



# NASIG

# NEWSLETTER

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## PRESIDENT'S CORNER

Anne McKee, NASIG President

It seems almost impossible that this 'NASIG' year has come and almost gone and that my tenure as being your President will soon come to an end. First and foremost, I want to thank the outgoing Board members of Eleanor Cook, Beatrice Caraway, and Bob Persing, it has been an

absolute pleasure serving with you, and welcome and congratulate Elizabeth Parang, Jill Emery, and Judy Luther as the new incoming Board members for the 2004/2005 year.

While every year is a busy year for NASIG, this past year has seemed extraordinarily so to me. The Board and the committees began the process of incorporating the new strategic plan into "all things NASIG." This will continue and expand in the next year or two to come. Of course, two of the biggest changes this past year has been planning for a conference to be held completely in a hotel and the complete restructuring of the [always] dynamic programming offered at the annual conference. You will see a renewed, re-invigorated and DANG exciting program!! I have personally spoken with several people, mostly from the commercial or collection development sides of the serials chain, who are coming *back* to NASIG this year due to the program, locale, and setting of the conference. We owe the Program Planning and Conference Planning Committees a very LARGE thank you for their dedication, tenacity, and enthusiasm they have exhibited over this past year to make the 2004 conference the very best ever.

I was fortunate to be able to attend the 2004 UKSG (United Kingdom Serials Group) conference in Manchester, UK in March. I had heard for years what a great conference this was and was so pleased to finally be able to attend and represent NASIG. The officers and members at UKSG went out of their way to be gracious and charming and to include me in all aspects of the conference. The program was excellent, but I will have to admit, my favorite part was the famous (infamous?) quiz the first night of the conference. I screwed up my courage and joined a team for the quiz. I am sure now that the other attendees at my table wished I had never volunteered since our table was ranked something like 3<sup>rd</sup> from the bottom! However, they smiled through gritted teeth, laughed, poured wine, and everyone had a smashing good time. Best of all, I was able to discuss Krispy Kreme donuts ad nauseum. It seems that Krispy Kreme is

opening up shops over in the UK, and I had at least 3 people want to ask me if their donuts really WERE as good as they've heard! ☺ Many, many thanks to Keith Courtney, Chair of UKSG, and all their members for being such lovely hosts. NASIG will do the favor in kind when we host Keith in Milwaukee. Please make sure you introduce yourself to Keith and make him feel as welcome as they made me.

While the annual reports will be published in this and the next issue of the *Newsletter*, I thought it would be beneficial to all to list some of the major accomplishments of our committees and the organization over the past year. This list is NOT by any way exhaustive nor is it in any particular order (alphabetical or otherwise) but just a way for us to all take a breather, give each other a pat-on-the-back, and say "wow, look what we've accomplished!"

- Establishment of the permanent NASIG archives at their new home, the University of Illinois, Urbana-Champaign
- Passage of 3 Bylaw changes, including one to allow for petition candidates for all NASIG elected offices
- Moving the annual conference to a hotel-based site and going to on-line only conference registration
- A completely new and revised program and schedule
- The addition of focused vendor demonstrations at the annual conference
- Instituting a blind-refereed process during Award and Recognition deliberations on NASIG grants and awards
- Introducing conference-calling for those committees needing the option to have all meet at the same time outside of the annual conference
- Many successful CE courses offered or co-sponsored by NASIG over the past year, reaching to all areas covered by NASIG
- Appointing the *NASIG Newsletter* Editor as a non-voting Board ex-officio, which was simply a formalizing of a practice that has been on going for several years.
- And as usual, thoughtful, insightful, sometimes heated, but always educational discussions on NASIG-L over the past year.

As stipulated, the NASIG Board will have its third board meeting of the year in Milwaukee, prior to the annual conference. Annual reports from the committees will be discussed as well as ongoing projects, the state of the organization and preparing for the next organizational year. I will be sending out the agenda over NASIG-L and inviting comments or questions from the constituency, but please contact me if you would like the Board to discuss or consider an issue. We are trying something new – a

brainstorming session prior to the conference opening. As I have reported in past columns, only 40% of the operating budget comes from membership dues. The other 60% comes from any surplus the conference may have made plus the payment Haworth makes yearly to publish our proceedings. With this in mind, the board has all agreed that on Thursday, June 17<sup>th</sup>, 2004, we would hold an open-to-all brainstorming session to discuss different ways we could raise money. Our members have stated emphatically over and over that the grants and awards are paramount in their eyes of fostering and developing young serialists throughout the serials information chain. To that effect, the fund raising brainstorming session will focus primarily on how to maintain and grow the awards. However, we'd love to hear your ideas for fund raising as well. If you are interested, and in town in time for the session, please join the Board from 10 am-Noon on June 17<sup>th</sup>. Once the room has been assigned, I'll announce it over the listserv.

Finally, I would be remiss if I didn't thank a few people who have been a tremendous help to me over the past year.

- The NASIG Board – for your support and humor
- Conference Planning Committee – for rolling with the punches
- Program Planning Committee – for being asked to "think outside the box" and then DOING it!
- The NASIG Committees – for the enthusiasm and eagerness you gave to your committees and the organization
- My "venting" team of past presidents, Connie Foster and Beverley Geer, for allowing me to blow off steam or seek advice
- To the Board and Executive Director of the Greater Western Library Alliance – for supporting me in both my "real" and NASIG jobs
- Lastly, words cannot express the appreciation to my husband Kenneth and children C.J. (just turned 6) and Grace (3 ½ going on 40) for enduring a person in the house who was very preoccupied this year, who traveled even more than usual, who would disappear into her office on the weekends and evenings muttering to herself. Thanks for the sustenance and encouragement you gave me over the past 12 months.

I have all the confidence in the world that your new President Steve Savage and new Vice-President/President-elect Mary Page, will direct this organization to new exciting heights and possibilities. It has been a privilege and a pleasure to be your President. Thank YOU for allowing me the chance to serve this dynamic organization.

**MINUTES OF THE NASIG EXECUTIVE BOARD MEETING  
VIA CONFERENCE CALL**

April 13, 2004

Bea Caraway, NASIG Secretary

Purpose: To select a member at large to fulfill the final year of a term left vacant by the election of Mary Page as NASIG Vice-President/President-Elect for 2004/05.

Participants: Bea Caraway, Eleanor Cook, Carol MacAdam, Anne McKee, Denise Novak, Bob Persing, Kevin Randall, Steve Savage, and Joyce Tenney. Mary Page and Stephanie Schmitt were unable to participate.

McKee called the NASIG Executive Board into executive session at 11:06 A.M. Central Daylight Savings Time. She stated that our goal was to select someone to replace Mary Page as member at large for the last year of her term, which will become vacant due to her recent election as NASIG Vice-President/President-Elect for 2004/05. McKee reported that all nominations received had named Judy Luther. Luther was the member at large candidate receiving the next highest number of votes after the winning candidates in the recent election. McKee asked for questions or comments about the nominee. MacAdam noted that Luther had been an excellent contributor as a member of the Strategic Planning Task Force. McKee noted that it was Luther who had put forward the idea of collaborating with the UKSG in the matter of the UKSG *Serials E-news* publication. MacAdam asked if Luther, who has done consulting work for NASIG in the past,

would be able to serve as a consultant for NASIG while serving on the Board. McKee stated that she would not be able to do so; she would make this clear to Luther in the event that the Board selected her. McKee also noted that since the term would last less than one year plus one day and would thus not be a full term, Luther would be eligible to stand for re-election to the Board next year.

Having completed discussion, the Board was ready for a vote. Savage moved (MacAdam seconded) that the NASIG Executive Board select Judy Luther to serve out the remainder of the member at large term vacated by Mary Page upon her election as vice-president/president-elect of NASIG, the term to begin at the conclusion of the June 2004 conference and to last until the conclusion of the May 2005 conference. The motion passed unanimously, Schmitt and Page having submitted proxy votes to the president in advance of the conference call.

McKee indicated that she would call Luther as soon as possible to inform her of the outcome of the vote, and then would work with president-elect Savage to draft an announcement for NASIG-L.

The meeting was adjourned at 11:16 A.M.

**TREASURER'S REPORT**

Denise Novak, NASIG Treasurer

At this time, NASIG remains financially stable. We have over 1,245 paid members for 2004 so far. The Balance sheet below reflects our income and assets as of the beginning of May 2004.

**Balance Sheet**

(Includes unrealized gains)  
As of 5/2/04

**ASSETS**

|                              |                   |
|------------------------------|-------------------|
| Cash and Bank Accounts       |                   |
| Charles Schwab-Cash          | 31,550.96         |
| CHECKING-264                 | 117,903.64        |
| SAVINGS-267                  | 82,535.95         |
| TOTAL Cash and Bank Accounts | 231,990.55        |
| Investments                  |                   |
| Charles Schwab               | 24,497.17         |
| TOTAL Investments            | 24,497.17         |
| <b>TOTAL ASSETS</b>          | <b>256,487.72</b> |

**LIABILITIES & EQUITY**

|                                       |                   |
|---------------------------------------|-------------------|
| Liabilities                           | 0.00              |
| Equity                                | 256,487.72        |
| <b>TOTAL LIABILITIES &amp; EQUITY</b> | <b>256,487.72</b> |

2004 conference registrations are continuing at an excellent rate and I look forward to seeing all of you in Milwaukee!

**2004 Milwaukee Conference Summary Report**

7/1/03 Through 12/31/04

|                             |                   |
|-----------------------------|-------------------|
| <b>INCOME</b>               |                   |
| Conference Registration     | 101,576.36        |
| Preconference income        | 4,190.00          |
| Conference - Tours          | 1,220.00          |
| <b>TOTAL INCOME</b>         | <b>106,986.36</b> |
| <b>EXPENSES</b>             |                   |
| Conference - Temporary Help | 2,250.00          |
| Conference - Brochure       | 143.28            |

|                                |                  |
|--------------------------------|------------------|
| Conference - Building Rent     | 3,000.00         |
| Conference – Souvenirs         | 4,133.83         |
| Credit Card Charges            | 91.17            |
| Conference – Postage           | 421.51           |
| Conference – Other             | 500.00           |
| Bank Charges                   | 2.47             |
| <b>TOTAL EXPENSES</b>          | <b>10,542.26</b> |
| <b>TOTAL INCOME – EXPENSES</b> | <b>96,444.10</b> |

The 2004 budget is on track. Committees are doing a very good job of watching expenses. There are two expenditures I would like to tell you about. NASIG has made arrangements with the Library at the University of Illinois, Urbana-Champaign to house our archives. NASIG made a deposit of \$1,000 to pay for processing the Archives.

At the January 2004 midwinter board meeting, the Executive Board authorized the purchase of a Laptop

computer to be used by the NASIG Conference registrar. The registration database can be loaded on the laptop and will be used onsite at conference registration.

| <b>NASIG Budget Expenditures</b> |                   |
|----------------------------------|-------------------|
| 1/1/04 Through 5/2/04            |                   |
| Admin-Board Expenses             | -7,824.89         |
| Awards & Recognition             | -327.67           |
| Archives                         | -1,000.00         |
| By-Laws                          | -969.92           |
| Continuing Education             | -653.00           |
| Electronic Communications        | -1,800.00         |
| Evaluation                       | -205.29           |
| Finance                          | -2,832.73         |
| Nominations & Elections          | -969.91           |
| Database & <i>Directory</i>      | -294.93           |
| <i>Proceedings</i>               | -74.68            |
| <b>OVERALL TOTAL</b>             | <b>-16,953.02</b> |

## NASIG 19<sup>TH</sup> ANNUAL CONFERENCE (2004)

### CPC UPDATE

Pam Cipkowski and Denise Novak, Conference Planning Committee Co-Chairs

Just a few weeks now before NASIG's 19<sup>th</sup> Annual Conference in Milwaukee, Wisconsin! Here are some last-minute reminders and suggestions:

If you're coming into town a day or two early, check out the Milwaukee info page on the conference website <http://www.nasig.org/conference/milwaukee.html> and also the message board <http://www.nasig.org/conference/bbs/forum/default.asp> for ideas on what to do.

Travel information, including how to get to the Hilton from the airport, can also be found on the conference website: <http://www.nasig.org/conference/travel.html>. If you are driving in to the conference and staying at the Hilton, you will receive a reduced parking rate of \$10 per day. If you are not staying at the Hilton, but park there, be forewarned that parking costs can reach a maximum of \$18 per day. A good alternative may be to park at the Shops of Grand Avenue mall, which is just a few blocks away from the Hilton. <http://www.parkmilwaukee.com/parking/index.cfm?method=lot&lid=12> For more downtown parking information, see <http://www.parkmilwaukee.com/parking/index.cfm?method=dest&did=22>

Weather runs the extremes in Milwaukee, so you might want to pack a light jacket or sweater. Plan on the temperature being about 10 degrees cooler near the lake, especially if you are going down to Polish Fest or the Lakefront Festival of Arts.

Everyone is invited to the First-Timers/Mentoring Reception on Thursday, June 17, from 3-5 p.m. Board members and committee chairs will be there as well, so this gives you the opportunity to put some names with faces. You can also sign up for Friday night dine-arounds/excursions at the reception. We will have sign-up sheets for various small-group excursions, including heading over to Polish Fest and the Lakefront Festival of Arts, and opportunities to dine with your NASIG colleagues at a Milwaukee fish fry or authentic German restaurant.

Any other questions? Post them to the NASIG message board on the website, or e-mail [cpc@nasig.org](mailto:cpc@nasig.org).

CPC has worked hard this year. Committee members Louise Diodato, Chris Gawronski, Beverley Geer, Alice Gormley, Kathi Jakubowski, Karen Jander, Alfred Kraemer, Mary Page, and Jenni Wilson deserve an extra mug of Milwaukee's favorite beverage and a nice, long nap as well! Mugs of frothy libations also go to our consultant, Joyce Tenney, and to our Board liaison, NASIG President Anne McKee. Planning the conference has been a bigger undertaking than we ever imagined, especially as we've been making the sometimes-rocky transition to having the conference for our ever-growing organization at a hotel. We trust, though, that you will enjoy the city, the surroundings, and the conference itself! See you in Milwaukee!

## PPC UPDATE

### SPECIAL PROGRAM EVENTS AT THE NASIG 2004 CONFERENCE

Emily McElroy and Marilyn Geller, PPC Co-Chairs

NASIG conferences have always been about meeting and making professional connections with others who share your interest in a comfortable, relaxed, and informal setting. Every year, the Program Planning Committee works hard to find the best selection of sessions to meet the deservedly high expectations of our members. This year is no different in that regard. But we've also looked for more and different ways to encourage that informal networking we all cherish.

So, what else besides the fantastic programs does the Program Planning Committee have planned for you? We've got lunches because breaking bread with friends is always a pleasure. On Friday, we've scheduled the User Group Lunches. The purpose of user group meetings is to promote interaction among NASIG attendees who use the same vendors or service providers and can share experiences. For the first time, the user group lunches will take place during the conference. Scheduled user group lunches so far include Endeavor/Voyager, SIRSI, TLC, Innovative/III, SFX, Serials Solutions and TDNet. On Saturday, there will be Lunch Connections tables. Along with the traditional open lunch, conference attendees may opt to participate in themed small group discussions. The Lunch Connections discussions will be informal, focused, and highly participatory. Potential Lunch Connections topics will include: approval plans; FRBR; serials costs; staff and workflow reorganization for e-journal deployment; OpenURL implementation; library in the larger organization (promoting new services, explaining the serials crisis etc), and insuring compliance in the electronic environment.

Of course, there will be the traditional Networking Nodes designed to promote interaction among NASIG attendees who have an interest in a similar topic. Topics scheduled at this point are cataloging, preservation issues, public libraries, and special libraries. The Networking Nodes are scheduled for Friday from 10:30-12:00. We will also have the traditional Poster Sessions including the following promising offerings:

- Evidence Based Development - Ginny Hendricks, Marketing Manager, Scopus, Elsevier BV
- CONSER Summit - Hien Nguyen, Acting CONSER Specialist

- Periodical Subscriptions and Cancellations: e-Format Adds Complexity - Chandra Prabha, OCLC Senior Research Scientist
- Bringing Open-Access Journals into the Catalog - Anna Hood, Serials Cataloger, Kent State University
- To index or not to index: user impacts of the 760-787 linking fields - Jim Latchney, Cataloging & Reference Librarian, Serials, Michigan State University
- Evaluating Electronic Database Journal Coverage - Holly Eggleston, Business Librarian / Assistant Professor, University of Montana
- Quest for a Centralized E-Journals Access Management System at UNR - Paoshan W. Yue, Electronic Resources Access Librarian, University of Nevada, Reno
- Content Overlap Among the Elsevier Subject Backfile Collections - Gary Ives, Assistant Director of Acquisitions and Coordinator of Electronic Resources, Texas A&M University Libraries.

The last of the special program events is the Focused Vendor Demo to be held on Saturday from 10:30-12:00. What is a Focused Vendor Demo Session, you ask? Instead of having exhibits that you might find at other conferences, the NASIG Program Planning Committee has come up with an idea that we think goes a bit farther in terms of value and still holds to the non-commercialism of our founders. A Focused Vendor Demo Session is centered on one topic, introduces concepts, and demonstrates products in the chosen category. This year's Focused Vendor Demo Session is entitled "Metasearch Tools: Promising Vendor Developments". One-stop shopping for all library resources, whatever their format, is an attractive goal for many libraries, and meta-searching is a tool designed to provide just that. At this year's Focused Vendor Demo Session, you'll learn about what meta-searching is, what it can do, and some of the vendors who provide these services. This is still in the planning stages, but we hope you'll stay tuned for the latest updates.

It's been an incredibly exciting year for PPC. We've worked hard at thinking and rethinking programming and can't wait for the conference to happen!

## NASIG ANNOUNCES RESULTS OF 2004 ELECTION

The North American Serials Interest Group (NASIG) announces the five members newly elected to its Executive Board. These individuals will assume office immediately after the adjournment of NASIG's Annual Conference to be held 17-20 June 2004 at the Hilton Milwaukee City Center in Milwaukee, Wisconsin.

The new Executive Board members are:

*Vice President/President-Elect:*

**Mary Page**  
Head of Acquisitions  
Rutgers University

*Secretary:*

**Elizabeth Parang**  
Serials Librarian  
Pepperdine University

*Members-at-Large:*

**Jill Emery**  
Director, Electronic Resources Program  
University of Houston

**Kevin Randall**  
Head of Serials Cataloging  
Northwestern University

**Joyce Tenney**  
Serials Librarian  
University of Maryland, Baltimore County

They will join NASIG's previously elected officers on the 2004/2005 Executive Board:

*President:*

**Steve Savage**  
Head of Cataloging  
San Diego State University

*Past President:*

**Anne McKee**  
Program Officer  
Greater Western Library Alliance

*Treasurer:*

**Denise Novak**  
Head of Acquisitions  
Carnegie Mellon University

*Members-at-Large:*

**Carol MacAdam**  
Associate Director, Library Relations  
JSTOR

**Stephanie Schmitt**  
Manager of Serials Services  
Yale Law School

## AWARDS

### 2004 AWARD WINNERS

Rachel Frick & Philenese Slaughter, Co-Chairs, Awards and Recognition Committee

After a long process of reviewing many qualified applicants, the 2004 Awards and Recognition Committee would like to announce the 2004 NASIG Grant and Award winners:

*2004 NASIG Conference Student Grant Award:*

Twenty-two complete applications for the three student grants were received and reviewed. The three highest ranked candidates for the award are listed below, along with the library school each is attending:

- Christopher Brady, University of Maryland
- Eve Mitt, North Carolina Central University
- Andrea Wirth, University of North Texas

*2004 Fritz Schwartz Serials Education Scholarship:*

Eleven completed applications for the single scholarship were received and reviewed. The winner of the scholarship is Sandra Lorraine Wiles, who is a Canadian citizen and currently enrolled at University of Illinois at Urbana-Champaign, Graduate School of Library and Information Science.

*2004 Horizon Award:*

Fourteen completed applications for the single award were received and reviewed. The winner of the award is Rocki Strader, who is the Electronic Resources Manager in the Serials and Electronic Resources Department, Ohio State University Libraries of the Ohio State University in

Columbus. [Ed. note: Rocki's essay appears after this article.]

*2004 Marcia Tuttle International Grant:*

Only one application was received and reviewed. The candidate's project was reviewed for suitability, value to the profession, methodology, and upon the recommendations by her peers was unanimously submitted to the Board for approval. Regina Romano Reynolds is the Head of the National Serials Data Program, Library of Congress, Washington, DC. The work to be accomplished is to draft the content and the wording of the revised edition of ISO 3297 on the International Standard Serial Number (ISSN) for

subsequent consideration and approval by the member bodies of ISO/TC/ 46/SC 9.

*The 2004 Mexico Grant*

Ruth Zamora Pina was selected from many qualified candidates. She is pursuing her Licentiate in Library Science (equivalent to U.S. Masters level) at the Universidad Nacional Autonoma de Mexico, Colegio de Bibliotecologia.

Please extend a warm NASIG welcome to these wonderful award winners when you see them in Milwaukee!

## **HORIZON AWARD RECIPIENT ESSAY**

### **NASIG 2004: GROWTH, CREATIVITY, AND COLLABORATION: GREAT VISIONS ON A GREAT LAKE**

Rocki Strader

"How on earth do I write an essay about a conference I've not been to yet?" That was my initial response to the call for applications for the Horizon Award when I saw it on the NASIG list. So I took a long overdue romp through the website. There I found inspiration in the form of past newsletters and other documents, especially the Strategic Plan (September 2003), all describing what this group wants, and needs, to be about as we head deeper into the digital reality of serials and electronic resources.

The 2004 conference theme, "Growth, Creativity, and Collaboration: Great Visions on a Great Lake," reflects the mission statement in the Strategic Plan: "an independent organization that promotes communication, understanding, and sharing of ideas among all members of the serials information community." The conference theme also sums up my notion of a group in which librarians, vendors, publishers, and other purveyors of scholarly communication participate as equal partners. "Communication, understanding, and sharing of ideas" are the waters of life for a group such as NASIG, and the triumvirate of "growth, creativity, and collaboration" can provide great support for that mission. I would like to briefly discuss each part.

Growth: When I accepted my current position as Electronic Resources Manager at Ohio State, I surprised many people, including myself. We all thought that I would "grow up" to be a music librarian, since the bulk of my education is in music and the majority of my library experience has been in a music library. But I could not pass up such an opportunity. With the rapid rise of digital formats in scholarly communication, management of

serials and electronic resources is not just "coming in on the ground floor." It is in the basement: We are all digging and laying new foundations!

As Electronic Resources Manager, I have met an audience of colleagues with whom I had no previous contact in the library setting: vendors. I knew that they serve as "middle-man" in the acquisition process, but I have since learned that they, too, are struggling with the changes and challenges in today's electronic marketplace of ideas and that they need input and leadership from serials librarians as they develop their management tools and services. This is an exciting time filled with fresh challenges and often unexpected developments. We need to keep channels of communication open so that we can build mutual support and find consensus on the emerging architecture.

Creativity: Many price and provision models have been introduced, discarded, and changed over the last few years as digital technologies have expanded and users have shifted their research and study preferences to electronic formats. Access and archiving are hotly debated issues. Maintenance of URLs in the online catalog is an ongoing problem for libraries, vendors, and providers, as files and documents are updated in response to technological developments and organizational changes—this was borne out in a case study that an Ohio State staff colleague and I presented at a recent regional conference and was corroborated by comments from a vendor representative in the audience.

Old serials acquisitions models have been found to be inadequate, and so, too, have the cataloging models. New management tools are being developed to accommodate the acquisition of serials in new formats, even as new standards are being established to describe these resources and to make them available to users. The boundaries have blurred between acquisitions, cataloging, and information technology staff, and I have learned that staff in these three areas have to know about each other's work in order to effectively manage electronic journals.

As we keep communication open to support growth, we need to work at understanding the problems and realities—technological, economic, and political—faced by the various participants. An understanding of the myriad facets of twenty-first century serials work will lead to new and lasting models, from research and writing to production and marketing to acquisition, access, and archiving. Some of those models I am sure do not even exist yet.

Collaboration: Growth and creativity can exist by themselves, but only to a very limited extent. They become forces to be reckoned with, however, when supported by an honest, in-depth exchange of ideas. The essence of communication and understanding, growth and

creativity, lives wherever two or more people come together to earnestly discuss a common cause, to seek workable solutions, and to offer constructive feedback—the more, the merrier!

I believe that a good case in point is Ohio State's participation in beta testing Innovative Interface's Electronic Resources Management module. There is regular communication, via email and telephone, between a number of institutions, from Australia, Canada, Scotland, and the United States, with each other and with III. Ideas, questions, suggestions, and feedback fly back and forth with amazing speed and intensity. Librarians want tools that they can use, while companies want to provide services that will be used. The exchange of ideas and suggestions enrich and empower all who participate.

Growth, creativity, and collaboration: All are necessary components for great visions and bold accomplishments. I believe the greatest of these is collaboration. I would assert that the *ultimate* mission of NASIG is collaboration and the sharing of ideas by its constituents and those in the information community whom they represent. The 2004 NASIG conference will be a wonderful opportunity for me to participate, learn, and grow, and I look forward to the challenges and discussions that lie ahead.

## NASIG PROFILE

### PAST AWARD WINNERS: WHERE ARE THEY NOW?

Maggie Rioux

Now I know why I read so many mystery novels. Everything I've learned by reading about detectives got put to good use in preparing this issue's NASIG profile. It was a dark and stormy night...whoops! Wrong novel. Start over... It all started when I suggested to my intrepid editor that it might be fun to take the list of student grant award winners from five years ago, see where they are now, and do a brief profile of each one. Little did I suspect that it would lead to a lot of googling and emailing and even a few phone calls.

Let's start with the list. In 1999 there were nine Student Grant recipients and one Fritz Schwartz scholarship winner. Each winner received an expenses-paid trip to the NASIG conference, which that year was held at Carnegie Mellon University in Pittsburgh, Pennsylvania, plus a year's free membership in NASIG. The Schwartz Scholarship also added a financial grant to help with library school tuition. The 1999 recipients were Jennifer Dekker (University of Toronto), Susie Husted (CUNY at Queens College), Kate Manuel (Catholic University of America), Konstantina Matsoukas (McGill University), Edward Murphy (University of South Florida), Marianne

Orme (Pratt Institute), Michelle Pearse (Simmons College), Anne Rasmussen (Kent State University), and Mircea Stefanu (University of Illinois at Urbana-Champaign). Donna Viscuglia at Simmons College was the Schwartz recipient.

After much sleuthing (yes, you really *can* find everything with Google) I managed to make contact with nine of the ten people. Only two are still NASIG members, but a couple stayed in for several years and another is thinking seriously about re-joining. All but two are still in librarianship although serials work is less prevalent.

Marianne Orme and Mircea Stefanu are the two die-hards still in NASIG. Marianne finished her degree at Pratt in 1999 and, after a couple of moves, is living in suburban Chicago and working part time as a reference librarian at Des Plaines Public Library. She plans to attend at least one day of the Milwaukee conference since it's practically next door. While she hasn't been working specifically in serials, they represent an important part of her reference work. I expect we will see more of Marianne in years to come as her 3-year-old son goes off to school.

Mircea, also in the Chicago area, is an Electronic Services Librarian at University of Illinois at Chicago. She was already working in the UIC library as a paraprofessional in the serials unit while attending library school. It was her boss at the time who turned her on to NASIG and the student grant. She has been quite active in NASIG as Web Editor of the Conference Proceedings for the past three years. She was also a presenter at Portland last year.

Kate Manuel wasn't hard to find either. She stayed a NASIG member for several years after receiving her MLS in 1999. Kate worked in acquisitions at George Washington University while going to school and was encouraged to apply for the grant by her boss, Marifran Bustion. After graduating, she moved clear across the country for a job as Physical Sciences Librarian at California State University Hayward. She reports that NASIG was the best source of serials programming in the area. She moved to New Mexico State University in 2001, where she is now the Instruction Coordinator, which doesn't involve serials, unfortunately. This year she was also a Visiting Scholar at the University of Nebraska Library at Lincoln. Kate was active in the Conference Program Planning Committee while in NASIG and, although she's no longer a member, I'll always think fond thoughts of her for being Co-Chair of that committee when I was President of NASIG for the 2002 conference at William and Mary. Thanks, Kate, for making me look good!

The next thing I did to track down folks was Google all the names. This works nicely when you've got a name that isn't too common, since most academic libraries have personal web pages for professional staff or other pages with staff names which are well-linked. This is how I found Konstantina Matsoukas, who has an ideal name for googling. Dina is the Head, Reference and Education Coordinator at Columbia University's Health Sciences Library. She actually dropped her NASIG membership only this year (after making sure that the library's serials librarian had joined). Dina was a student at McGill when she got the award and intended to go into serials as a specialty, but the jobs that came along were in reference and instruction, first at New York Public and then at Columbia. Dina says that the Pittsburgh conference was one of the greatest experiences of her life, but there are other groups of which she is now a part which are more pertinent to her work in reference instruction.

Two of our winners are at Harvard, but Harvard is a big and complicated place, librarywise. Both of them were students at Simmons when they won, so they may actually have met each other outside of NASIG '99. Michelle Pearse was working at Harvard Law while attending library school. She moved to Northeastern University Law School for a few years, but came back to Harvard

Law last June. She's doing collection development and reference as Bibliographer for Anglo-American Law and is very active in the American Association of Law Libraries (which is where my Google search found her). She enjoyed NASIG but, like some of the others, finds AALL more relevant to her current work. She works closely with the serials department and tries to encourage her colleagues to join NASIG and apply for student grants.

Donna Viscuglia, our other Harvard person, is a Senior Cataloger for the English Division of Harvard College Library Technical Services, where she regrets that they do not let her work on serials. She was our Schwartz Scholarship winner, which was a nice little shot in the arm for her tuition fund. At the time she won, Donna was cataloging serials for Harvard's Widener Library, moving to monographs and non-book after graduation. She was able to attend NASIG 2000 in San Diego as well as her award conference. Donna says she misses the world of serials, but enjoys the challenges of non-book formats. Hey Donna! Serials are non-books and the electronic stuff is pretty close to serials. Maybe you can justify coming back to NASIG!

The next grant winner I had to chase across three states. Susie Husted did her MLS at CUNY-Queens College. She is active in the American Indian Library Association, and it was through her membership on the board of a project serving reservation school libraries that I found her. Google hit her bio on their website; unfortunately it was out of date, but it was a start. She was listed as working at the Seabrook, New Hampshire, Public Library, but not listed on their website. A call to Seabrook produced the information that she was working as a "fundraiser for a youth group on Kirk Street in Lowell, Mass." A colleague at the University of Massachusetts Lowell identified this as the United Teen Equality Center, but she wasn't there either. The UTEC Director, however, gave me her current email address, and I found Susie living in Maine and working as a contract fundraiser for non-profits in New England. She has remained active in ALA and its AILA affiliate and is working part-time at Daniel Webster College in Nashua, New Hampshire, but not in serials. Susie says that her introduction to the serials community through NASIG showed her some of the many career paths open to MLS students, some of which she has followed since.

Jennifer Dekker was also a hard one to track. Google found a page from an organization for which she had worked as a volunteer – they keep up on their past volunteers and where they have gone. After completing her library degree at the University of Toronto, she got married, had a daughter and began working as a reference librarian at Oshawa Public Library, which is near

Toronto. A search of the Oshawa Public site found no mention of Jennifer in the staff list. A call to the director of the library yielded a telephone number, which proved to be a home number, which led to some telephone tag. After a few tries, an email from Jennifer revealed that she is doing all sorts of stuff (unfortunately none of it serials) at York University. York is a really big university but she is mainly based at a small branch library serving primarily undergraduates at one of a small handful of bilingual campuses in Ontario. She stayed in NASIG for a year after her grant year, but then started feeling the pinch of low salaries and travel budgets. She found NASIG and the conference an “amazing opportunity” even if it hasn’t proved directly relevant to her career since then.

I’d almost given up hope of finding Edward Murphy, my eighth grant winner. Such a common name yielded too many hits in Google until a colleague suggested adding Florida to the mix. Edward had been a student at the University of South Florida and perhaps he was still in the same state. Bingo! It turns out that he is on the reference staff at Embry-Riddle Aeronautical University in Daytona Beach. For the past two years he has been the Extended Campus Services Librarian, which means he oversees library services for all of Embry-Riddle’s worldwide operations, which are now in over 130 locations. He dropped out of NASIG because his first positions after graduation at Florida Gulf Coast University and Palm Beach County Public didn’t have much to do with serials. However, his current position finds him managing collection development and subscriptions for those 130 locations, so NASIG is again becoming relevant. As a result of my contact, which reminded him about the organization, he may well be a member again by the time you read this.

While I did not make direct contact with Anne Rasmussen, I was able to find out that she is still alive and well and is probably a stay-at-home mom in the Chicago area (the third of our ten folks to end up in or near Chicago). Anne was a student at Kent State University when she won the grant and was also working at Ohio State University, where she continued in the Serials and Electronic Resources Department after graduation. In 2001 her husband transferred to Chicago and Anne took a job as Technical Services Librarian at University of St. Mary of the Lake, a small theological seminary in Mundelein, Illinois. A call to the library there reached her successor in the position and the news that Anne is now a stay-at-home mom for the present.

So, thanks to Google and some kind folks who steered me in the right directions, I was able to locate some news of all ten of our 1999 student grantees. All but two of them are still involved in the information chain at some level, pretty much all in libraries, which is no real surprise since they were chosen from library schools. Only a few of them directly involved in serials, but I think you could say that all of them are indirectly involved in the serials world. I don’t think you can escape serials while working in any aspect of librarianship and the information world.. All of the folks that I talked to felt the grant experience had been a valuable one, if only to give them a better picture of the world of serials, its importance in the information chain, and the great folks involved in the serials community. Maybe in another five years I’ll try and track down this year’s winners, but I should probably see about fitting them with RFID chips to make it easier. Either that, or we’ve just got to limit the grants to people with uncommon names so that they’re easier to google.

## COMMITTEE ANNUAL REPORTS

### BYLAWS

Alice J. Rhoades, Chair

Committee Members: Ladyjane Hickey, Linda Hulbert, Christee King, Sharon McCaslin, Alice J. Rhoades (Chair), Alison Roth, Virginia Rumph, Peter Whiting, and Joyce Tenney (Board Liaison)

I am pleased to submit the annual report of the Bylaws Committee for 2003/2004.

Report of meetings, if any: The Committee held its annual meeting at the NASIG annual conference in Portland, Oregon, on June 28, at 12:30 p.m., where we appointed Peter Whiting as our committee web liaison and revised our guidelines to include changes made to the Bylaws in the spring 2003 vote.

During the past year, the Committee received three proposals; all were included on a ballot sent to NASIG voting members on Feb. 15, 2004, along with the Nominations and Elections Committee ballot mailing; voting deadline was Mar. 15, 2004 [Ed. note: original text and approved changes are at the end of this report.]

- 1) Proposal 1: Addition of Membership Responsibilities Section  
Status: Approved by NASIG membership, effective Mar. 15, 2004
- 2) Proposal 2: Changes in Nominations Procedures  
Status: Approved by NASIG membership, effective Mar. 15, 2004

- 3) Proposal 3: Secretary/Treasurer Terms  
Status: Approved by NASIG membership, effective Mar. 15, 2004

*Other business:*

- 1) Question: Posting of Bylaws Changes on NASIGweb  
Summary: Eleanor Cook suggested that recent bylaws changes should be posted somewhere on NASIG web page.  
Status: Committee submitted recommendation to Board that a "current news" section be added to the NASIG webpage; also, Peter Whiting, the Bylaws web liaison, will work with the NASIG web page coordinator to add a page to the Bylaws section in which the full details of bylaws changes made in the past few years can be recorded (in process).
- 2) Peter Whiting made updates to the online calendar and committee guidelines, and entered changes made to the Bylaws in the spring 2004 election.

I would like to thank the committee and our Board Liaison, Joyce Tenney, for their helpful comments for our various revisions.

*Bylaws Committee Statistics:*

No. of questions/proposals received: 4  
No. of questions/proposals in progress: 1  
No. of Bylaws change proposals submitted to NASIG membership: 3  
For each election, election results as follows:

No. of votes cast: 432  
No. of votes invalidated due to ballot error: 8  
Percentage of NASIG membership voting: ca. 35%

For each proposal voted on per election, results as follows:

Proposal 1: Addition of Membership Responsibilities

No. of votes for: 342  
No. of votes against: 75  
No. of abstentions: 7

Proposal 2: Changes in Nominations Procedure

No. of votes for: 397  
No. of votes against: 23  
No. of abstentions: 4

Proposal 3: Secretary/Treasurer Terms

No. of votes for: 400  
No. of votes against: 20  
No. of abstentions: 4

Textual changes made from the three proposals presented to the NASIG membership in Feb. 2004 and voted into effect March 2004 (changes reflected in bold):

*Proposal 1: Addition of Membership Responsibilities Section*

This affected one section of the bylaws:  
Article III. Membership, Section 1. Membership and rights

*Previous text:*  
Section 1. Membership and rights.

Active membership shall consist of individuals who remit dues, and shall carry with it the right to vote, to hold office, and to share in the benefits afforded by the objectives of NASIG. Corresponding membership shall consist of individuals who are representatives of peer professional organizations, and shall carry with it the right to attend meetings and share in the benefits afforded by the objectives of NASIG. Corresponding membership does not include the right to vote or hold office.

*Amended text:*  
Section 1. Membership **rights and responsibilities.**

Active membership shall consist of individuals who remit dues, and shall carry with it the right to vote, to hold office, and to share in the benefits afforded by the objectives of NASIG. Corresponding membership shall consist of individuals who are representatives of peer professional organizations, and shall carry with it the right to attend meetings and share in the benefits afforded by the objectives of NASIG. Corresponding membership does not include the right to vote or hold office.

**Members shall act in accordance with the stated purposes and policies of NASIG and abstain from actions tending to injure the good name of the organization, disturb its well-being, or hamper its work. In cases where infractions occur, the Executive Board may take action as necessary.**

*Proposal 2: Changes in Nominations Procedures*

This proposal affected one section of the bylaws:  
Article VII. Nominations and Elections, Section 1. Nominations

*Previous text:*  
The Nominating Committee shall present candidates for the positions of vice president/president elect, secretary, treasurer, and Executive Board members-at-large when required. Other nominations for these offices, endorsed by at least ten active members of NASIG, may be submitted

in writing to the Nominating Committee. Any such nominations shall be included on the official ballot. The Committee shall endeavor to present at least two candidates for each office to be filled, and shall also provide on the ballot a space for write-in candidates for each office to be filled. Candidates shall be selected in such a manner as to insure as broad a representation as possible of NASIG constituencies and of the geographic distribution of membership. The Nominating Committee chairperson shall report nominations to the NASIG President at least ninety days prior to the Annual Conference.

*Amended text:*

**Nominations may be made by committee, by petition, or by write-in.**

The **Nominations & Elections** Committee shall present candidates for the position of vice president/president elect, secretary, treasurer, and Executive Board members-at-large when required. The Committee shall endeavor to present at least two candidates for each office to be filled. Candidates shall be selected in such a manner as to insure as broad a representation as possible of NASIG constituencies and of the geographic distribution of membership. **A notification of the pending slate of candidates shall be sent to the general membership no later than January 15, along with a request for any nominations by petition.**

Nominations by Petition: Nominations may be made for any open position on the Executive Board by a petition. Such petitions shall include endorsements by at least 10 active members of NASIG as well as the written acceptance of the candidate, and must be submitted in writing or by email to the Nominations & Elections Committee by February 1, after the initial notification of the slate of candidates. Any nominations which meet the petition requirements shall be included on the official ballot.

**Write-in Candidates: Space shall be provided on the ballot for write-in candidates for each office to be filled.**

*Proposal 3: Secretary and Treasurer Terms*

This proposal affected one section of the bylaws:  
Article IV. Executive Officers, Section 4. Terms of Office

*Previous text:*

The vice president/president elect shall serve the first year after election as vice president, and the second year after election as president, and the third year after election as immediate past president. All other executive officers of NASIG shall be elected for a term of two years. With the exception of the vice president/president elect, all executive officers shall be eligible for re-election, but shall not serve more than two consecutive terms in office without an intervening period of two years. Terms of office for all executive board members shall begin at the adjournment of the Annual Conference.

*Amended text:*

The vice president/president elect shall serve the first year after election as vice president, and the second year after election as president, and the third year after election as immediate past president. **The treasurer shall be elected during the second year of the sitting treasurer's term, and shall serve for a period of one year as ex-officio "treasurer in training." The newly elected treasurer would then serve one three-year term on the Board following the ex-officio period. The secretary shall be elected for a term of three years. The vice president/president elect, the treasurer, and the secretary shall not be eligible for re-election to a second term in the same office without an intervening period of two years.** Terms of office for all executive board members shall begin at the adjournment of the Annual Conference.

## **DATABASE & DIRECTORY**

Rene Erlandson, Chair

Committee Chair: Rene Erlandson (University of Illinois Urbana-Champaign), 01/03 – 03/05

Committee members:

Pamela Arroues (California Polytechnic State Univ., Pomona), 03/05

Jana Brubaker (Northern Illinois Univ.), 01/03-03/05

Daisy Cheng (Univ. of Mississippi), 03/05

Karen Matthews (Univ. of Vermont), 00/02-02/04

Jo McClamroch (Indiana Univ.), 03/05

Myrtle Myers (OCLC, Inc), 03/05

Sandhya Srivastava (Long Island Univ.), 01/03

Board liaison: Bob Persing

D&D webmaster: Myrtle Myers

Database backup holder: Sandhya Srivastava

Print Directory Coordinator: Rene Erlandson

Members rotating off the committee after the annual conference: 1—Karen Matthews

New Chair: Rene Erlandson

New Committee Members:

### Activities

D&D has supplied information and/or services to the following:

- Nominations & Elections Committee – Verified membership of nominees for 2004; provided an electronic file of mailing addresses of active voting members.
- Conference Planning Committee – Provided number of members (renewed); provided an electronic file of mailing addresses of active/renewed members.

### Renewals

Date first renewal notices mailed: Oct. 3, 2003  
 Current year renewal rate: 85.1%  
 Previous year renewal rate: 86.1%  
 Number of members purged from the database: 227

### Membership profile

Active NASIG members in database: 1,242

The following table breaks down membership by organization type:

| Library Type                               | Number of Members | Percentage of Membership |
|--|-------------------|--------------------------|
| A. University Library                      | 661               | 53.22%                   |
| B. College Library                         | 92                | 7.41%                    |
| C. Community College Library               | 24                | 1.93%                    |
| D. Medical Library                         | 59                | 4.75%                    |
| E. Law Library                             | 51                | 4.11%                    |
| F. Public Library                          | 40                | 3.22%                    |
| G. Government, National, or State Library  | 57                | 4.59%                    |
| H. Corporate or Special Library            | 51                | 4.11%                    |
| I. Subscription Vendor or Agency           | 47                | 3.78%                    |
| J. Book Vendor                             | 11                | 0.89%                    |
| K. Publisher                               | 43                | 3.46%                    |
| L. Back Issues Dealer                      | 4                 | 0.32%                    |
| M. Binder                                  | 7                 | 0.56%                    |
| N. Automated Systems Vendor                | 7                 | 0.56%                    |
| O. Library Network, Consortium, or Utility | 18                | 1.45%                    |
| P. Professional Association                | 6                 | 0.48%                    |

|                      |             |                |
|----------------------|-------------|----------------|
| Q. Database Producer | 5           | 0.40%          |
| R. Student           | 15          | 1.21%          |
| S. Retired           | 7           | 0.56%          |
| T. Other             | 37          | 2.98%          |
| <b>Total</b>         | <b>1242</b> | <b>100.00%</b> |

### Expenses

Expenses for the previous year's directory were incurred too late to go into the previous annual report, so are reported here:

|  |                  |
|--|------------------|
| Printing directories and mailing envelopes | \$5,459          |
| Postage                                    | \$ 941           |
| <b>Total</b>                               | <b>\$6,400</b>   |
| Other expenses:                            |                  |
| Supplies                                   | \$ 218.03        |
| Postage                                    |                  |
| First Renewals                             | \$ 410.09        |
| Final Renewals                             | \$ 143.93        |
| <b>TOTAL</b>                               | <b>\$ 772.05</b> |

### Print directory

The 2004 commercially printed *Membership Directory* is in the final stages of proofing. We hope to have it in the mail before the conference, but have experienced some unavoidable delays, so that may not happen. Requests for bids were sent to three printers, all responded. The low bid came from Gerald Printing in Bowling Green, KY. Final costs will probably be similar to last year's.

### Other Issues

In August 2003, D&D submitted a Recommendation to the NASIG Executive Board. The D&D Committee recommended printing of the commercially produced *NASIG Membership Directory* be discontinued in favor of a printable online version of the *Membership Directory*. The Board considered the recommendation, but was not ready to discontinue the commercially printed *Membership Directory* at this time. D&D was asked to pilot a print-on-demand Web-accessible version of the *Membership Directory*. In the end, an updated print-on-demand .pdf version of the *Membership Directory* is mounted twice a month by the D&D Chair to NASIGWeb. Currently 414 members, or 33.3% of the membership, elect NOT to receive a copy of the commercially printed *NASIG Membership Directory*.

## ELECTRONIC COMMUNICATIONS

Committee Members: David Burke, Kitti Canepi, Robert Congleton, Anna Creech, Jennifer Duncan, Lorraine Hirning, Terese Jose, Eric Lease Morgan, Marina Oliver, Ruth Richardson Scales, Sheila Tawney, Beth Weston, Margaret Willingham

Co-Chairs: Sarah George, Merle Steeves  
Board Liaison: Bob Persing

Responsibilities (Co-chairs responsibilities, backup web and list people, jobs people)

Sarah George (co-chair, webspinner), Ruth Richardson Scales (backup webspinner)

Merle Steeves (co-chair, listmanager), Kitti Canepi (backup listmanager)

David Burke (NASIG job listings), Jennifer Duncan (backup NASIG jobs listings)

### *NASIG List activities*

Merle Steeves took over as List Manager this year, with Kitti Canepi serving as backup List Manager. Bob Persing also served as a backup when needed. List activity remained brisk and required consistent and regular monitoring.

The annual database purge was completed in March 2004. Non-renewing members are being purged from NASIG-L as the Database & Directory Committee is notified and reports are sent to the listmanager. New members are routinely added and email changes are updated twice a month.

Four new email addresses were set up to be used with the conference website and registration activities, which includes one address mentioned below for online registration.

An email address was set up for the NASIG publicist, which was then subscribed to the various listservs the publicist sends messages to. This should make the transition for the incoming publicist easier. Four new listservs were set up for Program Planning Committee sub-groups. These new lists were given generic names so they can be reused each year by the PPC. The filtering software installed last year by Bee.Net has been a big help in reducing the amount of spam sent to the lists and catching virus infected emails. The service from Bee.Net has been excellent.

NASIG now has 33 listservs and NASIG-L has 1180 subscribers as of April 29, 2004.

### *NASIGWeb activities*

Sarah George and her backup Webspinner, Ruth Richardson Scales, have updated the Web pages regularly and been involved in supporting several projects from other committees. The backup webspinner continues to compile monthly statistics for the web site. Work in progress includes increasing conformity within the site by including the left column of links for navigation and preparing the site for site-wide searching capabilities.

In response to a number of reported problems in accessing NASIGweb after NASIG-L announcements directing attention to the web site, Bee.net removed the company's standard limit of 100 simultaneous users so that NASIGweb users now have unlimited access. No problems have been reported after this change in access levels.

David Burke and Jennifer Duncan continue to do a great job maintaining the Jobweb, with the assistance of volunteers from the committee to monitor professional listservs.

### *Online Conference registration*

Marina Oliver is the ECC liaison for online registration. She successfully guided the project to completion under difficult time constraints. One new email address was set up specifically for online registration.

### *Program proposals*

2004 conference program proposal on OpenURL technology submitted Sept. 19<sup>th</sup>.

The ECC program proposal was not accepted for this year's conference.

Jennifer Duncan, Marina Oliver, and Margaret Willingham made significant contributions in putting together the proposal.

### *Special projects*

- Sheila Tawney volunteered to help work on the planned conversion of the membership database to SQL.
- Anna Creech worked with Char Simser to develop a prototype web page for conference photos: <http://www.nasig.org/conference/photos/>.

## NOMINATIONS AND ELECTIONS

Katy Ginanni, Chair

Committee Members: Ladd Brown, Donnice Cochenour, Pat Frade, Katy Ginanni, Catherine Nelson, Christine Stamison, Kathryn Wesley

Board Liaison: Eleanor Cook

### *Nominations and Candidate Selection*

1. A Call for Nominations was included in conference packets given out at NASIG in Portland. Call for Nominations was first posted on NASIG-L on 27 August 2003.
2. Reminders were posted to NASIG-L on 10 September 2003 and 7 October 2003.
3. The Call for Nominations also appeared in the September issue of *NASIG Newsletter*.
4. The committee received 115 nominations. This was a 36% increase over last year. This was probably due to the last, rather histrionic email reminder sent to NASIG-L by the chair. Four nominations were eliminated because they are current members of this committee. One was not yet a member, but her dues were received before the deadline to receive nominee profiles.
5. Six committee members contacted 16 nominees and one contacted 15 about consideration for the ballot. Fifty-four nominees agreed to be reviewed by the committee for possible placement on the ballot. Of the 54 nominees: 4 agreed to be considered for VP/PE, 6 agreed to be considered for Secretary, and 47 agreed to be considered for MAL. Two MAL nominees were also being considered for Secretary.
6. Donnice put the nominee profile forms into the N&E Web space. Each committee member reviewed all forms for VP/PE and Secretary. Half of the committee reviewed half of the MAL forms, and half the committee reviewed the other half of MAL forms (the chair sat this part out). The chair averaged all the MAL scores, and submitted the top 5 from each group to the committee. At that point, every committee member reviewed those 10 forms and submitted evaluations for each.
7. The chair averaged all of the scores for each office and presented the results to the committee. The chair also contacted the current and some past presidents for feedback, opinions, etc. on candidates. After some discussion, the ballot was constructed. One candidate for Secretary declined at the last minute (personal and professional complications had arisen since she agreed to be reviewed), so the committee placed the 3<sup>rd</sup> vote-getter on the ballot (with her acceptance).

8. The chair notified the President and Past President of the ballot on 19 December 2003. The Past President notified the 2 current members of the Board that their names will be on the ballot.
9. Letters to unsuccessful nominees were mailed on 9 January. Successful nominees were notified earlier that week by phone and given a deadline of 15 January to revise profile documents.

### *Balloting*

1. The membership was notified of the slate of candidates, via NASIG-L, on 4 February.
2. By previous arrangement with the Bylaws Committee, the election ballots, nominee profile information, bylaws ballots and proposed bylaws changes were mailed together to 929 NASIG members on 11 February 2004 using a mailing service. Members were notified via NASIG-L. N&E and Bylaws shared the cost of the printing and mailing. The membership was notified of the mailing via a NASIG-L announcement. Postmark deadline was 15 March 2004.
3. A total of 444 ballots were returned (a return rate of 48%), only one of which was postmarked past the 15 March 2004 deadline. The chair forwarded the Bylaws ballots to the designated Bylaws Committee member.
4. The chair counted the 444 ballots twice and the count was confirmed by a non-NASIG member (an accountant!). There was 1 write-in candidate for VP/PE, and 3 for the MAL positions. All of the write-in candidates are current NASIG members.
5. The chair notified the NASIG President of the results. The chair then contacted each candidate by phone, and followed up with letters. Results were announced to the membership via NASIG-L on 5 April, and were submitted to the newsletter editor for publication. In addition a press release was prepared and sent to the publicist for distribution outside NASIG.

### *Election Results*

Vice President/President-Elect:

**Mary Page**

Secretary:

**Elizabeth Parang**

Members at Large:

**Jill Emery**

**Kevin Randall** (2<sup>nd</sup> term)

**Joyce Tenney** (2<sup>nd</sup> term)

### *Budget*

|                 | <u>Budgeted</u> | <u>Spent</u> |
|-----------------|-----------------|--------------|
| Temporary Help  | -0-             |              |
| Office Supplies | -0-*            |              |
| Postage         | 525.00          | 257.94**     |
| Printing        | 250.00          | 1138.32      |
| <hr/>           |                 |              |
| TOTAL           | \$775.00        | \$1396.26*** |

\* Letterhead and envelopes received from NASIG Secretary

\*\* This includes the mailing service fee

\*\*\* The postage and printing costs were split with the Bylaws Committee

### *Other Activities and Recommendations*

1. The committee received a proposed revision to the Bylaws (written by former N&E chair Beverley Geer and amended by the current Bylaws Committee) which addresses the process of including nominees by petition on the official ballot. Bylaws Committee wanted input from N&E since N&E is the committee that deals with the election process. N&E spent a fair amount of time discussing this proposal via e-mail.
2. The Executive Board asked N&E Committee to discuss whether or not petition candidates should be required to submit a position statement. The majority agreed that they should. We have not discussed a timeline for the process.
3. Regarding online voting, the committee had planned on presenting recommendations to the Board for a service that is 1) cost effective 2) secure and 3) can guarantee one member/one vote. The chair has done some preliminary investigation of online voting

## ***NASIG NEWSLETTER***

Char Simser, Editor-in-Chief

Board Members: Beth Bernhardt (Submissions Editor), Sharon Heminger (Copy Editor), Susan Andrews (Columns Editor), James Michael (PDF Editor), Mykie Howard (HTML Editor), Kathy Kobyljanec (Conference/Calendar Editor), Char Simser (Editor-in-Chief), Anne McKee (Board Liaison).

### *Personnel Changes*

Five new individuals came on board the *Newsletter* staff since the 2003 Conference: Susan Andrews (columns editor); Sharon Heminger (copy editor); Maggie Rioux (profiles editor); Mykie Howard (html editor); and Kathy Kobyljanec (conference editor).

services for associations (see Appendix A), but the committee was so caught up with debating the pros and cons of the proposed bylaws change – and the regular work of the committee – that we did not go any further. The chair suggests that this may be a good project for the new “Think Tank” Committee.

### *Recognition*

The chair would like to thank the Nominations & Elections committee for its hard work and a job very well done. In addition, the chair would like to recognize committee member Donnice Cochenour who served as the committee’s Web mistress and liaison to the Electronic Communications Committee. Lastly, many thanks to Beverley Geer, last year’s chair, who left behind such good documentation and kindly found time to advise me on many details.

## APPENDIX A

### *Services to investigate*

Survey & Ballot Systems --

<http://www.gosbs.com/home.html> (used by ALA in 2004 election)

Votenet -- <http://www.votenet.com/>

GiftTool -- <http://www.gifttool.com/index.html>

BoardSource --

<http://www.boardsource.org/landingpage.asp?ID=94>

Everyone Counts -- <http://everyonecounts.com/>

World Voting Booth --

<http://www.worldvotingbooth.com/>

Hosted Survey -- <http://www.hostedsurvey.com/opinion-research.html>

Safevote -- <http://www.safevote.com/>

VoteHere -- <http://votehere.net/default.htm>

### *Production schedule*

The addition of 5 new staffers created a hectic schedule for preparation of last September’s issue as everyone settled in to learn their jobs and the nuances of the Newsletter style guides! Nonetheless, we all survived and even managed to publish both the html and pdf versions of the Newsletter within a few days of our Sept. 1 deadline.

### *Organizational changes*

After publication of the 2003 Conference reports in the September issue, Kathy Kobyljanec assumed responsibility for maintaining the Calendar section of the

*Newsletter* and NASIG's Calendar of Events. Kathy does the background research; Mykie Howard (HTML Editor) does the online updates. The responsibility for updating the calendar was previously assigned to the HTML editor. Allowing another individual to assume the job provides additional volunteer opportunities on the *Newsletter* staff (in the future) and relieves the HTML editor from the research required by this duty.

#### *Miscellaneous*

The Board approved the removal of password protection of the *Newsletter* at the fall Board meeting. (The *Newsletter* had been passworded because, during its print production days, the cost of printing and mailing was paid from member dues, and the print issue was a benefit of membership. With the advent of the online-only version of the publication, there are no costs associated with production.) Username/password removal was implemented without a hitch in December. Minimal feedback has been received but does include privacy issues, which will be discussed at the June Board meeting.

The NASIG Calendar of Events (on NASIG's homepage) was also removed from password protection. Conference Photo Archive – I worked with Anna Creech from ECC to get a conference photo archive implemented. Anna has done a great job with the site. (See the ECC's annual report for more information.)

#### *Review of Goals*

1. HTML and Columns Editors positions: find and train new volunteers to fill these positions – Completed (see Personnel Changes above)
2. Complete work on *Newsletter* manual – still in process: several sections of the Content and Style Guides were revised; Conference reports section added; in the Process section Submission guidelines and Title Changes were added.
3. Continue effort to increase the number of Profiles in each issue – Maggie Rioux has worked tirelessly to provide some wonderful articles about individual members and one committee this year.

#### *Goals for Next Year*

1. Complete the *Newsletter* manual
2. Experiment with a template-based web design for the *Newsletter* & consider other improvements to make navigation and access easier
3. Report usage data at the fall Board meeting
4. Do an informal poll of NASIG members at the 2004 Conference: do they read the *Newsletter*? What do they like/dislike? What would they like to see in the *Newsletter*?

#### *Conclusion*

Kudos to the great staff on the *Newsletter* editorial board. These folks are responsive and great to work with! Many thanks to Board liaison Anne McKee for providing moral support and encouragement throughout the year.

## **PROCEEDINGS**

Patricia Sheldahl French and Richard Worthing, Co-Editors

The editorial team for the 18<sup>th</sup> Annual NASIG *Conference Proceedings, Serials in the Park*, consisted of Pat French job. The editors' manual, created by past editorial teams, was invaluable. Special thanks also to last year's editors, Susan Scheiberg and Shelley Neville, for their help along the way. Mircea Stefanu is the Web editor again this year, and LadyJane Hickey is the indexer.

Our duties began in April with the call for recorders (and, ultimately, a second call for recorders to fill in a few blank spots), and continued with intensity from the time of the conference to late fall, when the manuscript was due to Haworth Press. June also included a valuable trip to Haworth Press, where we met the staff and learned about the publishing process.

We had 26 volunteers for our recording assignments, which was just the number we needed, and the sometimes

and Rick Worthing. This was our first year editing the *Proceedings*, so some of our time was spent learning the tricky process of matching up recorders to appropriate sessions went pretty smoothly. After the Conference was underway, all of the recorders and presenters did a great job of covering the sessions and getting the reports to us on time.

From August to October we read and reread papers from the Conference and became somewhat expert in applying the style preferences of Haworth and of the *Chicago Manual of Style*. We looked at everything one more time when Haworth sent us the page proofs in February. The finished product went out from Haworth at the end of March to be edited for the Web and indexed.

We would like to thank our Web editor, Mircea Stefanu, our indexer, LadyJane Hickey, and our Liaison to the

Board, Kevin Randall. We would also like to thank all of the recorders and presenters for the great job they did providing us with the reports which make up the *Proceedings*. We also greatly appreciated help we got from other members of the Board and the Conference Planning Committee when we had questions. Nancy

Deisroth at Haworth did an amazing job of improving the manuscript after we thought we had everything done. And thanks to the NASIG Board for giving us the opportunity to edit the *Proceedings* this year.

## **SITE SELECTION COMMITTEE**

Mary Page

The Site Selection Committee is pleased to announce that the hotel chosen for the 2005 NASIG CONFERENCE is the Minneapolis Hilton. Located in the heart of downtown, NASIG members will be within walking distance of many of the city's finest attractions. The Minneapolis Hilton is a superb conference facility, with features such as free wireless Internet access in the hotel lobby. It promises to be a great location for the 2005 conference.

Sites for the 2006 annual conference are being investigated at this time. We will visit a university-

centered site with lodging in hotels in the Northeast during May 2004. Proposals have been received from the cities of Birmingham, AL and Denver, CO, and we will likely visit those sites during the summer.

Many cities were contacted across the country and we are still looking at other sites. Should anyone have viable suggestions, please contact Mary Page (mepage@rci.Rutgers.edu), Steve Savage (ssavage1@rohan.sdsu.edu), or Joyce Tenney (tenney@umbc.edu).

## **ERRATA**

Minutes of the January Board Meeting, previously published in the March issue of the *NASIG Newsletter*, incorrectly reported the date of the Minneapolis conference as May 17-23, 2004 rather than 2005. The

NASIG secretary was informed about the typographical error and the Board formally approved the correction to the minutes. The HTML version of the published minutes has been corrected.

## **OTHER NASIG NEWS**

### **NASIG'S COMMITTEE APPOINTMENTS PROCESS, or, WHAT A COMPLICATED WEB WE'VE WOVEN**

Steve Savage, NASIG Vice-President/President-Elect

NASIG's committee appointment process is handled by the Vice-President/President-Elect each year. Over the years, I've heard several Presidents comment on how long and arduous a task this is. This year, I learned why they say that. And why I now agree! This process is much more complex than anyone who hasn't done it could guess. Consequently, because so many NASIG members are involved in committees each year and more volunteer for committees than can be appointed, I thought some people might like to learn more about the appointments process.

The sheer mechanics of the process are daunting enough. For example, each current member of a committee can have any one of 13 statuses relative to the appointment process, depending on which committee they are on, how long they have served, and which position they currently

hold in it. The "philosophical" basis for the decision-making part of the process is particularly complex and involves numerous sensitive issues. These include both the organizational concerns (NASIG's needs) and the human side of it all (trying to honor people's requests). As is not surprising, these two aspects often do not coincide with each other. Here's a brief description of these two broad categories (mechanics and philosophy):

I. Mechanics: (mostly) hard and fast facts

A. Volunteers

There are several categories of volunteers to consider for the appointments. Each of these requires that different factors be considered in the appointment process. The *major* categories, only, are:

- Current regular committee members who are in the middle of their 2-year terms, and therefore automatically continue on the committee into the next year for the 2<sup>nd</sup> half of their term
- Current “regular” (i.e., not Chair or Co-Chair) members who are finishing their 1<sup>st</sup> term on a committee and are eligible for reappointment to the same committee, either as a regular member or as a Chair- or Co-Chair
- Current regular committee members who have reached their term limits and therefore cannot be reappointed; they may or may not like to join different committees
- Current Chairs and Co-Chairs who have served only 1 year in this position and therefore are eligible for reappointment as Chairs or Co-Chairs
- NASIG members who are not currently on a committee but would like to join one

Reappointment of a person at the end of their first term on a committee is not automatic, for either regular members or Chairs or Co-Chairs. The needs of the committees, NASIG as a whole, and the requirements and restrictions placed on committee composition by the Bylaws require that each possible reappointment be considered on an individual basis.

#### B. Committee positions available

NASIG currently has 12 committees (We also have several other groups we usually include under the umbrella term “committee” such as the *Newsletter*, *Archivist*, *Proceedings* Editors, etc. These groups’ members are appointed through separate processes better suited to their needs.) These 12 committees consist of approximately 130 members. This number varies a little from year to year, depending on the evolving workloads of the committees. Of these 130 committee positions, at least 78 positions will be vacant after this year’s conference. This includes a small number of current committee members in the middle of their 2-year terms who have decided not to complete their terms.

#### C. Terms and term limits

Regular committee members’ terms and term limits, and Chairs’ terms and term limits, are set in the Bylaws. For most committees, each regular position is appointed for a 2-year term, with the possibility of being reappointed to another, consecutive 2-year term after the first term is finished. Most Chair and Co-Chair positions, however, are limited to 1-year terms, with the option to be reappointed to one, consecutive 1-year term.

There are, however, exceptions to these terms and restrictions. All appointments to the Nominations &

Elections Committee are 1-year terms, with the option of reappointment to another, consecutive 1-year term. Each year, N&E must include at least 50% new members; in some years, this prevents one person’s reappointment. CPC also *usually* involves only 1-year appointments, due to the change of location of the conference each year. Now that we are no longer strictly limited to conferences on academic campuses, however, the need for CPC members to be within close proximity to the conference location may diminish.

In the rare case that a person has completed the maximum number of consecutive years of membership within a committee but would like to continue on it, the Bylaws stipulate that the person cannot be reappointed without an intervening period of at least 2 years away from the committee.

With all of these committees, the maximum number of years a person can serve consecutively is twice the maximum number of years a person can serve consecutively as Chair or Co-Chair. Consequently, another detail thrown into the long list of factors in the annual committee appointment process is that in many cases, a Chair or Co-Chair will have reached the term limit for that position, but have the option to continue on the committee an additional 1-2 years as a regular member.

Terms for all committees except Evaluation & Assessment begin and end in conjunction with our “conference year.” (NASIG generally runs on a calendar year basis, but many of our activities cycle around the conference work schedule instead.)

#### II. Philosophical aspects

Not surprisingly, this is the most difficult part of the whole process, and the most difficult to describe in writing. Most of the philosophical issues require judgment calls based on interpretation, recommendations, inference, and intuition, with little or no actual data to use.

Some examples of philosophical issues that are part of this process are:

- How much should the vice-president rely on information and recommendations from other people?

Given how complex the process is, every vice-president undoubtedly sends many e-mail messages and makes many phone calls asking for data, information, suggestions, advice, recommendations, etc.—anything that the vice-president *may* find helpful—to current Board Liaisons, current

committee Chairs and Co-Chairs, current regular committee members, past NASIG Presidents and other Board members, people who have served on specific committees in recent years, etc. Nearly all of this information, however, is essentially subjective. Furthermore, because it is coming from someone else, it requires further, subjective interpretation by the vice-president who may use it.

- How can appointments be made so they balance a committee's needs (particularly in leadership via its Co-Chair, and support via its Board Liaison) to develop new members for continuity and stability through 2-3 years into the future, with its need for continuity and stability simply from this year to next year?
- How can appointments be made so they balance a committee's need for continuity and stability within NASIG's broader need to "spread the wealth" of experience among many members, in order to develop a broad base of knowledge for all sorts of situations?
- How can appointments be made so they balance newer members' desires to become involved with the need for continuity and stability?

In particular, it is important to remember that participation in committees, especially ones outside a person's immediate institution, can provide an important form of mentoring for people new to their careers.

- How can appointments be made so they balance the need for continuity and stability with the constant need for fresh ideas, new energy, and creativity necessary to keep a large, complex organization like ours vibrant and interesting?
- To further complicate things, the questions above have different implications for a committee when considering their chair positions than they do for its

"regular" members, and a very different set of implications come into play when considering the Board liaison assignments.

- As if all that wasn't enough, one set of weights of these—and other factors—used for one committee often may not be appropriate for another.
- NASIG committees need members from the libraries and the commercial sector, as well as from mixture of types of libraries and commercial organizations, and sometimes a committee's work needs representation from each of the three major geographic areas NASIG covers (Canada, Mexico, and the U.S.); these factors are often difficult to work into the mix due to the smaller numbers of members we have in these categories
- Some committees require specific skills and/or experience of its members, such as Awards & Recognition's need for a member fluent in Spanish.
- And finally, it is very important to repay past and current volunteers for all of their good work by complying with their requests for reappointments or new appointments...but then, it's also really good to give newer members a chance to get involved, too.

In addition to giving everyone a more informed idea of how the committee appointment process works, I hope this description makes it easier to understand why everyone who volunteers for a committee is not appointed—aside from the fact that there are sometimes more volunteers than available positions. I'm sure that each year the vice-president handling the appointment process tries his or her best to honor everyone's requests, but this sometimes simply is not possible or might not seem to be the best decision for NASIG. And, hopefully, these people will not be so discouraged they won't volunteer again next year, when the dizzying weight of factors will be different!

## OTHER SERIALS NEWS

### NORTH CAROLINA SERIALS CONFERENCE

Reported by Beth Bernhardt

The 13<sup>th</sup> Annual North Carolina Serials Conference was held in Chapel Hill, North Carolina, April 15-16, 2004. The conference is primarily sponsored by the School of Library and Information Sciences at North Carolina Central University. The conference theme was "Opening Pandora's Box: Managing the Chaos of Serials

Resources." In attendance were librarians and staff from public, academic and special libraries. Participants were from North Carolina, Virginia, Alabama and Texas. Representatives of several serials agents and publishers assisted with presentations, panel discussions and attended sessions.

Donald King, Research Professor at the School of Information Sciences and Sara Fine Institute at the University of Pittsburgh, gave the keynote address, titled "Serials by Number." King began his address with asking five questions. What do print and electronic journals actually cost? What use are library use metrics? Why did library subscription prices increase so much? Are "big deals" good deals? Will Open Access by author payment pay?

To address his first question, King stated that several resources are involved when figuring cost of journals such as collection purchases, staff, facilities, equipment and systems, and photocopying and binding etc. According to his research the cost for purchasing and processing and maintaining an electronic title is approximately \$190 per title. The corresponding cost of current print is \$105 per title and \$220 for back file collections, where the purchase cost is allocated by amount of use.

King addressed his second question by looking at reader behavior trends and what role the library takes. King's research looked at the following reading patterns; how much readers read, where they obtain their reading, what format readers use, and how did they learn about articles. King found that University faculty read more than others and they obtain their reading materials from personal subscriptions, library collections, another person, author websites and preprint. He discovered that scientists are reading more over the past 25 years and relying on libraries for most of this additional reading. As for formats, 90% of faculty reading of personal subscriptions is in print, while 80% of reading of library collections is in electronic format. These readers find out about articles through personal subscriptions, library subscriptions, databases, citations in another publication, and by word of mouth. He emphasized that use statistics provide a sound basis for decision-making. For example, the cost per reading is estimated to be \$2.50 for electronic titles, \$13.70 for current periodicals, and \$15.70 for backfiles. However, the cost per reading for print backfiles is likely to increase significantly in the future because their use will dwindle because of increasing access to older electronic collections.

To answer his third question, why did library subscription prices increase so much, King spoke of several factors. One major factor is inflation, it costs more today to publish than in years past. Another factor is increase in the size of the journal. King mentioned that many journals have increased the number of issues and articles they publish a year. The decrease in personal subscriptions has also been a factor in price increases for libraries since lost revenue had to be recovered from library subscriptions. King also mentions size of publisher portfolios and market power as other reasons why prices are increasing.

King talked about the "big deals" and if they are good deals. He described how, in the past, some articles subsidize other articles and some journals subsidize other journals. The "big deals" are merely an extension of this publishing tradition. Libraries need to examine their cost per use to see which titles are worth continuing in the future or, if appropriate, if the entire package is worth it compared to an alternative.

King concluded his keynote address with the question, "Will open access by author payment work?" He presented a list of advantages and disadvantages of author payment. He believes that since this method did not work in the past, it may not work in the future unless all publishers come together to make it work.

Next on the schedule were several round table discussions. The conference participants divided into six different groups to discuss and report on issues. Issues discussed included creative staffing, dealing with change, electronic resource management, fixing broken links, open access journals and usage statistics.

The afternoon concluded with a presentation, "Envision a Solution to the Online Serials Management Mess: NISO.EDItEUR's Development of an International Standard for Online Serials Subscription Data" from David Goldsmith, Head of Acquisitions at North Carolina State University. Goldsmith discussed the indicatives that NISO is creating for Serials Management systems. These standards include types of data elements such as holding list, online service, holdings records, serial version and holding details. The group wants to launch a pilot project with these standards, get publicity and feedback for the project and push for standardization in the future.

The Friday morning session began with a panel presentation on "Impact of E-Resources," presented by Deb Knox of W.T. Cox Subscriptions, Aisha Harvey of Perkins Library at Duke University, Mike Phillips of Wiley InterScience, L. Suzanne BeDell of Proquest Information and Learning, and Janet Flowers of UNC-Chapel Hill as a panelist and moderator. Each panelist discussed how electronic resources have changed their job duties and services. Janet Flowers began the presentation with looking at the current state of library organizations dealing with e-resources. Harvey stated that e-resources are here to stay and that training to use these resources will be constant as our work changes with new systems and products. She also believes there will be new jobs that libraries need to create such as a License Librarian, Digital Acquisitions Coordinator, or maybe a Integrated Library System Workflow Librarian. Phillips told the participants about how the electronic revolution has changed a publisher's workflow and job duties. Now publishers have to deal with legal issues, do more

marketing, and the sales representative is also now the customer service representative. BeDell spoke of how Proquest had changed from primarily a print to microfilm producer to a print to microfilm to digital media company. With the change to digital the company now has positions in publishing and software development. Knox spoke about how W.T. Cox is still trying to figure how they will help provide their customers electronic access.

The morning concluded with five concurrent breakout sessions. The first concurrent session, called "Research in Progress" was presented by Amanda Wilson of UNC-Chapel Hill / School of Library and Information Science and Lynn Shay of UNC-Wilmington. Wilson's presentation was called "TRLN E-Resources: An Evaluation and Recommendations." Wilson compared E-resources from Duke, UNC-Chapel Hill and North Carolina State University. Wilson found that there were several resources that each library purchased. Shay's presentation was called "Woulda, Coulda, Shoulda: Planning and Conducting a Serials Survey, Lessons Learned." Shay conducted a survey to find out if users prefer electronic over print. Not to anyone's surprise their users prefer electronic access. Shay also addressed issues concerning how to conduct a survey and what she might do differently if conducting this survey again.

The second concurrent session, "Demystifying Continuations" was presented by Joshua Winant of Yankee Book Peddler. Winant explained in his presentation what a continuation is and how libraries deal with them. Winant also addressed the issues of managing continuations, and are there vendors that can help deal with these continuations.

Yvette Diven of R.R. Bowker and Adam Chesler of the American Chemical Society presented the third concurrent session, "Working with Vendors." Diven spoke about how vendors can work with librarians to drive product development. Chesler told the audience to become involved with product development and to give compliments and criticisms about a product. Both presenters urged the audience to become involved in collaborating with vendors to help make products better for the users.

Annis Barbee and Shirley Hamlett presented the fourth concurrent session, "Serials Support Staff Update". Shirley Hamlett, a delegate to ALA's 3<sup>rd</sup> Congress on Professional Education: Focus on Support Staff (COPE3) talked about the meeting that took place in May 2003. The Congress brought together library support staff, library administrators, library educators, and library association leaders to discuss issues of concern to library support staff. Hamlett reported on recommendations that were made to ALA on issues such as career ladders and

advancement, the changing role of library support staff, certification issues, compensation for library support staff, and the role of support staff members in state and national library associations. Annis Barbee, chair of the North Carolina Library Paraprofessional Association (NCLPA) discussed some of the initiatives that NCLPA is taking at the state and local level to carry out some of the COPE3 recommendations.

The fifth concurrent session, "Complicated, Constant, and Consortial: Managing Electronic Resources at Ohio State University" was presented by Rocki Strader of Ohio State University and Sandy Hurd of Innovative Interfaces. Strader started the presentation speaking on evaluating an e-resource and if it meets the needs of the library. She also spoke about the workflow for ordering an e-resource and how license agreements can slow the process down. Hurd spoke on how vendors need to continually build new software applications to meet the needs of librarians. She also addressed issues on standardization of statistics using COUNTER and beyond.

The afternoon schedule included a repeat of the morning's concurrent sessions followed by the Closing Keynote address by Julia Blixrud. Blixrud's presentation was entitled "Open Access, or Opening a Can of Worms." Blixrud started her presentation speaking about how technology is changing the structure of industries around us. Examples of these changes include how Amazon and E-Bay have revolutionized retailing, music and movie industries using the Internet more to reach audiences and how scientific communication and sharing has increased. An example of this scientific sharing includes last year when scientist around the world worked to map the genetic code of the SARS virus. They shared their findings on the public Internet for others to review.

Blixrud states that with the availability of technology more articles are being produced, unfortunately scholarly societies and other non-profit publishers did not respond to this increase. Blixrud states that commercial publishers were quick to recognize the opportunity and by the end of 2000 they controlled two-thirds of the world's scientific, technical and medical publishing industry.

To deal with the situation Blixrud states that SPARC (Scholarly Publication and Academic Resources Coalition) has sought to stimulate the expansion of non-profit journal publishing. BioOne is an example of SPARC bringing societies together to reach new readers. She states that SPARC is also interested in alternatives to subscription pricing, such as "Open Access Journals" to support the cost of publishing research. Several ideas to fund these journals are: have authors pay a fee to the journal, have an institution submission charge, off-print sales to authors, online advertising or sponsorships.

Blixurd pointed to another strategy for change, which is to disaggregate the journal publishing process. This is a movement to develop institutional repositories through structures such as DSpace. She also stated that scholars can become a part of this movement by publishing in open access journals when possible, or self archive their information into repositories, or by just placing their article on a website.

Blixurd concluded her remarks by encouraging librarians to make their faculty aware of the open access issue. If a

library wants to pursue these issues with faculty, they will need to have technological knowledge, be organized and have communication skills. It will be a decision that the library will have to make.

Nancy Gibbs of Duke University Libraries closed the conference and thanked all the speakers and all involved with the planning. She issued an invitation to the next North Carolina Serials Conference which will be held on April 14<sup>th</sup> and 15<sup>th</sup> in Chapel Hill, North Carolina.

## **ENDUSER2004: GREAT WEATHER AND A GREAT CONFERENCE**

Reported by Nathan Rupp

Endeavor Information Systems held its annual users group meeting, "EndUser," in Chicago from April 15-17, 2004. Although the EndUser meeting highlights Endeavor's various library management systems, including Voyager and ENCompass, there were a number of sessions in which serials were discussed. Topics discussed at EndUser included methods for providing access to serials, interlibrary loan, ENCompass, OpenURL linking, federated searching, and serials cancellation projects.

### *Journal Access*

A number of innovative methods for providing access to journals were discussed at EndUser. David Banush and Nathan Rupp from Cornell University discussed the process in which Cornell uses metadata from outside vendors such as Serials Solutions and ProQuest to generate brief catalog records for journal titles in the various aggregators Cornell subscribes to. These brief records are reloaded on a periodic basis to refresh the data in the catalog so that it reflects current subscriptions and holdings, which will have been "turned on" in SerialsSolutions since the last data load. The catalog data is then migrated into Endeavor's ENCompass product which is used to generate an HTML list of journal titles.

Suzanne Picken from the Washington Research Library Consortium (WRLC) and Polly Khater from George Mason University discussed the process in which the Consortium decided to put all the holdings for a single serial title, regardless of format, on a single record. They discussed why the Consortium made this decision, how the decision was made, and what the advantages and disadvantages to making the decision have been. They also focused on how the project was working in a consortium environment.

Elsie Pritchard from Morehead State University and Toddy Digby from University of Wisconsin-River Falls

discussed the use of MS Access for creating lists of journals for library users. Digby described the process whereby a library can create an HTML list of journal titles from its library catalog and add to its web site a title list that links back to the Voyager catalog for holdings information. Pritchard showed how Access can be used to create a budgeting list of all current periodical and standing order subscriptions, including funds, prices, formats, and other essential data.

### *Interlibrary Loan*

There were also a number of sessions on interlibrary loan (ILL). Ken Herold and Glynis Asu of Hamilton College discussed how Hamilton brought up an ILL module using OCLC and made it work with Voyager. Teresa Warren and Janet Higgins, from Idaho State University, discussed how ISU uses Ariel along with ILL to deliver journal articles via electronic means. Antonella S. Ward of Angelo State University and Marcus Lee Hill III of Midwestern State University showed how smaller libraries have implemented the Voyager ILL module and gave guidance and provided information to other libraries thinking of implementing the module themselves. Jennine Goodart and Kindra Morelock of Trinity International University also gave an overview of the Voyager ILL module meant to help libraries determine whether or not they should implement it. Lastly, Lois Moore, Allison Breen, Marcus Hill and Linda Rima, all from Midwestern State University, showed how their institution had implemented the ILL module.

### *ENCompass*

There were a number of presentations about Endeavor's ENCompass product, which is used for managing digital library collections, including electronic journals. Paul McMillin and Marty Kurth from Cornell discussed how the library uses ENCompass to provide access to over a thousand online databases and twenty thousand electronic journals. They highlighted the Find Articles service,

which allows library users to simultaneously search a number of different abstracting and indexing services and retrieve full text content via OpenURL reference linking. They showed how all these services had been modified by Cornell to meet its user community's needs, which had been identified in a series of user studies. A panel on OpenURL that consisted of Tom Burton-West (Getty Research Institute), Wally Grotophorst (George Mason University), Ken Herold (Hamilton College), John Miller (University of Kansas) and Ed Zieba (Cornell University) discussed how LinkFinderPlus, Endeavor's OpenURL resolver, had been implemented in each of their libraries. Erik Mitchell and Susan Smith from Wake Forest discussed how their library had implemented ENCompass; they discussed issues related to training, project planning and staff involvement / task force structure; technical expertise requirements; product customization; initial expectations versus final implementation decisions; and the lessons they had learned through the process. Another institution which has implemented ENCompass is the University of Rochester, and two presentations were made concerning the software by staff from that institution. David Lindahl discussed Rochester's implementation of meta-search (the federated searching capabilities of ENCompass via Find Articles) and Brenda Reeb described the changes to the Find Articles system that Rochester had made in response to user studies. Donna Ekart and Trent Smith from Kansas State also talked about customizing the ENCompass user interface using web design and back end structure. Lastly, Alan Manifold from Purdue discussed how ENCompass is quite different from Voyager and should be evaluated differently. Specifically, he touched on the fact that many searches in ENCompass fail and how that is really a sign that ENCompass is healthy and working properly.

#### *Other Topics*

A number of other topics related to serials were covered at EndUser. Michael North from Kansas State University discussed how KSU used MS Access and Excel to create a report for the library's serials cancellation project. Librarians at KSU used the report to compare serial

prices, formats and "usage" statistics; analyze and link "group packages"; track accreditation titles; perform cost analysis; apply "impact factors"; and identify the university departments and disciplines that "owned" particular titles. The creation of the report led to the development of a "continuous" Serials Review Program, which allows librarians to replace serials that are no longer cost effective with new titles.

Jenny Quilliam of the University of South Australia Library discussed how Endeavor's ImageServer was being used for an eprint repository in addition for electronic reserves. She described projects involving digital course readers and electronic research proposals from postgraduate students. Matt Ostercamp of Trinity International University and Donna Smith of Kankakee Community College discussed how small libraries are using the Voyager Acquisitions module. Ostercamp showed how his library was using the module for managing monograph acquisitions and Smith showed how her library was using the module for managing serial acquisitions. Finally, Ulla Ikaheimo of the Helsinki University Library discussed the Functional Requirements of Bibliographic Records (FRBR) model and how it relates to the future development of Voyager.

In all, EndUser 2004 was very enlightening—enough so that one wasn't too drawn outside to the warm and sunny weather that Chicago experienced that week. Providing access to electronic journals is a problem that libraries are dealing with in a number of unique ways, as shown by the presentations in Chicago. Those libraries that hadn't yet implemented the Voyager ILL module had a lot of opportunities to learn whether such an implementation would work for them. The "early adapters" experimenting with ENCompass were able to show how federated searching and the OpenURL standard are revolutionizing the way research in libraries is being conducted. And there were a number of other opportunities for serials librarians to gather information that they could put into use back at their own institutions. If only all conferences were like this one!

## **NEBRASKA LIBRARY ASSOCIATION SCCTP SERIAL HOLDINGS WORKSHOP**

Reported by Corinne Jacox

The annual spring meeting of the Nebraska Library Association Technical Services Round Table (TSRT) was held April 26, 2004, at the Nebraska Library Commission in Lincoln, Nebraska. TSRT was the beneficiary of a \$750 grant from the NASIG Continuing Education Committee, which allowed us to offer the SCCTP Serial Holdings Workshop.

We were fortunate to have Michael Wright, cataloging librarian from the University of Iowa, as our trainer. Mike has extensive training experience, having previously worked as a trainer at BCR (Bibliographical Center for Research), in Aurora, Colorado.

The day began with an introduction to holdings standards, followed by an overview of a MFHD (MARC Format for

Holdings Data) record, including the fixed field and holdings location field. Then we dug into sessions on recording holdings, publication patterns, and textual holdings. We learned about pairing the 853/863, 854/864, and 855/865 fields, which are used for recording the enumeration and chronology of issues and volumes. The 853, 854, and 855 fields are also used for recording publication patterns. This information can be used for the prediction of expected issues for check-in. The 866, 867, and 868 fields are used for recording free-text holdings. This can be useful for entering retrospective holdings. Finally, we looked at special problems that can occur when entering holdings data. The exercises during the workshop were very helpful and provided a good opportunity for practice and asking questions.

As the day progressed, it became apparent that if all elements of a MFHD record are entered properly, it is a very powerful tool in our local systems. It also became

evident, however, that what our local systems have implemented from these records can vary greatly from system to system.

The workshop is meant to be given over a day and a half, but can be condensed into one day. Since we only had the one day, the training was very intense, but Mike kept us moving right along. By the end of the day, our brains were full, but everyone was very pleased with the workshop and went home with a lot of good information to apply at our libraries. It also got us thinking about how we would incorporate serial holdings into our daily workflow.

We are very thankful to NASIG for supplying this money to TSRT through the Continuing Education Committee. It provided a learning opportunity for the 15 Nebraska librarians who attended on a topic that we would not have been able to obtain without traveling outside of the state.

## TITLE CHANGES

Susan Andrews

[Note: Please report promotions, awards, new degrees, new positions, and other significant professional milestones. You may submit items about yourself or other members to Susan Andrews (Susan\_Andrews@tamuc.edu). Contributions on behalf of fellow members will be cleared with the person mentioned in the news item before they are printed. Please include your e-mail address or phone number.]

**MICHAEL A. ARTHUR**, who was previously Assistant Head of Acquisitions Services at Ball State University Libraries, became Acquisitions and Serials Services Librarian at Old Dominion University's Perry Library at the start of the fall 2003 semester. He phoned to let us know that the move was a step up the career ladder and a good fit, as well. Michael had been at Ball State, his first job as a librarian, for three years and felt that it was time to take the next step. He has moved on to a school that is a larger, well-funded institution. He said that his job includes overseeing acquisitions, serials, physical processing, in-house preservation, and an extensive gift program. He also noted that there is a great deal of growth going on at Old Dominion right now and he is enthusiastic and looking forward to that growth for the school and the library. Michael's updated addresses are:

Old Dominion University  
Perry Library  
4427 Hampton Blvd. Rm. 444  
Norfolk, Virginia 23529-0256  
Phone: (757) 683-4144  
E-mail: MARTHUR@ODU.EDU  
Fax: (757) 683-5954

**ALTHEA ASCHMANN** wrote of her job title change "The job I hold is the same job I've always had. Our Dean changed my job title. I oversee original and complex copy cataloging plus set and interpret local cataloging policy. I

have been instrumental in the development of protocols for cataloging electronic serials and integrating resources at Virginia Tech. We refer to our organization as the University Libraries at Virginia Tech, and some people around here are sensitive to the distinction. Cataloging Team leader and principal cataloger used to be two positions, but were merged into one before I came." Her current job is Head of Cataloging at the University Libraries of Virginia Tech. She was previously called Principal Cataloger. Her addresses are:

Virginia Tech University Libraries  
PO Box 90001, Mail Code 0434  
Blacksburg, Virginia 24062  
Phone: (540) 231-9251  
E-mail: ASCHMANN@VT.EDU  
Fax: (540) 231-3694

Although **SANDRA BARSTOW** is still at the University of Wyoming Libraries, her job title changed from Assistant Director for Administrative and Technical Services to Assistant Dean for Administration and Finance. Of this change she said "My latest title change is purely administrative, not functional. Our dean, Maggie Farrell, has been reorganizing our structure, and we no longer have any assistant directors. Most of them are now considered dept. heads, and my position was renamed to be more in line with similar positions on our campus. Prior to moving into administration, I was the

Head of Acquisitions. Since November 2000, I've had three title changes but my primary responsibilities have been budget planning, statistical analysis, and major facilities issues. What has this change meant for me? I've become much more adept at juggling multiple projects and responsibilities simultaneously, and I enjoy the ambiguity of a job that's really not very structured. I may think I know what I'm going to do when I come to work each day, but things rarely work out as planned. It's fun and challenging." Sandra may be reached at:

University of Wyoming Libraries, Dept. 3334  
1000 E. University Ave.  
Laramie, Wyoming 82071  
Phone: (307) 766-5621  
E-mail: SBARSTOW@UWYO.EDU  
Fax: (307) 766-2510

**ADAM CHESLER** provided us with this information "The American Chemical Society recently appointed Adam Chesler to the newly-created position of Assistant Director, Sales and Library Relations. Adam reports he's happy to be working in publishing again (before a brief stint at Ingenta, he spent nearly 18 years at Kluwer Academic Publishers), especially with electronic journals and the library community. Adam manages the North/Latin/South American sales team and is charged with helping to build up ACS's existing relationships with customers. He says a key part of his role is to listen to librarians' ideas and address their concerns, and help shape ACS policy/practice so the Society can best serve them (as well as authors and readers) -- to act not only as an ambassador for the Society, but equally as importantly, as an ombudsman for customers." His new contact information is:

American Chemical Society  
1155 16th Street NW  
Washington, DC 20036  
Phone/Fax: (781) 381-2814  
E-mail: A\_CHESLER@ACS.ORG  
Cell Phone: (617) 230-3201

**SUSANNA FLODIN**, formerly the Technical Services Librarian at the Oregon Institute of Technology, is now Catalog/Technical Systems Librarian at Clackamas Community College. She wanted her NASIG colleagues to know that "I started my new job on Jan. 12th. The change in jobs provided an opportunity to do more systems work and allowed me to go from a 12 month annual contract to a nine month contract. Now, not only will I be one step closer to Alaska, but I will also be able to spend the summers up there." Susanna's current addresses are:

Clackamas Community College  
Dye 115  
19600 S Molalla Ave.  
Oregon City, Oregon 97045  
Phone: (503) 657-6958 ext 2463  
E-mail: SFLODIN@CLACKAMAS.EDU  
Fax: (503) 655-8925

**HELEN E. GBALA**, who was previously listed as working for Ex-Libris as a Senior Librarian, says that she is still a Senior Librarian, but she is now doing cataloging for a local public library. She may currently be reached at:

21 W. 134 Club Terr.  
Itasca, Illinois 60143  
E-mail: GBALA@AMERITECH.NET  
Fax: (630) 773-8542

Now serving as Regional Manager for YBP Library Services, **BEVERLEY GEER** was the former BioOne Marketing Representative for Amigos Library. Beverley's contact information is:

YBP Library Services  
999 Maple St.  
Contoocook, New Hampshire 03229  
Phone: (800) 258-3774 x3509  
E-mail: B\_GEER@YAHOO.COM  
Fax: (210) 637-7100

**GWENDOLYN HALFORD's** new job title is Electronic Reserves/Reference Librarian at Parklawn Health Library via STG International. She emailed that "I have been in my current position for a little over a year. In addition to coordinating the e-resources, I write user guides for the online instructional component; conduct demos of publishers' and vendors' products; assist in the creation; redesign and maintenance of e-resources, web pages; train staff and patrons on using e-journals and databases; provide reference assistance; and conduct literature searches." Gwendolyn was formerly Technical Services Librarian with the U.S. Dept. of Commerce's National Institute of Standards and Technology. Her current addresses are:

Parklawn Health Library via STG International  
5600 Fisher Ln., Rm. 13-12  
Rockville, Maryland 20857  
Phone: (301) 443-8208  
E-mail: GHALFORD@PSC.GOV  
Fax: (301) 443-2269

Due to a reorganization of the Stanford University Libraries Acquisitions Department, as of November 17, 2003, **DALENE HAWTHORNE** reported that she was

“formerly Serials Librarian, and is now Ordering Librarian and responsible for ordering materials in all formats.” Her contact information did not change.

After spending two years as Interim Head of Serials, **KAREN JANDER**, has now been officially promoted to Head of Serials Department at the University of Wisconsin, Milwaukee’s Golda Meir Library. Karen’s addresses are:

University of Wisconsin - Milwaukee  
Golda Meir Library  
PO Box 604  
Milwaukee, Wisconsin 53201  
Phone: (414) 229-6726  
E-mail: [KJ2@UWM.EDU](mailto:KJ2@UWM.EDU)  
Fax: (414) 229-6791

**VINCE JENKINS** started his new position as Technical Services Librarian at the University of Wisconsin School of Education’s, Center for Instructional Materials & Computing on March 15, 2004. Previously he was Coordinator, Technical Services at Maricopa County Community College District. He had this to say of the change “With the community colleges, my duties entailed technical services in general, from acquisitions to physical processing, in support of two-year general ed. coursework. I had overall responsibility for acquisitions, the union catalog, and interlibrary loan. As my new title indicates, I’ll still have technical services responsibilities principally, but with a focus on undergraduate and graduate programs in education. I’ll be more involved with the acquisition and cataloging of serials and electronic resources, with collection development, and with reference work.” Vince can now be contacted at:

University of Wisconsin, School of Education  
Center for Instructional Materials & Computing  
225 N Mills St.  
Madison, Wisconsin 53706-1707  
Phone: (608) 262-7301  
E-mail: [VJENKINS@EDUCATION.WISC.EDU](mailto:VJENKINS@EDUCATION.WISC.EDU)  
Fax: (608) 262-6050

1998 NASIG Horizon Award winner, **YUMIN JIANG**, became Technical Services Librarian at the University of Colorado Law Library as of November 2003. She was formerly at the University of Pittsburgh’s Health Sciences Library as the Electronic Resources Librarian. Her updated addresses are:

University of Colorado Law Library  
UCB 402, Fleming Law Building  
2405 Kittredge Loop Drive  
Boulder, Colorado 80309

Phone: (303) 492-2706  
E-mail: [YUMIN.JIANG@COLORADO.EDU](mailto:YUMIN.JIANG@COLORADO.EDU)  
Fax: (303) 492-2707

**SELDEN DURGOM LAMOUREUX**’s job title has been fine-tuned from Serials and Electronic Resources Librarian, at the University of North Carolina at Chapel Hill’s Davis Library, to being Electronic Resources Librarian. His addresses remain the same.

**BETTY LANDESMAN**, previously Associate Professor (Cataloger) at the University of the District of Columbia Library, is now Head, Collection Management at the National Institutes of Health Library. She emailed “I began my new position at the National Institutes of Health on January 26. For the first time I’m actually matching the stereotype that many non-Washingtonians have of us, i.e., I’m a federal government (GS-12) employee. My position has two major components. I’m the leader of the team that does technical services (acquisitions, serials, cataloging) at the NIH Library. I’m also the electronic resources coordinator, doing license reviewing and troubleshooting for our many electronic resources. Very busy, very fast-paced, very challenging, and certainly putting everything I’ve picked up at NASIG conferences to use!” Betty’s current contact information is:

National Institutes of Health Library  
Bldg 10, Rm. 1L13A  
10 Center Dr. MSC1150  
Bethesda, Maryland 20892-1150  
Phone: (301) 496.3527  
E-mail: [landesb@mail.nih.gov](mailto:landesb@mail.nih.gov)  
Fax: (301) 496.3702

Previously the University of Cincinnati’s Electronic Resources/Serials Cataloger, **JENNIFER W. LANG** is now the Electronic Resources Cataloger at Princeton University’s Firestone Library. About her new position, she wrote “My new job is ‘Electronic Resources Cataloger’ at Princeton University’s Firestone Library. I began working here on April Fool’s Day of this year. This is a brand new position for the Library, and we are all very excited to have a cataloger at Princeton whose primary job responsibility will be to catalog electronic resources. The universe of ‘electronic resources’ here includes some interesting possibilities for describing things (e.g., statistical data -- the Library’s Social Science Reference Center provides support to users of electronic statistical data through the University Data Library, a collection of over 24,000 machine-readable files, primarily in the social sciences but also in the sciences and humanities). In addition to ‘traditional’ cataloging (i.e., MARC), I will be using other metadata schemas such as XML to markup/describe electronic resources. I

will also have opportunities to collaborate with other librarians on digitization projects.” The new addresses for Jennifer are:

Princeton University  
Firestone Library  
One Washington Rd.  
Princeton, New Jersey 08544-2098  
Phone: (609) 258-5476  
E-mail: LANG@PRINCETON.EDU  
Fax: (513) 556-1505

The former Serials Librarian at the University of Washington's East Asia Library, **XIAOLI LI** told us “I moved to Davis at the end of the last year because my husband was offered a faculty position at UC Davis starting January 2004. I like Davis, which is a nice college town full of energized college students and all sorts of social and cultural events. As for my new job, though I am still cataloging serials, I spend more time on administration and problem solving. It is a really fun job. I enjoy it very much.” Xiaoli's new title is Head of Technical Services at the University of California, Davis' Carlson Health Sciences Library. Her current contact information is:

University of California, Davis  
Carlson Health Sciences Library  
One Shields Ave.  
Davis, California 95616-5291  
Phone: (530) 752-8966  
E-mail: XLLI@UCDAVIS.EDU  
Fax: (530) 752-4718

**KAREN MATTHEWS**, who was the Coordinator of Technical Services at the University of Vermont's Dana Medical Library, is now Librarian/Bibliographer at the National Center for Post-Traumatic Stress Disorder. She wrote “I started my new job at the National Center in January. This job is indexing articles on PTSD and other mental-health consequences of exposure to traumatic events for the PILOTS database which is available on the National Center's web site <http://www.ncptsd.org>. I am also answering reference questions on PTSD which come from people who have been diagnosed with the disorder, people who are concerned about someone who may have PTSD and from students doing research.” Updated addresses for Karen are:

National Center for PTSD  
VA Medical Center (116D)  
215 N Main St.  
White River Junction, Vermont 05009  
Phone: (802) 296-5132  
E-mail:  
KAREN.MATTHEWS@DARTMOUTH.EDU

Fax: (802) 296-5135

**JENNIFER O'CONNELL** said “Although my job title changed, my job didn't. We were just updating my title to be more in line with what I did.” She was formerly Database Librarian at EBSCO Information Services. Her revised job title is Electronic Journal Information Manager. Jennifer's contact information did not change.

Formerly Series Bibliographic Control Coordinator at Blackwell's Book Services, **ALTHEA PRIBYL** feels fortunate and challenged to be the new Electronic Resources Database Maintenance Assistant at Portland State University. She emailed “On February 9, 2004 I began working as Electronic Resources Database Management Assistant at the Portland State University Library. This is a newly-created position, which includes serials cataloging and electronic journal and database maintenance. I previously worked in the Standing Order area of Blackwells Book Services, where I maintained the bibliographic database for monographic series and serials.” Althea's new addresses are:

Portland State University  
PO Box 1151  
Portland, Oregon 97207-1151  
Phone: (503) 725-4550  
E-mail: APRIBYL@PDX.EDU  
Fax: (503) 725-4524

**FRANK RICHARDSON** has moved from the Los Angeles County Law Library as Serials and Acquisitions Librarian to the position of Acquisitions/Serials Librarian at the Duke University School of Law Library. Frank's current addresses are:

Duke University School of Law Library  
Box 90361  
Durham, North Carolina 27708-0361  
Phone: (919) 613-7062  
E-mail: RICHARDSON@LAW.DUKE.EDU  
Fax: (919) 613-7237

**DANI ROACH** wanted to share that “After about 23 years in a variety of positions at the Macalester College DeWitt Wallace Library, I was up for a change. I left my job as Serials/Preservation Specialist and accepted the position of Head of Serials at the University of St. Thomas, O'Shaughnessy-Frey Library as of February, 2004. While I enjoyed my job, colleagues and the Mac atmosphere, I am re-energized by my new colleagues and work challenges, and the environment and institution I have joined. The jobs are similar in many ways and I am still a part of the same multi-library consortium (CLIC) and work with the same shared library system. My car still knows how to get me to work as the new job is less

than a mile away from the old one! The St. Thomas opportunity opened up as part of a recent shuffle or episode of "Minnesota Serialist Musical Chairs". Greg Bull left UST to work at Carleton, I left Mac to work at UST, and Katy Gabrio left St. Olaf to work at Mac... Where will it end?" Her current contact information is:

University of St. Thomas  
O'Shaughnessy-Frey Library #5004  
2115 Summit Ave.  
St Paul, Minnesota 55105  
Phone: (651) 962-5408  
E-mail: DLROACH@STTHOMAS.EDU  
Fax: (651) 962-5406

Tulane University Law Library's **TRINA ROBINSON** has changed hats from Reference Librarian to Acquisitions Librarian. Her updated addresses are:

Tulane University Law Library  
6329 Freret St.  
New Orleans, Louisiana 70118  
Phone: (504) 862-8866  
E-mail: TROBINSO@LAW.TULANE.EDU  
Fax: (504) 865-5917

**ELNA L. SAXTON**, of the University of Cincinnati, has changed the title of her job from Head, Periodical Services to Head, Serials & Electronic Resources. Her contact information is:

University of Cincinnati  
PO Box 210033  
Langsam Library  
Cincinnati, Ohio 45221-0033  
Phone: (513) 556-1413  
E-mail: SAXTONEL@UCMAIL.UC.EDU  
Fax: (513) 556-1505

**TINA SHRADER**, who was Serials/Electronic Resources Cataloging Coordinator at Johns Hopkins University's Milton S Eisenhower Library, and is now their Serials Coordinator, wanted to share this "I began my new job effective January 2004 as part of a reorganization to combine Serials Acquisitions and Cataloging into one unit. It has involved a significant shift in responsibilities: I still coordinate the cataloging of print and electronic serials, and now also manage print serial acquisitions, including check-in, claiming, shelving, and binding preparation of current periodicals as well as ordering all serials. Staff supervision has become a more significant portion of my responsibilities, as I have transitioned from supervising one part time staff member to directly supervising two full time and two part-time paraprofessional staff, with another three full time staff reporting to one of the people I supervise. Additionally, I

have become involved with budget planning and fiscal management in collaboration with my colleagues in Technical Services and from other library departments. This has been an opportunity to broaden my experience in Technical Services operations. Acquisitions work is new to me, and not a career path I would have anticipated for myself, but I'm thoroughly enjoying the challenge of taking on this new area. I'm gaining a more holistic perspective of serials management, and look forward to continuing to develop my career in this new direction." Tina may be contacted at:

Johns Hopkins University  
Milton S Eisenhower Library  
3400 N. Charles St.  
Baltimore, Maryland 21218-2683  
Phone: (410) 516-8331  
E-mail: TINA.SHRADER@JHU.EDU  
Fax: (410) 516-8163

A 2003 NASIG Conference Student Grant award winner, **JACALYN C. SPOON**, former Cataloging Specialist at Ithaca College Library, has moved up to Library Administrator at Cornell Laboratory of Ornithology's Adelson Library. She emailed "I began my new position as Library Administrator at the Adelson Library on January 19, 2004. The library is located at the Cornell University Laboratory of Ornithology in the Imogene Powers Johnson Center for birds and biodiversity, 159 Sapsucker Woods Rd. Ithaca NY. The Adelson Library is scheduled to open to the Cornell University community on May 5, 2004 and to the public in September. The Adelson Library is the 20th library on the Cornell Campus. I am the only staff member. I have the help of volunteers and eventually student workers. I will be doing all manner of library work including serials selection, check in and shelving. Having just graduated from the University at Buffalo last September this is most definitely my dream job come true." Jacalyn's addresses are now:

Cornell Laboratory of Ornithology  
Adelson Library  
159 Sapsucker Woods Rd.  
Ithaca, New York 14850-1999  
Phone: (607) 254-2165  
E-mail: JCS93@CORNELL.EDU  
Fax: (607) 254-2111

**TYLKA VETULA** was please to tell us that "In March I enthusiastically accepted the serials/acquisition position at Dumbarton Oaks Research Library. Located in Georgetown, Dumbarton Oaks has three collections: Byzantine, Pre-Columbian, and Landscape Architecture. The appeal this position holds for me is that it is a time of incredible transition for Dumbarton Oaks. There is a

reclass going on. We are moving from the Brinkler system to LC. We are also building a new library. And, of course, what transition would be complete without migrating to a new ILS.” She was formerly Librarian at George Washington University's Himmelfarb Health Sciences Library and her official job title is now Librarian at Dumbarton Oaks Research Library. Her current addresses are:

Dumbarton Oaks  
1703 32nd St. NW  
Washington, DC 20037  
Phone: (202) 339-6467  
E-mail: VETULAT@DOAKS.ORG

Washington University's **BILL WIBBING** has had his title change from Acquisitions Librarian to Head, Collections and Acquisitions. His current addresses are the same.

**JOHN WIGGINS**, a winner of the 2002 NASIG Conference Student Grant, has been promoted from Technical Services Librarian at Drexel University to Head, Technical Services. John said about his new job “I was promoted to my new position on 1/1/04. It was a great opportunity that was impossible to turn down. Drexel University has an institutional emphasis on technology, and the libraries here are a great place to investigate and develop state-of-the art services to our user community. I credit NASIG with providing me with so many opportunities to learn from and talk with others in the field, and my NASIG experiences have already helped so much in my first few months in the new position. I'm now involved in all aspects of technical services work, and spend a lot of time working with batches of records for electronic format materials, in addition to implementing PromptCat service and updating much of our acquisitions and cataloging workflow. Additionally, I am involved right from the start in library planning, including the move to supplement our combined

print/electronic journal title list web pages with a vendor's new MARC record updating service for electronic journal titles. We'll soon be even closer to including all our subscribed resources in our online catalog.” John's current addresses did not change.

**LIHONG ZHU** reported “I started my new job as Head of Bibliographic Control Department (Bib-Control), User Support Services Division, Washington State University Libraries, on January 2, 2004. My old job title was Cataloging Librarian at the same institution. My main function as the Head of Bib-Control is to oversee all activities in the department, establish and maintain policies and procedures for the effective operation of the department, and supervise thirteen employees (including two faculty members and eleven staff) in the department. Bib-Control work is detailed-oriented. Most of the work is routine and *never ending*. As the Head of Bib-Control, I work at being a good motivator who can pull together employees with diverse backgrounds, talents, experiences, and interests; encourage them to step up and accept responsibility resulting in greater productivity and job satisfaction; and encourage them as full-scale partners and contributors. It is a constant challenge to communicate effectively and provide regular coaching and mentoring. Due to the rapid changes in technology, more and more information is available in electronic formats. How to provide access to electronic resources is now the biggest challenge for Bib-Control. I'll lead the department to meet that challenge, and, at the same time, keep up with the changes related to the cataloging of print materials.” Her contact information is:

Washington State University  
Holland Library, User Support Svcs  
PO Box 645610  
Pullman, Washington 99164-5610  
Phone: (509) 335-7769  
E-mail: LZHU2@WSU.EDU  
Fax: (509) 335-9589

## CALENDAR

Kathy Kobyljanec

[Please submit announcements for upcoming meetings, conferences, workshops and other events of interest to your NASIG colleagues to Kathy Kobyljanec, [kkobyljanec@mirapoint.jcu.edu](mailto:kkobyljanec@mirapoint.jcu.edu).]

June 5-10, 2004

*Special Library Association*

2004 Annual Conference

Nashville, Tennessee

<http://www.sla.org/nashville2004/intro2.htm>

June 17-20, 2004

*NASIG*

19th Annual Conference

Milwaukee, Wisconsin

<http://www.nasig.org/conference/nasig04.html>

June 24-30, 2004

*American Library Association*

Annual Conference

Orlando, Florida

<http://www.ala.org/ala/eventsandconferencesb/annual/an2004/home.htm>

July 10-14, 2004

*American Association of Law Libraries*

Annual Meeting & Conference

Boston, Massachusetts

<http://www.aallnet.org/events>

October 7-10, 2004

*Library and Information Technology Association (LITA)*

National Forum

St. Louis, Missouri

<http://www.ala.org/ala/lita/litaevents/2004Forum/Default5182.htm>

November 3-6, 2004

*Charleston Conference Issues in Book and Serials Acquisitions*

24<sup>th</sup> Annual Conference

Charleston, South Carolina

<http://www.katina.info/conference/>

May 19-22, 2005

*NASIG*

20th Annual Conference

Minneapolis, Minnesota

See also the *American Libraries* "Datebook."

## ***NASIG NEWSLETTER***

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Send all submissions/editorial comments to:

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Manhattan, KS 66506-1200  
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Fax: (785) 532-7644  
E-mail: csims@lib.ksu.edu

Send all items for "Title Changes" to:

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Texas A&M University—Commerce  
Library  
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Commerce, TX 75429-3011  
Phone: (903) 886-5733  
Fax: (903) 886-5723  
E-mail: Susan\_Andrews@tamuc.edu

Send all items for the Calendar to:

Kathy Kobyljanec, [kkobyljanec@mirapoint.jcu.edu](mailto:kkobyljanec@mirapoint.jcu.edu)

Send all inquiries concerning the NASIG organization, membership, and change of address information to:

Bea Caraway  
Trinity University  
Elizabeth Huth Coates Library  
715 Stadium Drive  
San Antonio, TX 78212-7200  
Phone: (210) 999-7292  
Fax: (210) 999-8021  
E-mail: [bcaraway@trinity.edu](mailto:bcaraway@trinity.edu)

NASIG address:

NASIG, Inc.  
PMB 214  
2103 North Decatur Road  
Decatur, GA (USA) 30033-5305  
URL: <http://www.nasig.org>

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**1 August 2004**

**NO LATE SUBMISSIONS WILL BE ACCEPTED**