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SUPPLEMENT: NASIG 2000 STRATEGIC PLAN

PRESIDENT'S CORNER
Julia Gammon

We have a plan....

There is an old Chinese proverb which states "A thousand artisans a thousand plans." That saying is not far from the truth in the number of you who were involved in writing NASIG's first Strategic Plan! To all of you, I say thank you for your time, effort, and ideas in developing this important document.

Enclosed with the mailing of this month's Newsletter you will find a copy of the "NASIG 2000: Strategic Plan" as developed by the Strategic Plan Task Force, ably co-chaired by Mary Beth Clack and John Tagler. Other members of the Strategic Plan Task Force were Barbara Hall, Cindy Hepfer, October Ivins, Birdie MacLennan, Barbara Meyers, Ann Okerson and Teresa Malinowski.

What does it mean to the organization?

Basically, the Strategic Plan provides direction for the organization. As NASIG enters into its second decade of life, it needs a blueprint for building the organization we envision having in the year 2000. For survival, NASIG needs to be looking forward and changing to reflect both the membership's needs and the dynamic world around us -- and, as the organization evolves, so should the Strategic Plan.
Development of the plan

The planning process for this document began in 1990 by then-President Ann Okerson and continued under the able direction of succeeding Presidents Teresa Malinowski, Cindy Hepfer, and October Ivins. If done well, planning is not done in a vacuum, and many of you were involved in writing the document. There were three stages in writing this plan: membership survey, vision statement, and strategic goals.

The membership survey was conducted in 1992. In this survey 76% of the membership responded -- an incredible return rate for any survey. After the data from the survey were tabulated, a vision statement was drafted articulating the organization's core beliefs and aspirations. At that point, the Strategic Plan Working Groups were organized to draw up the strategic goals for each area. Chairs for the working groups were: Teresa Baker (Membership), Marilyn Geller (Education), Sandy Gurshman (Grants and Recognition), Birdie MacLennan (Electronic Communications), Dan Tonkery (Financial Planning), and Susan Malawski (Professional Liaisons).

Implementation of the plan

At the recent fall Board meeting, the NASIG Executive Board approved the final version of this document. It now becomes my job to begin the implementation process which will be carried on by Beverley Geer-Butler, Vice-President/President-Elect, and those presidents who follow her as we approach the year 2000.

How will we implement this plan? The first step is to distribute it to the membership so we can ask for your help, expertise, and guidance. The next step is to re-write the various committee charges to include the strategic planning implementation process in all committee activities. Each committee chair and committee member then becomes a key player in making this all happen for the organization.

Conclusion

Byron once wrote, "The best prophet of the future is the past;" let's hope that the second decade of NASIG is as bright as the first 10 years have been. With the implementation of this plan and the hard work of our volunteer membership, I am sure it will be. While strategic plans may not make the most exciting leisure reading, I hope, as a member of NASIG, you will take the time to review it and see if we are on the right track with your organization. Let me know how we are doing.

**********

NASIG CONFERENCES, PAST AND FUTURE

10TH ANNUAL NASIG CONFERENCE: CONFERENCE EVALUATION REPORT
Beatrice McKay

A hearty "thank you" to the 308 of around 600 conference-goers who completed and turned in evaluation forms on the Duke conference! This is an excellent return.

Bearing in mind this 50% return rate, the responses to the "demographics" questions revealed that 64% of attendees were from university, college, or community college libraries, 6% from medical libraries, and 2% each from public or special libraries. Eight percent were from subscription agencies and 6% from publishing firms. Fifty-five percent described their work as that of serials librarians, 29% as acquisitions librarians, 28% as catalog librarians, and 21% as collection development librarians. Nearly 25% worked in customer relations, marketing, public relations, or sales. Just over 3% were officers of a company. Paraprofessionals made up 5% of respondents, and library directors or associate directors counted for 8%. The largest group, 49%, had over 10 years of serials experience; 1.5% had less than one year's experience. Nearly 1/4 of those at Duke were attending their first NASIG conference.

You rated the Duke conference 4 overall on a scale of 1 to 5, but because the question asking for an overall rating was located at the very beginning of the evaluation form, only 197 of 308 people remembered to go back to the top and answer it. (That question will be at the end of the form next
time! As a result, we can only say that 64% of you gave the conference an average rating of 4. By way of comparison, the 1994 conference scored a 4.3 and the 1993 conference a 4.4.

This year, plenary speakers garnered the highest scores. Six out of seven earned a 4 or higher, the top two being Diane Leong Man ("Transformation of a Nation") and Steven M. Bellovin ("Security and Uses of the Internet"). Six of thirteen concurrent session speakers received a rating of 4 or better, your favorite being James O'Donnell ("Five Years of Bryn Mawr Classical Review"). Ratings for workshops were consistently high, with 9 of 20 scoring 4 or higher. The four most highly-rated workshops were: "Changes to the SICL," "Transformation in the Library Bindery," "Automating Journal Use Studies," and "What's in it for Us." The highest rating given any presenter at Duke was awarded to Fritz Schwartz for his "Changes to the SICL." Those attending the pre-conference, "Gophers and Webs: A Cyber Safari," gave it a grade of 4.1.

You rated the geographic location 4.2. There were many positive comments about the verdant beauty of the campus and a good number of complaints about the difficulty of getting up and down hills and steps! As is to be expected, those who live in drier climes did not approve of the heat and humidity. As it turned out, all they had to do was go to bed at night in order to get really cool: the most frequent comment about housing was the chilling combination of powerful air-conditioning and no blankets. Imagine needing blankets in North Carolina in the summer! You gave housing a 3; meals and logistics a 3.4; and entertainment a 4.1.

Favorite future sites for NASIG were Montreal, Kansas City, New Orleans and Seattle, and more generally speaking, California, Minnesota, Montana, Vermont or Eastern Canada. A sea-going member suggested a cruise ship conference!

Your voluminous written comments provide much fodder for the ponderings of current NASIG planners and will lead to refinements in conference programming and arrangements. You suggested 45 different speakers for future meetings and gave 35 ideas for topics. Many liked the Networking Nodes and asked for more time for them or for a different slot in the schedule. Some felt that the workshops were less participatory than in the past and suggested that there be more interaction in future workshops. There were excellent and novel suggestions for souvenirs for next year and for additional entertainment; comments about the amount of paper and plastic that we use at meals and breaks; gripes and praises for the programming and the scheduling; and many, many requests for handouts from all sessions. Two perennial complaints were again present this year: dormitory housing and the size of the conference. These concerns are real, and the responses to them complex. Please see "The President's Corner," (NASIG Newsletter, v. 9, no. 1, Dec. 1994) for then-President October Ivins insightful and still-current discussion of these issues.

The evaluation form you filled out and turned in at the Duke conference was the first fruit of last year's Conference Evaluation Form Task Force, ably led by Beverley Geer-Butler. The Task Force assessed the form and related procedures, created a modified form for the 1995 conference, and recommended that a new standing committee be formed to carry out the work of conference and continuing education evaluation and assessment. The newly formed Evaluation and Assessment Committee went cheerfully to work entering data from the 308 forms received during and shortly after the conference. The committee has the challenging job of learning the SurveyPro program, establishing guidelines for data entry, modifying and creating the form for the Albuquerque conference, writing reports for the Executive Board, and creating a manual of procedures and policies.

There have been and will be obstacles along the trail we are blazing. As always, however, gaining your input on the evaluation form is our most important goal.

The Executive Board, the Program Planning Committee, and the Conference Planning Committee all rely on your ideas, reactions, and opinions to guide them in future planning. Realizing that the evaluation form is lengthy, they are that much more

NASIG Conferences
appreciative of the willingness to complete and return it that 308 of you showed at the Duke conference. In Albuquerque next June, please recall that you are NASIG and that the evaluation form is a very effective way to make your desires and opinions known to the Executive Board, as well as to the Conference and Program Planning Committees.

Evaluation and Assessment Committee members are: Ladd Brown, Teresa Malinowski, Jennifer Marill, Beatrice McKay (Chair), Marla Schwartz, Juliann Rankin, June Chressanthis, Lucien Rossignol, and Birdie MacLennan (Board Liaison).

11TH ANNUAL NASIG CONFERENCE
JUNE 20-23, 1996 at THE UNIVERSITY OF NEW MEXICO, ALBUQUERQUE, N.M.
Fran Wilkinson

The Conference Planning Committee (CPC) for the 11th Annual Conference is hard at work coordinating arrangements for New Mexico's first NASIG conference. We are looking forward to having people visit our beautiful campus in the gorgeous Southwest. The campus features architecture influenced by the Southwest and an oasis of green quads and mature trees amongst the Southwest arid landscaping. The University of New Mexico, located in the Rio Grande Valley, is centrally located for a variety of scenic and historical stops in New Mexico. Albuquerque is just an hour away from historic Santa Fe and less than two hours away from beautiful Taos, so conference-goers may want to plan to spend extra time in the state before or after the conference. Weather in June is usually warm (in the low 90's) with very low humidity. Altitude in Albuquerque, like Denver, is high -- approximately, 5,200 ft., which primarily affects athletes, not conference attendees!

Conference-goers will be arriving at the Albuquerque International Airport, the central airport for New Mexico. Albuquerque International is not a hub for any specific airline but most major airlines have flights arriving regularly. The airport is approximately 10 minutes from the University's main campus. Arrangements are being made for discounts through Checker Airport Express for transportation to and from the airport. As an alternative, Albuquerque is also a cross-roads for two Interstate Highways, I-40 & I-25, making driving an attractive option for some.

Members of the Conference Planning Committee are: Michael Brown, Vice Chair (UNM, General Library), Marilyn Fletcher (UNM, NM Mexico Newspaper Project, Zimmerman Library), Joan Griffith, Co-Chair (Otto Harrassowitz Booksellers and Subscriptions Agents), Ruth Heast (UNM, General Library), Linda Lewis (UNM, General Library), Anne McKee (The Faxon Company), Ann Schults (UNM, Centennial Science and Engineering Library), and Fran Wilkinson, Co-Chair (UNM, General Library).

The next issue of the NASIG Newsletter will carry more details about the conference including plans to visit Anderson Valley Vineyards where we will be entertained by a classical guitarist and tethered balloon flights. In addition, information will be included on a visit to the Rio Grande Zoological park with dancing to a live band, and a visit to the Maxwell Museum of Anthropology with a performance by American Indian Hoop Dancers. The NASIG CPC has put together a bimonthly UNM NASIG Newsletter, as well as planning for a Website to provide more information for anyone interested in gearing up for another great NASIG Conference. Registration brochures will be sent soon. Until then, for further information contact:

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General Library
University of New Mexico
Albuquerque, NM 87131-1466
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E-mail: fwilkins@unm.edu

PLEASE NOTE: The dates of the 1996 conference are June 20-23, not June 23-26 as previously (and erroneously) reported!!!!
NASIG NEWS

NASIG 2000 STRATEGIC PLAN
John Tagler

Attached as a supplement to this issue is a copy of the NASIG 2000 Strategic Plan. This is the final step in a five-year planning process that began in Autumn 1990 and, along the way, has included a survey of the membership and creation of a vision statement as preliminary steps in developing a plan for action.

The Strategic Plan offers guidance and direction to see our organization to the year 2000. The attached plan was produced by an ad hoc, nine-person task force co-chaired by Mary Beth Clack and John Tagler. In the process of developing the plan, working groups were convened to support the task force by identifying activities in six critical areas. The NASIG officers and Executive Board also provided invaluable direction and counsel throughout the entire process.

The Strategic Plan co-Chairs would like to thank the members of the task force who were both creative and diligent in identifying the criteria around which the plan was built. Task force members include: Barbara Hall, Cindy Hepfer, October Ivins, Birdie MacLennan, Barbara Meyers, Ann Okerson and Teresa Malinowski.

A note of appreciation is also in order to the six working groups that identified specific actions in critical areas. The chairs of these groups were: Teresa Baker (Membership), Marilyn Geller (Education), Sandy Gurshman (Grants and Awards), Birdie MacLennan (Electronic Communication), Dan Tonkery (Finance) and Susan Malawski (Professional Liaisons).

With the Strategic Plan now in place, it becomes the responsibility of the entire NASIG membership to ensure that the recommendations in the plan become a reality.

FINANCES
Dan Tonkery

Treasurer’s Report

The NASIG cash position remains very strong with excess income coming from the Conference.

Checking Account: $6,863.29
Savings Account: $67,935.60
Investment Account: $46,338.22
Total Cash on Hand: $121,137.11

The estimated income from the Duke Conference is $24,510.95. These figures have not been verified due to the late invoice from Duke. Also the renewal income for '96 is late with the change in procedures, and our fall Board meeting is earlier than past years.

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NASIG Financial Perspectives

Here are answers to commonly asked questions regarding NASIG's financial activities:

Q: What type of organization is NASIG?
A: NASIG is a nonprofit corporation as defined in the IRS Code under section 501(c)(3), organized under the laws of the State of New York.

Q: Does this mean that NASIG cannot make a profit?
A: Although a nonprofit organization, NASIG can have excess annual funds over operating expenses. The only current restriction is that NASIG cannot distribute any excess earnings (profit) to individuals. The NASIG excess funds are held in a reserve account that is used to support NASIG programs.

Q: Does having nonprofit status mean that NASIG is exempt from paying taxes?
A: NASIG has been granted income tax exemptions at the federal and state levels for income related to the exempt purposes of the organization. However,
NASIG is not exempt from paying income tax (UBIT—unrelated business income tax) on those activities which are unrelated (i.e., rental of mailing lists, advertising income, royalties). NASIG also holds several sales tax exemption certificates at the state level. If we do business in a state without holding a sales tax exemption we are required to pay tax: for example, state taxes were included on a portion of our Duke registration. NASIG follows the state laws when the conference is held in that area.

**Q: What is the annual budget of NASIG?**

A: The FY 1995 operating budget is $41,733 excluding any conference income or expense.

**Q: How is the budget of NASIG determined?**

A: The budgeting process is quite straightforward. Each committee develops a budget for the Executive Board to review and approve at the Winter Meeting. Ongoing input from the leadership and membership via strategic plans, surveys, Board actions, and unit reports lead to the development of the annual budget. A draft budget is submitted to the Finance Committee in September. The Finance Committee reviews the budget for viability within a certain economic framework, and the draft budget is then submitted to the Executive Board for final approval in November. The budget is implemented by the committee chair throughout the next fiscal year. It is monitored continually through the monthly financial statements, variance analysis, and trend reports.

**Q: What happens to the excess funds from any given year?**

A: Any excess earnings (surplus) from the Operating Fund are added to the reserve funds. The reserve funds are used to cover shortages in various programs or to fund educational outreach activities that are approved by the Board.

**Q: What are the major sources of excess earnings?**

A: The excess income comes primarily from conference income generated from successful annual conferences, and the Proceedings royalty. NASIG does not accept grants, gifts, or outside funding.

**Q: What happens if an income-producing program or activity does not meet budgeted expectations?**

A: The NASIG Board closely monitors revenues raised and funds spent throughout the year. Each year the Board develops a budget reserve or contingency plan for implementation in the event that projected income is not realized and/or expenses are exceeded. With careful planning we should be able to avoid problems but must be prepared. The reserve fund has a two year operating level for potential shortages.

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**A NEW HOME FOR NASIGNET**

Ann Ercelawn, Marilyn Geller, Birdie MacLennan, Steve Oberg, and Maggie Rioux

The NASIG Executive Board and the Electronic Access Task Force have some exciting news that we would like to share with all members of NASIG.

We have recently finalized an agreement which will involve the move of our electronic services from the American Mathematical Society (AMS, our current host) to the School of Information and Library Science at the University of North Carolina - Chapel Hill. "We" refers to the Board and a small task force composed of Marilyn Geller, Chair, (and past Chair of the ECC), Birdie MacLennan (Board Liaison), Ann Ercelawn (past listowner and ECC member), Maggie Rioux, and Steve Oberg (current co-Chairs of the ECC), which was appointed by the Board several months ago to look into options for improving and/or expanding electronic services for the membership.

In particular, there was a desire for the development of a web site. Other options identified as desirable included possibilities for an online membership directory and WAIS indexing of files. In the course of these considerations, it soon became clear that we needed to explore possibilities for other host sites besides AMS, since they were unable to address our...
requirements for expanded services. After considering several possibilities, we decided to recommend UNC as a new host site. Partnering with a library school will give both NASIG and the School of Information and Library Science at the University of North Carolina - Chapel Hill many possibilities.

Transition planning is now underway. The NASIG Gopher has already been moved to its new home. The address is now nasig.ils.unc.edu, and the port is 6050. If you are using a web browser to access the gopher, use the following URL:

   gopher://nasig.ils.unc.edu:6050

Those of you using a gopher on a local UNIX system may also use the following command:

   gopher nasig.ils.unc.edu 6050

When you visit the NASIG gopher at its new home, you'll see a fresh new look, a completely reorganized menu of NASIG information. This reorganization is based on discussions and lots of hard work on the part of the Electronic Communications Committee. Please take the opportunity to access the gopher and direct any comments or suggestions to Maggie Rioux of the ECC. Note that a reminder of this change has been placed at the old gopher location at AMS to direct you to the new site. Please remember to update any links or gopher bookmarks you may have which direct you to the old gopher address.

The rest of the transition and development of new services is tentatively scheduled as follows:

- Moving all mailing lists from AMS to UNC (slated for early-mid January 1996)
- Establishing a World Wide Web site at UNC (first half of 1996)
- Other expanded services (as time and resources allow)

We are very grateful for the valuable service the American Mathematical Society has given us over the years. NASIG has benefited from the ability to disseminate information electronically; the members have benefited from learning to use these services, and certainly, the members of the ECC have gained increasingly useful skills. While we will miss our good friends at AMS and the support they have given us over the years, we hope that the entire membership will welcome this evolving partnership with UNC as we continue to develop new contacts, new educational opportunities and new models for electronic services for NASIG.

We have planned this transition to be as seamless as possible, and we will make sure that you have the necessary information you need to effectively use NASIGNET services in the coming months. NASIG has a proud tradition of innovation in electronic services for its members, thanks in large part to ongoing feedback and encouragement from its membership. If you have any questions or comments, please feel free to contact any member of the Electronic Access Task Force.

Contacts for questions or comments:
Marilyn Geller, Chair (mgeller@readmore.com)
Birdie MacLennan, Board Liaison (bmaclen@moose.uvm.edu)
Ann Ercelawn (ercelaa@ctrvax.vanderbilt.edu)
Steve Oberg (so67@midway.uchicago.edu)
Maggie Rioux (mrioux@mbi.edu)

A BUSY FALL FOR NASIG'S CONTINUING EDUCATION COMMITTEE!
Marilyn Geller and Michele Crump, Co-Chairs

This fall has been a busy one for members of the NASIG Continuing Education Committee. Three NASIG sponsored programs, two of them in the works since last spring, proved successful this fall.

On September 29th, the Pennsylvania Library Association Conference held in Pittsburgh provided a setting for a preconference sponsored by NASIG. The seminar, entitled "The Library/Vendor/Publisher Partnership" addressed some of the important issues surrounding the management of serials. Each speaker talked about their specific role in the serials chain followed by a period of questions and discussion. Denise Novak, a Continuing Education Committee member, coordinated this
valuable and practical program.

On November 8th at Wellesley College in Wellesley, Massachusetts, NASIG, ACRL New England Chapter's Serials Interest Group, and SISAC jointly sponsored a program entitled "EDI and the Serials Business Cycle." The workshop addressed the following questions: What is EDI and how can it be used for serials? How do you implement EDI? What roles do the library, the ILS vendor and the subscription agent play in EDI implementation? What are SISAC and ICEDIS and what is their relationship to EDI? What are the transport and translation options for EDI data in the serials community? What are the benefits of EDI for various segments of the industry? What is the SICI and how is it used? How does the SICI relate to the SISAC barcode symbol? Why is it important for the library community to engage in EDI work and to understand the significance of these issues? What is the current status of EDI implementation for serials and what future strategies can the industry expect? Amira Aaron, Becky Breedlove, and Marilyn Geller coordinated this informative seminar.

"Roll, Rope, and Brand Em! Using Series Authority Records" is another NASIG co-sponsored program presented on November 10th at the AMIGOS Fall Conference in Dallas, Texas. This program was originally presented as a very successful workshop at a recent NASIG conference. Judy Kuhagen, a Senior Cataloging Policy Specialist in the Cataloging Policy and Support Office of the Library of Congress, discussed the development of series authority control and the scope and functions of series authority records. She reviewed the data elements in a series authority record and illustrated the relationship between such records and bibliographic records. Cooperative series authority work and recent developments at the Library of Congress were also summarized. Beverley Geer-Butler and Beatrice McKay, catalogers at Trinity University in San Antonio, used their library's project to convert the manual series authority file to an online file to demonstrate the workflow problems that series authority mitigates and gave examples of the usefulness of series. Adrian Alexander initially contacted AMIGOS about this program. Nancy Chaffin coordinated the program with Laura Kimberley of AMIGOS.

The Continuing Education Committee will be planning for more regional programs during the coming months. In addition to these programs, we are developing a few publishing projects that we hope to have in production by the next NASIG Conference. We are always on the look-out for program ideas and invite collaboration proposals with other professional organizations.

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NASIG OPPORTUNITIES

HORIZON AWARD

NASIG is sponsoring the 1996 NASIG Horizon Award (originally established in 1995 to recognize its tenth annual conference). The purpose of this award is to welcome an aspiring new serialist to the serials profession by introducing the recipient to NASIG, to further enhance the recipient's knowledge of and interest in serials, and to provide an opportunity for interaction with other members of the serials chain.

DESCRIPTION OF AWARD: The NASIG Horizon Award provides the recipient an opportunity for professional development by attendance at NASIG's Eleventh Annual Conference to be held June 20-23rd, 1996 at the University of New Mexico, Albuquerque.

NASIG will assume all conference fees and travel costs. The recipient will receive a free year's membership to NASIG and will be invited to serve on a committee the year following the award. The recipient will also receive a framed certificate in commemoration of the event.

ELIGIBILITY: Applicants should currently be in a position of a professional nature with primary responsibilities for some aspect of serials, e.g. head of serials, serials acquisitions, serials vendor, serials publisher. Applicants must have served in this position for no more than three years. Applicants do not have to be a member of NASIG, and they
should not have attended any previous NASIG conferences. Preference will be given to applicants with previous serials experience, to those employed by a North American organization or institution, and to those whose career goals include long range plans for professional growth and development in serials.

APPLICATION PROCEDURE: Applications will be available after November 15, 1996 from: Anne E. McKee, Chair, NASIG Horizon Award; Territory Sales Manager, The Faxon Company, 15 Southwest Park, Westwood, MA 02090. Phone: (602) 876-8228. Fax: (602) 933-1544. Internet: McKee@Faxon.com.

Applications must be accompanied by a letter of reference from a current supervisor. Completed applications should be returned to Anne E. McKee as above.

APPLICATION DEADLINE: January 16, 1996. Applications postmarked after this date will not be considered.

AWARD NOTIFICATION: The award recipient will be notified by February 19, 1996.

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NASIG CONFERENCE STUDENT GRANT AWARDS

NASIG is currently seeking candidates for grants to attend the Eleventh Annual Conference to be held at the University of New Mexico, Albuquerque, NM, June 20-23, 1996. Through the granting of these awards, NASIG desires to encourage participation in this information chain by students who are interested in some aspect of serials work upon completion of their professional degree.

SCOPE OF AWARD: Recipients are expected to attend the entire conference and submit a brief written report to NASIG. Expenses for travel, registration, meals and lodging will be paid by NASIG. Each recipient will also receive a year's membership in NASIG.

ELIGIBILITY: Students who are currently enrolled at the graduate level in any ALA accredited library school, who do not already have an ALA accredited degree, and who have expressed an interest in some aspect of serials work, are eligible. Applicants must be full- or part-time students at the time of application. In order to accept an award, a recipient must not be employed in a position requiring an ALA accredited degree, nor on leave from such a position, at the time of acceptance of the grant. Equal consideration will be given to all qualified applicants, with preference given to those graduating the year of the conference. Students do not have to be NASIG members to apply.

APPLICATION PROCEDURE: Application forms will be available after November 15, 1995, in ALA accredited library schools, through the NASIG Gopher, and from Gail Julian, Chair, Student Grant Committee. Completed applications should be sent to: Gail Julian, Serial Acquisitions Librarian, University of South Carolina, Thomas Cooper Library, Columbia, SC 29208. Telephone (803) 777-3850. Fax (803) 777-6871. E-mail: gail@tcl.sc.edu

APPLICATION DEADLINE: February 15, 1996. Applications received after this date will not be considered. Fax submissions are acceptable.

AWARD NOTIFICATION: Award recipients will be notified by April 1, 1996. A maximum of eight grants may be awarded for 1996.

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PROCEEDINGS EDITORS WANTED

If you are a NASIG member who wants to become more involved in the organization and you enjoy writing, editing, and meeting deadlines, here is an opportunity to consider. NASIG is seeking editors for the 1996 Conference Proceedings.

Applicants must be well-organized and able to meet deadlines and to communicate effectively with contributors. The position requires selecting workshop recorders, working with NASIG speakers to obtain their papers, adhering to and enforcing deadlines, discussing editorial changes, and
obtaining signatures on copyright agreement forms. NASIG membership and conference attendance are required.

Specific qualifications include, but are not limited to, the following:

- Demonstrated writing ability (required)
- Prior publishing/editing experience (highly desirable)
- Access to word processing support and equipment for audio tape transcription (required)
- Ability to complete editorial work during mid-June to late August 1996 (required)
- Access to electronic mail (highly desirable)
- Ability to work with Electronic Communications Committee to prepare electronic version of the Proceedings (required)

The editors will work under the general direction of the NASIG Executive Board Liaison. Persons may volunteer as individuals or as part of a team. Previous editors have found it helpful to work with a colleague from the same institution or geographic area.

To volunteer as an individual, submit a letter outlining your qualifications and a sample of your written work. To volunteer as a team, submit a letter listing the team members and describing the team's qualifications and one writing sample. Submit application letter and writing sample by 8 December 1995 to: Beverley Geer-Butler, Maddux Library, Trinity University, 715 Stadium Drive, San Antonio, TX 78212-7200. If you have questions, call the above contact at (210) 736-8124 or send an e-mail message to: bgeer@trinity.edu

Have you remembered to renew your NASIG Membership?????

ABOUT NASIG MEMBERS

NEW MEMBERS / Carol MacAdam

Welcome to the following NASIG members who have joined since the last issue of the Newsletter:

Ahn, Sung Dae
General Manager
EBSCO International Korea
Phone: 82-2-598-2571
Internet: SDAHN@SOBACK.KORNET.NM.KR

Chen, Larry
Serials Librarian
Industrial Technology Research Inst
Phone: 886 35 916241
Internet: AD30CTR0@ITRI.ITRI.ORG.TW

Collins, Kelly L.
Manager, Client Services
Readmore Academic Services
Phone: (609) 227-1100, X650
Internet: COLLINS@READMORE.COM

Mills, Vicki
Serials Cataloger
University of Arizona
Phone: (520) 621-6418
Internet: VMILLS@BIRD.LIBRARY.ARIZONA.EDU

Robinson, Trina R.
Acquisitions/Serials Librarian
Loyola University
Phone: (504) 861-5546
Internet: ROBINSON@BETA.COHNO.EDU

Scanlan, Brian
President
Thieme International
381 Park Avenue South
New York, NY 10016
Phone: (212) 683-5088
Fax: (212) 779-9020
Internet: BSCANLAN@THIEME.COM

Schmitt, Stephanie
Serials Librarian

NASIG Opportunities
Michelle Collins began a new job in mid-August, as Newspaper Cataloger/Site Coordinator for the Virginia Newspaper Project at The College of William & Mary. She was previously a cataloger at the Center for Research Libraries. Michelle writes, “The Site Coordinator part of my title refers to the fact that I am off-site from the rest of the Virginia Newspaper Project and that I have to get the project up and running at this site. In the next phase of the Newspaper Project grant, I will be doing field work at numerous sites and will have to ‘coordinate’ the work at those sites with the local staff.” Her new addresses are:

Newspaper Cataloger/Site Coordinator
The Virginia Newspaper Project
Earl Gregg Swem Library
The College of William & Mary
P.O. Box 8794
Williamsburg, VA 23187-8794
Phone: (804) 221-3062
Fax: (804) 221-3088
Internet: mrcoll@facstaff.wm.edu

Joan Griffith is moving to Germany on November 28th, 1995 and will be starting a new job on January 1, 1996 at Otto Harrassowitz in Wiesbaden. Joan is wrapping up her duties as Director of Library Technology Department at the University of New Mexico. Her new title will be Manager, Electronic Products. Joan writes that her new job will involve working with EDI standards, acting as liaison with integrated library system vendors, working on the Harrassowitz online system, and “other related topics as they evolve.” Joan will continue her work as the current Chair of SISAC (Serials Industry Systems Advisory Committee) and will also continue to Co-Chair the NASIG Conference Planning Committee with Fran Wilkinson. Joan plans to return to UNM in June to be on-site for the conference.

Otto Harrassowitz
Booksellers & Subscription Agents
Taunusstrasse 5
P.O. Box 2929
65019 Wiesbaden,
Germany
Phone: (49/611) 5300
Fax: (49/611) 530560
E-mail: jgriffith@harrassowitz.de
At the beginning of October 1995, Carol MacAdam (Newsletter Columns Editor) joined the Sales Department at Swets Subscription Services, in the Exton, PA office. Previously, Carol was an Assistant Order Librarian at Princeton University Libraries, responsible for maintaining subscriptions. “It was very hard for me to decide to leave Princeton University, but I could easily and eagerly decide to join Swets. As I get to know people and systems and services at Swets, I am comfortable and happy to be here. The more I learn about this company, the more impressed I am. I continue to live in Princeton, and after years of walking to work, am learning to commute. I am very grateful for the warm welcome I have been given by friends in the vendor side of the serials world.” Carol’s new addresses:

Swets Subscription Services
440 Creamery Way, Suite A
Exton, PA 19341
Phone: (800) 447-9387
Fax: (610) 524-5366
E-mail: cmacadam@swets.nl

Jett McCann has moved to Birmingham, Alabama to take a job with Ebsco. Ebsco’s press release, on the occasion of his appointment and move to Birmingham reads: “Jett McCann joined EBSCO Subscription Services in March 1995 as Operations Manager and Head of Customer Services for the Southeast Regional Office. Jett is responsible for the day-to-day management of employees and services to all library customers in Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee, Virginia, West Virginia and the Virgin Islands. He has worked in the library world for more than 16 years, as a serials librarian at East Carolina University, the University of Maryland-Baltimore County, and most recently as Tenured Associate Professor/Head of Serials and Government Documents at the Medical College of Georgia, Augusta GA. Jett is a Distinguished Member of the Academy of Health Information Professionals, and is an active member of several library organizations.” Jett is enjoying the new job, especially getting to know the needs of all kinds of libraries, adding diversity to his background in medical libraries. Jett characterizes his shift from academic library to vendor as “moving to the other end of the bridge.” Jett’s new addresses are: EBSCO Subscription Services P.O. Box 2543 Birmingham, AL 35202 Phone: (205) 991-1205 Internet: jmccann@ebsco.com

Steve Oberg is now Head of Bibliographic Control at the University of Chicago Library. Until April 1995, he was Serials Cataloger there. Steve’s new phone number is (312) 702-8726, new fax number is (312) 702-6623. His e-mail remains: so67@midway.uchicago.edu.

After 11 years at the University of Kentucky Libraries, including the last 8 years as Head of its Serials Dept., Steve Savage resigned his position on Oct. 11 to move to Ann Arbor to live with his spouse (and fellow NASIGer), Tom Champagne. Six days after moving to Michigan, Steve was hired as a cataloger for the Michigan Newspaper Project at the Library of Michigan in Lansing. His new work address, phone number and e-mail address will be included in the next issue of the Newsletter. His and Tom’s home address and phone number are: 2009 Medford Rd., Apt. G254 Ann Arbor, MI 48104-4945 Phone: (313) 973-8414

Carol Schaafsma was promoted to Coordinator of Collection Support Services at the University of Hawaii Library, effective January 1, 1995. She was previously Head of the Serials Department there. Carol reports that Collection Support Services arose from a realignment of departments. Collection Development was added to Serials, Acquisitions, Gifts and Exchanges, Cataloging and Preservation to form Collection Support Services Division. Carol enjoys the challenge of new responsibilities but regrets that her major one now is crisis management, in the wake of severe budget readjustments for fiscal 1995/96. She says she will accept congratulations and condolences with equal aplomb. Carol’s mail and fax addresses remain the same. Her new phone number is (808) 956-2473 and her new e-mail address is carolls@hawaii.edu.

The new Head of Technical Services for Bracken Library, Queen’s University, is Anne Smithers.
Anne moved to Queen's from The University of Alberta, where she was a Team member in the Cataloguing Services Division. Bracken Library is the medical library at Queen's University. Anne says that the new position combines two areas of librarianship which are of most interest to her, health sciences and technical services. She is looking forward to the many new challenges, particularly with serials, that the new position brings. Anne’s new addresses:

   Head, Technical Services  
   Bracken Library  
   Botterell Hall  
   Queen’s University  
   Kingston, Ontario K7L 3N6  
   Phone: (613) 545-2511, ext.4530  
   Fax: (613) 545-6892  
   Internet: abs@qucdn.queensu.ca

Elaine Teague has moved from her longtime job with Burroughs Wellcome to SAS Institute, where she is Librarian. Elaine writes: “SAS Institute is the eighth largest independent software company in the world. With heavy emphasis on research and development, the library plays an exciting role providing information to approximately 3200 employees worldwide.” Elaine’s new addresses are:

   SAS Librarian  
   SAS Institute, Inc.  
   SAS Campus Drive  
   Cary, NC 27513  
   Phone: (919) 677-8000, x7286  
   Fax: (919) 677-8774  
   Internet: saseet@mvs.sas.com

IN MEMORIAM: FREDERICK (FRITZ) SCHWARTZ

The serials community was saddened to learn of the passing of Fritz Schwartz on November 9, 1995. Fritz was a frequent speaker at NASIG annual conferences, having most recently lead a workshop at the 10th Annual Conference at Duke. At the time of his death, Fritz was Manager of Electronic Services and Standards at the Faxon Company. To honor Fritz and to recognize his many contributions to serials librarianship, the NASIG Board has decided to dedicate the Proceedings from the 10th Annual Conference in his memory.

Several memorials have been established. Donations may be made to either of two programs. A scholarship program is also in the process of being established; an address will be published in a later issue.

   The Aids Support Group of Trinity Church  
   Mr. Scott Boots  
   ASCOT  
   Trinity Church  
   Copley Square  
   Boston, MA 02116  
   Please indicate that any donation is in memory of Fritz Schwartz.

   Justice Resource Center  
   545 Boylston St. 7th Floor  
   Boston, MA 02116  
   Please indicate that donation is for the Home Care Program.

If you would like to express your personal sympathies, please use the following address:

   Wayne S. Wright (Fritz’ long-time companion)  
   90 Orchard St.  
   Jamaica Plain, MA 01230
WORST SERIAL TITLE CHANGE OF THE YEAR / John Radencich

Each year, the ALCTS SS Worst Serial Title Change of the Year Committee solicits nominations for its serial title change award. The presentation of these prestigious awards (sponsored by the Serials Section of the Association for Library Collections and Technical Services, a division of the American Library Association) will take place during the ALCTS President’s Program at ALA’s annual conference in New York, July 1996.

AWARD CRITERIA INCLUDE: a frivolous title change for no apparent reason and producing no advantage; the unnecessary change of an old, respected title; repeated changes, the latest being no better than any earlier ones; and the “Snake in the Grass” or “Et tu, Brute?” category for library publications. The title change must have occurred during 1995 to be considered.

Please supply complete citations, including title, number and/or date of last issue with old title; title, number and/or date of first issue with the new title; and the publisher’s name and address. Photocopies of relevant pages or cataloging printouts are useful as verification, including historic title changes for titles which had changed often over time.

Nominations must be mailed by May 15, 1996 to: John Radencich, Chair, Worst Serial Title Change of the Year Committee, Library--Cataloging Dept., Florida International University, Miami, Florida 33199; e-mail: radencich@servax.fiu.edu; phone: (305) 348-3785.

Thank you to those who have contributed in the past and for making the work of this committee so entertaining. The committee looks forward to this year’s nominations.

...AND NOW THE 1995 WINNERS ARE:

1) First, for some old business. Last year we gave the “Incredible Shrinking Title Award” to Public Utilities Reports Fortnightly, which became Public Utilities Fortnightly, then finally Fortnightly. We said one more change and it may disappear entirely. Unfortunately they heeded our warning and now we have the “Incredible Shrinking Title Revisited Award” for its change back to Public Utilities Fortnightly. Another warning for next year: three awards and you’re out.

2) The “User Friendly Title Change Award” goes to Interface, which changed to Journal of New Music Research. In an age when serials catalogers are struggling to make sense out of electronic publications, many of which have obscure names, here is a user friendly change that clarifies for the reader just what the publication is about.

3) The “Missing Persons Award” goes to Daily Graphic. In 1982 it changed to People’s Daily Graphic. Last year it changed back to Daily Graphic. We wonder: Where have all the people gone?

4) The “Holy Grail Award” goes to Arthuriana. It started as Quadrunion et Futurus, which merged with Arthurian Interpretations to become Quadrunion et Futurus again, but, since its numbering reverted to vol. 1, no. 1, it caused a new cataloging record. (Do we need numbering changes of the year awards now?) Last year it became Arthuriana. The publisher seems to be on a holy quest of its own—the perfect title. At least we can pronounce the new one.

5) The "Short and Not-So-Sweet Award" goes to JADARA, which changed from Journal of the American Deafness and Rehabilitation Association. The publisher’s goal, as stated in the publication, is to help professionals provide better service in the field. Communicating clearly your intent is a worthy goal, but doing it by obfuscating the title is not the best approach.

6) The “Please Don’t Reach Out and Touch this Title Anymore Award” goes to AT&T for its 800 Consumers Directory. In 1987/88 it was called the AT&T Toll Free 800 Directory for Consumers. Then it changed to AT&T Toll-Free 800 Directory (Consumer Ed.). Now it’s the AT&T Toll-Free National 800 Directory (Consumer Ed.). Now we...
begin worrying. Are they going to do all this with an international directory also?

7) The “Et Tu Brute Award” goes to the Nebraska Library Commission (formerly the Nebraska Public Library Commission). This award is also called the "Snake in the Grass Award." Unfortunately this year we had to make it the “!!King!! Snake in the Grass Award.” In 1931 their publication started out as the Nebraska Public Library Commission Bulletin. Over the years it has changed to: Nebraska Public Library; Nebraska Public Library Commission Newsletter; Newsletter to Nebraska Librarians; Newsletter to Nebraska Librarians, Trustees and Friends; Newsletter: Overtones from the Underground; NLC Overtones; Overtones; and finally last year to N-Compass. Their record speaks for itself. However we would like to congratulate them on doing such good work in creating job security for Nebraska serials catalogers.

8) The “Worst Title Change of the Year Award” goes to the PDA Journal of Pharmaceutical Science and Technology. Or should we say “worst title changes?” A little -- oops, a long -- history will explain. In 1946 it started as the Bulletin of the Parenteral Drug Association. This lasted until 1978, when it became Journal of the Parenteral Drug Association. In 1981 it became the Journal of Parenteral Science and Technology. Not satisfied with waiting so long between title changes again it became, in Jan. 1994, the Journal of Pharmaceutical Science and Technology, then three issues later, the PDA Journal of Pharmaceutical Science and Technology. There must have been a delayed action drug in its title that set off two changes so quickly after going so long without. Since we’re in Chicago [for the awards], let’s hope this new title doesn’t do like Michael Jordan, but stays retired for a long time to come.

"CONNECTED FOR JUSTICE" a report from the AMERICAN ASSOCIATION OF LAW LIBRARIES Annual Conference
Joseph Hinger, Detroit College of Law

The 88th annual meeting of the American Association of Law Libraries was held July 15-20, 1995, in Pittsburgh, Pennsylvania. The theme "Connected for Justice" embodied a subconference entitled the National Conference on Legal Information Issues. "Connected for Justice" refers to the ability of law librarians to exchange information electronically, to the spirit of cooperation and mutual support, and to our alliances with other members of the legal and information communities, fostering the fair and beneficial use of information in the service of justice. The aim of the National Conference was to focus the attention of the entire legal community on the problems and opportunities presented by the information revolution. AALL members were brought together with representatives of the many constituencies that make up the legal and information communities. The premise underlying the National Conference was that law librarians have the closest contact with, and knowledge of, both government and commercial information providers, and are the professionals within the legal community who understand best the issues surrounding access to information. Approximately 85 sessions were held at the annual meeting, with the underlying topic being the critical implications of how government and legal information shall be controlled and disseminated. One of the goals of the conference was to bring together representatives from as many jurisdictions and legal and information organizations as possible to get to know AALL members and the issues that they consider important.

The 30 chapters and the Special Interest Sections of AALL recruited and helped sponsor the attendance of "delegates" from their geographic areas. Delegates included judges, practicing lawyers, legal administrators, law professors, and government officials. The AALL recruiters realized that the experience their delegates gain at the National Conference -- understanding information issues, meeting impressive law librarians, and becoming excited about the opportunities that new
technologies present -- will make them better-informed library users and advocates when they return home.

The Technical Services Special Interest Section of AALL did not have any programs this year. The Serials Committee did hold a business meeting. The subcommittees of the Serials Committee reported on their work during the past year. The SISAC standards subcommittee described the progress of the conversations with vendors and publishers. Most library systems (NOTIS, SIRS, INNOVATIVE, New Horizons) are able to read the SISAC barcodes. Law Library Journal is the first law publication to include the barcode. In regard to the specific publishers, the following was reported:

- Fred B. Rothman & Co. -- Very close to implementing SISAC barcode on their publications. They have the standard in hand and are talking to SISAC.
- Wm. W. Gaunt & Sons -- Interested in the SISAC barcode, but not as advanced as Rothman. They have also talked to SISAC.
- William S. Hein & Co. -- Have recently contacted SISAC for information
- Little, Brown and Company -- Very receptive to the idea of the SISAC barcode, but stated that not many of their publications will use it.
- Carswell -- Were not very certain about the issue, and did not show much interest in it.
- Aspen Publishers (previously Prentice Hall Law & Business) -- Familiar with the issue, but have not started working with it, due to many other in-house ventures.

A recommendation was made to follow up with those legal publishers that have shown an interest in the SISAC barcode and also to those that did not respond to the subcommittee's correspondence. It was reported that Darby Printing Company, a major printer for many law reviews, did not respond to any correspondence from the subcommittee, and that they should be the first company to be targeted to use the SISAC barcode.

The Technology Subcommittee reported that they have been toying with the issue of "what to do with electronic journals." They stated that there are problems with the definition of what is an electronic journal. Over the next year, the subcommittee will study the handling and cataloging of electronic journals.

The Statistics Subcommittee presented a short history of their existence, and talked about the survey on how libraries count and report serials statistics on the American Bar Association questionnaire. The survey will be distributed this fall to all American Bar Association accredited law school libraries.

For the 1996 annual meeting, the Serials Committee suggested submitting two program proposals. The first proposal is a resubmission of a program from a previous conference, entitled "Mr. Serials." This program will deal with an integrated computer program that has been devised to automate many of the serials tasks done in technical services. The second program proposal, entitled "Who Counts, Who Cares!!!," will be a panel discussion outlining the results of the Statistics Subcommittee survey that will be mailed this fall.

In closing, committee members discussed the idea of appointing a liaison to NASIG. A member reported that a formal liaison had been appointed in the past, but when budget problems at AALL headquarters surfaced (at the same time that the NASIG liaison retired from librarianship), this post was deleted in order to save money. The Committee suggested studying this issue over the next year to see if this post can be re-established. All members of the Serials Committee agree that NASIG is one of the best professional organizations in the country that deals with issues of interest to serials librarians in the legal community.
CALENDAR OF UPCOMING EVENTS
Carol MacAdam

[Note: Please send announcements concerning meetings of interest to the NASIG membership to Carol MacAdam.]

January 19-25, 1996
American Libraries Association
Mid-winter Conference
San Antonio, TX

February 27-29, 1996
Computers in Libraries 1996
Arlington, VA

April 15-17, 1996
UKSG's 19th Annual Conference
University of Keele, Staffordshire, England

May 14-17, 1996
ARL Spring Membership Meeting
Vancouver, British Columbia

May 16-19, 1996
Feather River Institute
Feather River, CA

May 20-22, 1996
American Society for Information Science
Mid-year Meeting
San Diego, CA

May 29-31, 1996
Society for Scholarly Publishing
Annual Meeting
Minneapolis, MN

May 31-June 4, 1996
Medical Libraries Association
Annual Conference
Kansas City, MO

June 6-9, 1996
Canadian Library Association
51st Annual Conference
"Sail into our future"
Halifax, Nova Scotia
see: http:\\www.ucbc.nsc.ca\cla96

June 8-13, 1996
Special Libraries Association
Annual Meeting
Boston, MA

June 20-23, 1996
North American Serials Interest Group
Eleventh Annual Conference
University of New Mexico
Albuquerque, NM
[please note: these are the correct dates, not June 23-26 as previously published]

July 6-10, 1996
American Libraries Association
Annual Conference
New York, NY

July 20-25, 1996
American Association of Law Libraries
Annual Meeting
Indianapolis, IN

August 25-31, 1996
IFLA Annual Conference
Beijing, China

September 25-27, 1996
Third European Serials Conference of the European Federation of Serials Groups
Trinity College, Dublin, Ireland

October 16-18, 1996
ARL Membership Meeting
Washington, D.C.

October 21-24, 1996
American Society for Information Science
Annual Meeting
Baltimore, MD

November 7-9, 1996
16th Annual Charleston Conference on Issues in Book and Serial Acquisitions
Charleston, SC
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Editor-in-Chief: Maggie Horn, Northern Arizona University
Columns Editor: Carol MacAdam, Swets Subscription Services
Production Editor: Steve Savage, Library of Michigan
Distribution Editor: Vikki Medaglia, Bates College
NASIG Executive Board Liaison: Julia Gammon, University of Akron

The Newsletter is published in February, April, June, September, and December. Submission deadlines are 4 weeks prior to the publication date (January 1, March 1, May 1, August 1, and November 1).

The submission date for the next issue is JANUARY 1, 1995.

NO LATE SUBMISSIONS WILL BE ACCEPTED

Send all submissions/editorial comments, to:

Maggie Horn, Head of Bibliographic Services
Cline Library
Northern Arizona University
Flagstaff, AZ 86011-6022
Phone: (520) 523-6779
Fax: (520) 523-3770
Internet: meh@nauvax.ucc.nau.edu

Send all items for "Title Changes," the Calendar, and "New Members" to:

Carol MacAdam
Swets Subscription Services
440 Creamery Way, Suite A
Exton, PA 19341
Phone: (800) 447-9387
Fax: (610) 524-5366
E-mail: cmacadam@swets.nl

Send all inquiries concerning the NASIG organization and membership, and change of address information, to:

Susan Davis, NASIG Secretary
Head, Periodicals Section, SUNY Buffalo
Lockwood Library Building
Buffalo, NY 14260
Phone: (716) 645-2784
Fax: (716) 645-5955
Internet: unlsdb@ubvm.cc.buffalo.edu

Send all claims for unreceived issues of the Newsletter to:

Vikki Medaglia, Serials Librarian
Bates College
Ladd Library
Lewiston, ME 04240
Phone: (207) 786-6269
Fax: (207) 786-6055
Internet: vmedagli@abacus.bates.edu

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NASIG COMMITTEE VOLUNTEER FORM

NASIG operates entirely through the efforts of dedicated volunteers. More than 10% of members serve on committees. There will be vacancies on some NASIG committees for terms beginning June 1996. Please return this completed form via US Mail, fax or e-mail by April 1, 1996 to:

Beverley Geer-Butler, NASIG Vice President/President Elect
Maddux Library / Trinity University
715 Stadium Drive / San Antonio, TX 78212-7200
Fax: (210) 735-3342 E-mail: bgeer@trinity.edu

Name: ___________________________ Title: ___________________________
Telephone: (___)___________ Fax: (___)__________________________
E-mail: ___________________________
Business Address: ___________________________
Mailing Address (if different): ___________________________

Type of Employment:

University Library____ College Library____ Community College Library____
Medical Library____ Law Library____ Public Library____
Government, National, or State Library____ Subscription Vendor or Agency____ Book Vendor____ Publisher____
Back Issues Dealer____ Binder____ Automated Systems Vendor____
Library Network, Consortium, or Utility____ Database Producer____ Student____ Professional Association____
Other____

If you are appointed to a NASIG committee for a two-year term, will you be able to attend committee meetings held at the annual conferences? yes ____ no____

List prior NASIG activities__________________________________________________________

List your current professional commitments____________________________________________

List special skills (software expertise with wordprocessing, graphics, spreadsheets, survey production, etc.)__________________________________________________________

List committee preference(s) in priority order (maximum of three):

Awards & Recognition____ Bylaws____ Conference Planning____
Conference Student Grant____ Continuing Education____ Database & Directory____
Electronic Communications____ Evaluation & Assessment____ Finance____
Newsletter____ Nominations & Elections____ Program Planning____
Regional Councils & Membership____

Explain why you are interested in these choices, and list qualifications or pertinent experience to support your committee preferences__________________________________________________________

NOTE: Questions about volunteering may be referred to:

Beverley Geer-Butler Julia Gammon
E-mail: bgeer@trinity.edu E-mail: jgammon@uakron.edu
Phone: (210) 736-8124 Phone: (216) 972-6254