looking forward to a busy June when she will be attending NASIG for the first time and will also be changing her focus at her current library from education to electronic resource management. While Sandra may be new to NASIG and the world of serials, she is not new to librarianship having spent ten years in the field of medical librarianship.

New not only to NASIG but also to librarianship is Melissa I. Cardenas-Dow, who joined NASIG in October 2009 after beginning work as the Technical Services/Reference Librarian at the University of Redlands Armacost Library in July 2009. A graduate of San Jose State University's SLIS, Melissa joined NASIG in recognition of "serials [being] such an important aspect of technical services librarianship." Melissa adds, "It is vital for me to improve my professional knowledge and practice by joining NASIG. I am interested in continuing my professional education and NASIG provides a great number of opportunities for me to do so. I also look forward to NASIG conference 2010. Palm Springs is not very far from Redlands!"

Contact Melissa at:

Melissa I. Cardenas-Dow
Technical Services/Reference Librarian
Armacost Library
University of Redlands
1249 E. Colton Ave.
Redlands, CA 92374
Phone: 909-748-8089

Derek Reece, on the other hand, has worked as a metadata librarian at the University of Texas at Arlington since 2008. He writes, "I spend most of my time managing electronic serials in the catalog and link resolver. I gravitated towards cataloging work due to my interests in online access to library resources and digital collections. My supervisor suggested NASIG as a good organization to keep up with the changing serials world. I am looking forward to networking and learning more about serials through NASIG membership."

Also learning of NASIG from a colleague is Carmel Yurochko, who came to our organization on the advice of her former acquisitions librarian, also a member. "After a bit of research," Carmel writes, "I decided that NASIG is ‘the’ serials organization and I needed to join. After working with serials for many, many years, it only made good sense."
Carmel goes on to write:

In 1985, I started working at Duquesne University as the Serials Control clerk. My main goal was to get tuition remission for my sons – plain and simple. At that time, the university had only print and microform formats and I did the check-in manually. The majority of questions asked about serials dealt with late or missing issues. Then the library went online with our first ILS. While attempting to straighten out our holdings, I discovered that working in serials can be a lot like detective work. Understanding the twists and turns of serials (such as title changes, splitting into parts, returning to the original titles, reuniting the parts) all became interesting to me. My sons graduated and after earning my MLIS in 2002, I became the official serials librarian. As the serials world morphed into electronic journals, aggregated databases, databases, link resolvers and so on, I morphed into the Serials/Electronic Resources Librarian. It is still a lot like detective work, but now the questions are, “Why is this not working?”, “What happened to the access we had yesterday?” and “Why is this not in full-text?”

I was once asked, “What’s a nice girl like you doing in periodicals?” I think the real question is why do I stay in serials? I think I like the challenge!

Carmel may be reached at:

Carmel Yurochko
Serials/Electronic Resources Librarian
Psychology Dept. Liaison
Gumberg Library
Duquesne University
600 Forbes Avenue
Pittsburgh, PA 15282
Phone: 412-396-5233
Fax: 412-396-5639
E-mail: yurochko@duq.edu

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**Citations: Required Reading by NASIG Members**

Kurt Blythe, Columns Editor

[Note: Please report citations for publications by the membership—to include scholarship, reviews, criticism, essays, and any other published works which would benefit the membership to read. You may submit citations on behalf of yourself or other members to Kurt Blythe at kcblythe@email.unc.edu. Contributions on behalf of fellow members will be cleared with the author(s) before they are printed. Include contact information with submissions.]

In an otherwise light quarter for scholarship (at least in terms of submissions to this column), the prolific Barbara Pope appears for the fourth time in the last six columns. This column’s editor needs to take a page out of her book (and read the pages of her numerous publications, as well).


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**Title Changes**

Kurt Blythe, Columns Editor

[Note: Please report promotions, awards, new degrees, new positions, and other significant professional milestones. You may submit items about yourself or other members to Kurt Blythe at kcblythe@email.unc.edu. Contributions on behalf of fellow members will be cleared with the person mentioned in the news item before they are printed. Please include your e-mail address or phone number.]

**Michael A. Arthur** leads off this month with news of his recent promotion from assistant to associate librarian at the University of Central Florida.

Michael’s contact information remains:

Michael A. Arthur
Head of Acquisitions and Collections Services
University of Central Florida Libraries
P.O. Box 162666

---
Clinton K. Chamberlain's contact information does not remain the same given his move to another university within the University of Texas system. "Formerly coordinator for electronic resource acquisitions at UT Austin, I’m now coordinator for information resources at UT Arlington. In my new position I oversee collection development and acquisitions (serials, electronic resources, monographs), as well as preservation.

Clinton K. Chamberlain
Coordinator for Information Resources
University of Texas at Arlington
Phone: 817-272-2949
E-mail: clint.chamberlain@uta.edu

Another man who has moved is Adam Chesler, who writes, "I'm the new director of content for the American Society for Training and Development." ASTD (based in Alexandria, VA), established in 1943, is the world’s largest association dedicated to workplace learning and performance professionals. Adam adds, "We provide resources for learning and performance professionals, educators, and students — research, analysis, benchmarking, online information, books, newsletters, training guides, and T+D, our monthly magazine. I'll be managing the teams responsible for acquiring and publishing all that content."

Adam may now be reached at:
Phone: 703-683-8141
E-mail: achesler@astd.org

July 2009 found Kate B. Moore moving into a tenure-track position at Indiana University Southeast. Kate reports, "My title at IUS is coordinator of electronic resources/assistant librarian. Previously I worked as a staff member in the Serials Acquisitions Unit at the Herman B. Wells Library, Indiana University Bloomington, and graduated with my MLS from IUB in May 2009." Kate also took over as the PDF editor of the NASIG Newsletter, and was one of last year’s NASIG Student Award winners.

Allow your faithful column editor to offer his congratulations and to state that Kate may be found at:
Kate B. Moore
Assistant Librarian
Coordinator of Electronic Resources
Indiana University Southeast
Phone: 812.941.2189
E-mail: kabmoore@ius.edu

"Same place, different title" for Buddy Pennington, who recently had his title changed from serial acquisitions librarian to electronic resources & serials librarian” to better reflect his growing responsibilities with electronic resources.

Buddy's contact information is still:
Buddy Pennington
Electronic Resources & Serials Librarian
University of Missouri - Kansas City
800 East 51st Street
Kansas City, MO 64110
Phone: 816-235-1548
Fax: 816-333-5584
E-mail: penningtonb@umkc.edu
## Calendar

### Julie Kane, Conference and Calendar Editor

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<th>Date</th>
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Utah State University

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Columns Editor: Kurt Blythe
University of North Carolina, Chapel Hill

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Sweet Briar College

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University of Florida

Profiles Editor: Susan Davis
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Indiana University Southeast

Board Liaison: Steve Kelley
Wake Forest University

In 2010, the Newsletter is published in March, May, September, and December. Submission deadlines (February 1, May 1, August 1, and November 1) are approximately 4 weeks prior to the publication date. The submission deadline for the next issue is:

August 1, 2010

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Julie Kane
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